

MICAH PROJECTS



Breaking Social Isolation
Building Community

NURTURE EQUALITY

MICAH PROJECTS

ANNUAL REPORT

2017/2018

Vision

Our hope is to create justice and respond to injustice at the personal, social and structural levels in society, including government, church and business.

Mission

To respond to people who experience exclusion, poverty, injustice and social isolation so that they may experience inclusion, economic wellbeing, justice and connection within their community of choice.

Guiding Principles

In responding to individuals, families, groups, communities and institutions, we believe that every adult and child has the right to:

- » a home, an income, healthcare, education, safety, dignity and connection with their community of choice;
- » access to a broad range of personal, social, intellectual, economic and spiritual resources for personal and community wellbeing;
- » forums to participate in decisions which impact on their lives at an individual, social and structural level;
- » equity, acknowledging the impact of age, gender, economic status, disability, sexual orientation, culture and religious belief;
- » opportunities for processes that redress past and/or present experiences of neglect and abuse;
- » resources to enable restoration of relationships with self, family, community, social and religious institutions.

Micah Projects endorses the United Nations Declaration of Human Rights.

We acknowledge the Aboriginal and Torres Strait Islander peoples of Australia as the traditional owners of this land and support their rights to self-determination, land and culture. We are committed to working in partnership to close the gap in the areas of health, housing and education.

Partnerships and Consortia

Brisbane Alliance to End Homelessness
Brisbane Common Ground
Brisbane Domestic Violence Service – Homeground
– Credit Union Australia (CUA)
Brisbane Emergency Response Outreach Service
Brisbane Partnerships
Family Inclusion Network
Inclusive Health Partnerships
Jane Street Garden
Partners in Recovery Brisbane South PHN
Social Enterprise (Hope Street Café).

Principle Funders

The Queensland and Australian Governments support Micah Projects in our mission to build community and break social isolation through funding agreements for the provision of services in the community.



Australian Government

Commitment to Quality

Micah Projects is committed to adhering to well defined, effective procedures that are designed to ensure the quality of our services and activities. Our Quality Management System meets the requirements of ISO 9001:2008 and the Human Services Quality Framework (HSQF).

Micah Projects certification numbers:
ISO - FS 623 836 | HSQF 655 600



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To read more stories visit:
micahprojects.org.au/stories

Micah Projects Board from left: Lewé Atkinson, David Gonsalves, Terry Fitzpatrick (Chairperson), Sue Bradnock, Sheridan van Asch, Michael Kelly.

Photography: Craig Holmes



CHAIR'S COMMENTS



Above: Community acupuncture at the Inclusive Health and Wellness Hub. Photography: Craig Holmes.

I have been Chair of Micah Projects Board for the past eight months since the resignation of the previous Chair. As reported last year, Micah Projects transitioned to a new legal structure as a not-for-profit company which took effect on 1 July 2017.

Since our formation as a company, we strove to achieve a shared understanding of the culture, mission and vision of Micah Projects. A vision grounded in shared leadership while respecting the differing roles of staff, participants, management and the Board. As this process unfolded, differences of style and opinions led to four Directors choosing to resign. I thank these Directors for their contribution during their time on the Board, before and during the transition process. I also thank the members of the inaugural nomination committee for their work in identifying suitable candidates for election to the 2018/19 Board.

This year marks my last year as a Board member after 23 years. I have been with Micah Projects since its beginnings in the St Mary's parish house in South Brisbane.

We were situated next to St Mary's church and the Oz Care men's hostel whose limited accommodation saw many people sleeping rough around the church. One of our first tasks was to help improve the lives of those who found the church grounds their only home. I still remember our first meetings to determine how we would respond to the immense needs surrounding our inner city precinct. These meetings took place in what was once the old presbytery lounge room, and our front office—once the kitchen—was the centre of all our operations.

Since this time I have worked with remarkable people who have given their all to improve the lives of others. Not least of these remarkable people is the instigator and inspiration for Micah Projects, Karyn Walsh. Karyn has been the life-blood of the organisation. Her passion for social justice is the ground from which she lives and acts. Her ability to empathise with the people she serves has always impressed me. Her vision and ability to identify possibilities and act daringly has led to the success of Micah Projects.

Micah Projects has grown from the grassroots commitment of the people of St Mary's Catholic Community—now St Mary's in Exile—and has since grown to an organisation providing services to thousands of people in Brisbane with sites extending to Lotus Place in Rockhampton and Townsville.

We value our community's ongoing support—with 150 people signing up as members of Micah Projects Limited— and the contribution of people from workplaces, faith communities, clubs, and philanthropic organisations, who support us to engage with the most vulnerable in our community. As poverty and social isolation continue to spread across Australia, we remain committed to connecting people, ending homelessness and linking people with resources and opportunities. This year's report highlights what we have been doing and those who assist us.

With the very fine people who work at Micah I am confident that the organisation will continue to go from strength to strength.

Terry Fitzpatrick, Chairperson



Photography: Katie Bennett

Alex and Pebbles

Alex had lived with her ageing mother for several years in her mother's unit. But during a short stay in the hospital, Alex discovered that her mother had been admitted to a care facility by family members in her absence. She also learned that her dog, Pebbles had been placed in a boarding kennel and her home was in the hands of an executor.

Alex was distraught.

"I had expected to check out of surgery and go home to my Mum and dog."

Unable to come up with the \$600 weekly rent the executor required for her to stay, Alex was served eviction notices. "I'm certain that's not what Mum wanted to happen."

"Families disagree, but you don't think this kind of thing will ever happen to you."

Alex spent 10 months living in her car before it was seized by police. Having registered her car in her mother's name the vehicle had been reported stolen by the executor. She spent another two months sleeping in the park before Micah Projects Street to Home team was able to help her find temporary, then permanent accommodation, which they fitted out with a fridge, washing machine, TV and all the basic necessities to establish a new home.

"What I like best is they just ring me now and then to check how I'm going. It makes me feel like someone really cares like I'm not an 'it' or a thing, but a real person."

"I've been living in my new home for 15 months now. And I finally feel like I'm worthy of having a life."



8,230

People received planned support



67% Identified female
32% Identified male



493 were 5 or under



18% were under 18



18% were First Nations people



11% were culturally and linguistically diverse



258,932

Occasions of direct assistance across all areas

Largest increases in occasions of direct service

Family Support and Advocacy ↑ 152%

Homestay ↑ 75%

Pathways—Hospital Admission and Discharge Service ↑ 72%



75,286

Phone calls answered 24/7

"What I love about my work is being able to speak to people from all walks of life. Showing them that there will be sunshine after the storm."

Sefa, Front Desk. Staff member for 2 years.



Above: Between phone calls, front desk staff Sefanaia and Alex model some donated beanies.

Right: A celebration for the teams in our Mental Health and Disability cluster at the Hope Street Café.



CEO'S REPORT

Over the past twenty years Micah Projects has been on a journey with many individuals and families who have walked with us. They shared the responsibility to create services that assist each person with a disability to live with dignity, and in the community.

We have seen the transition in policy settings from institutional care, to creating systems of care and support in the community through not-for-profit and community organisations, to now transitioning to the National Disability Insurance Scheme (NDIS). Micah Projects first started this journey with public meetings and a commitment that we as an organisation would support a vision of deinstitutionalisation, as part of our vision to create justice and respond to injustice in our community.

So it was with disability advocates, family members, a lot of passion and very little resources that we started the journey with Geraldine, Michele and Roberta to create a home at Rembrandt Street, Carina. Their lives and our experience as an organisation will always be entwined as they taught us what Eleanor Roosevelt described:

Where after all do universal human rights begin? In small places, close to home—so close they cannot be seen on a map of the world. Yet they are the world of the individual person: The neighbourhood he/she lives in; the school or college he/she attends; the factory,

the farm or office where he/she works. Such are the places where every man, woman and child seeks equal justice, equal opportunity and equal dignity without discrimination. Unless these rights have meaning there, they have little meaning anywhere. Without concerted citizen action to uphold them close to home, we shall look in vain for progress in the larger world.

As Micah Projects engaged more with people living on the streets of Brisbane it was no surprise—but it was a shock—to discover so many people with disability living on the streets, in boarding houses and privately-owned hostels. Some had packages of support that were not being accessed due to disengagement. Our journey was marked by significant policy change focusing attention on the quality of boarding houses and privately-owned hostels which opened the door for new relationships and passion.

Thanks to the creative insights and energy of Kay Johnston from the Supported Accommodation Providers Association and Mal Causer from Micah Projects, we undertook a pilot program funded by Queensland Government for service provision in boarding houses—'Boarding House Blues'. This was followed by funding for what was originally referred to as Community Linking Program and later became the Resident Support Program.

The years of facilitating peer support through Campbell's Club and Moonlight Magic Dinner Dance has been a lot of fun and has complemented

personal and individually focussed support work with people whose day to day living is in their home, their neighbourhood. Despite the limitations, the staff who have worked alongside people have gone above and beyond what any job description has asked in making the possibility of equal justice, equal opportunity and equal dignity a reality.

Around 2006 we received funding for 'Homefront' to support individuals with a disability to reside in affordable housing or social housing. This was a great initiative to finally enable people to move off the streets and into their own home.

Over 100 people transitioned from homelessness to housing with ongoing support around their health, family and cultural connections. We applied the evidence-based Supportive Housing program to people living in scattered housing in the community. People have lived in a home, in a neighbourhood, and with over 90% sustained tenancy rates and improved quality of life. Our vision of ending homelessness and supporting people who experienced childhood abuse in institutional care has been reinforced. The evidence showed that all it takes is the commitment to connect housing with services and change happens. People themselves create new lives with new resources—equal opportunity, equal dignity.

Not only does it happen in small places, close to home, unseen on any map, but it changes systems as people become less reliant on emergency services, hospitals and acute mental health services. They experience less discrimination which leads to reduced levels of engagement with police and the criminal justice system.

The formation of 'The Hive' team through Home and Community Care funding complemented and extended our ability to reduce social isolation and build community. This has been achieved through creative arts, creative expression, shared meals, facilitating transport and coordinating events.

The dedication of all the people who have been part of our journey—names too many to mention—is what has made this journey so worthwhile. At the heart of Micah Projects is the connection between staff and the people we work with. Our staff in all these years have kept close the values and actions of equal justice, equal opportunity and equal dignity without discrimination. That we as human beings are both the same and different. That we share the right to be respected for our differences and capabilities.

We would never have had such a rich journey if it was not for the voices of the participants in the programs we provide. They have told us what they need to create a home, to be connected to services and community, to move from living without dignity as they experienced it—beyond the trauma and isolation of the past and being in community in a different way. As a woman said to me recently:

It's not easy moving from the shame of an invisible life. My childhood, my life as an adult has been marked by shame that has not all been of my own making. I have made mistakes but I have also experienced abuse at the hands of others. I have been on the streets feeling like no one cared, living with the indignity that comes with being destitute, even being locked out of toilets. I will never forget the first night in my home—the relief that a toilet was mine, and mine alone. I know I cannot do things alone. I have a disability—but I also know now that with some support, services, things to go to that are free, comes new things that I had never imagined would be part of my life a few years ago.

I am scared now with all this change I could lose my home, and I will be on the merry-go-round again of hospital, streets, jail. I am going to once again lose my connection with people who are different to me, but also the same. Paid or unpaid whose kindness and interest in me has made such a difference. It scares me the thought of so much loneliness and being invisible again.

2017–2018 has marked the beginning of the end for these programs as they each cease and transition to the NDIS. It is my hope that for Micah Projects this is not an end but a fork in the road. There is no doubt that social capital, wisdom and relationships are going to be affected by change, but as Eleanor Roosevelt stated "without concerted citizen action to uphold [human rights] close to home, we shall look in vain for progress in the larger world". Micah Projects holds a bold vision to create justice and respond to injustice in our community—and we do so deliberately and intentionally so that we can make progress both close to home and in the larger world.

I thank the Board, Leadership Team and all our staff across all the aspects of our work that are highlighted in this year's annual report. Your contribution and effort is what makes the difference.

It is teamwork that moves us forward and to everyone who has worked with us this year, I thank you for contributing to our learning, growth and vision.

Karyn Walsh, CEO



HIGH LIGHTS

Opposite: Emily and baby Connor (Caboolture Young Mothers for Young Women participants) at home together.

Working with new partners in Caboolture

Micah Projects is excited to be working with and responding to the needs of young women who are pregnant and parenting in Caboolture. This community has a pregnancy rate amongst women under 20 of 10.5%, double the national rate for the same population (4.7%).

After successfully responding to a tender from the Department of Child Safety, Youth and Women for the Moreton area, Micah Projects worked with the Metro North HHS Caboolture Hospital to establish a new Wellspring Hub to work with this young population.

The service is based on the evidence and effectiveness of Young Mothers for Young Women (YMYW) in Coorparoo, Brisbane. Caboolture Young Mothers for Young Women has been adapted for the local context and is part of a 'measuring for outcomes' initiative with the Department of Child Safety, Youth and Women. Unique to Caboolture is the embedded midwife who works within the Caboolture YMYW team including three days a week at the Caboolture Wellspring Hub.

Working with young women as they embrace pregnancy and parenthood was one of the first services provided by Micah Projects. Over the years new models of support have been adapted with the input of young women and their families. We

integrate evidence-based programs that focus on both parent and child during pregnancy and life as a family. Peer support workers have remained an essential ingredient in connecting and engaging with young women.

As our goal is to provide effective responses to young women, their partners and children, the integration and training of workers in the specialised 'Parents as Teachers' curriculum has been foundational in developing Caboolture YMYW.

The pillars of 'Parents as Teachers' are:

- » making effective decisions with young women about needs and aspirations through child and parent assessment
- » increasing access to screening for children's developmental stages
- » providing early childhood education and planned family support with parents in line with curriculum through outreach and home visits
- » community connections (group work)
- » connecting with other services and resources in the community.

For a young woman like Selena (not her real name) this approach means having the Midwife and Family Support and Advocacy Worker come to her home and meet to complete assessments, plan support, book in for birth at the hospital and complete antenatal checks. She can be supported to complete housing applications, linked to domestic violence legal



WELLSPRING

Wellspring Caboolture

- » Caboolture Hospital
- » Brave Foundation
- » Visiting GP service

Wellspring Zillmere

Zig Zag Young Women's Resource Centre

Wellspring Hawthorne

Parents as Leaders Training Institute

Wellspring South Brisbane

Wellspring Coorparoo

- » Mater and Micah Projects Young Mothers Partnership Program
- » Coorparoo Child Health Service
- » Centrelink
- » Visiting GP service

Wellspring Inala

South West Brisbane Community Legal Centre

support, and transported to a clinic for blood tests and specialist appointments and to the Wellspring Hub to collect clothing and essential items for her baby.

When Selena comes to 'The Baby Bunch' group she meets peer workers—young parenting women and other young women—and finds new friends. She asks questions about how to burp a baby and what are the best nappies. She also watches other young parenting women practice tummy time with their babies and is involved in discussions about child development and how to support a baby's growth.

Building networks and connections within the Caboolture community has been a focus during this implementation phase. We have learned about vital issues and priorities from young women and their families, such as:

- » building connections and pathways with services
- » responding to domestic and family violence
- » children's health
- » mental health and wellbeing
- » housing and homelessness.

While the new Caboolture hub is in its early months of operation, the team have already noted the significant impact they are having in the lives of the children, parents and families they are supporting. There is much work to be done, but the future is looking brighter for young women and their families in Caboolture.

"What I love about my work is our organisation's uncompromising vision for social justice, backed up by real work where it counts."

Robyn, Business Services.
Staff member for 9 years.



Above Left: John Doherty at the opening of his solo exhibition at the Hope Street Café. Photography: 'The Hive'.

Above Right: Longest-serving volunteer Jamie cutting the cake for Hope Street Café's first birthday with Hon. Jackie Trad (left) and Maddie (right). Photography: Katie Bennett.

Providing opportunities through social enterprise

This year saw the completion of Micah Projects first funded round of the Skilling Queenslanders for Work (SQW) Project: The Hope Street Social Enterprise—providing training, employment and social inclusion.

Funded through the Department of Employment, Small Business and Training, the project ran from March 2017 until May 2018, with a total of 53 enrolments over three intakes.

- » 38 participants attained full or part certification with a total of 20 graduates securing employment.
- » Five project participants re-engaged with education after completion of the program, with another student receiving a Certificate IV traineeship opportunity.
- » Five students were hosted by local West End/South Brisbane businesses for work experience, with four graduates finding employment in the area through local businesses.

Both the Hope Street Café and Hope on Boundary Café played a significant role in supporting trainees to develop their skills beyond TAFE. Tailored training plans were developed for participants with a particular focus on customer service, cash handling, and food

and beverage production. The training program was designed to complement and expand TAFE learnings, in real-world cafés that are also safe and supportive learning environments with mentoring provided by hospitality professionals.

As well, the Hope Street Cafés delivered hundreds of hours of supported training to community volunteers.

The completion of the inaugural SQW program culminated in a joint celebration: a graduation ceremony and Hope Street Café's first birthday party. It was a fantastic evening which demonstrated what makes the social enterprise program so special. Graduates celebrating with their hospitality peers, Micah Projects staff and training partners TAFE Queensland chatting with local community members who support the café with their regular patronage. We were pleased our local member Hon. Jackie Trad joined the party.

The journey for Hope Street Cafe has taken many twists and turns. In our first year of operation our biggest customer was the local development construction crews which saw us sell 14,613 bacon

and egg rolls in our first 12 months (40 per day!). Now the construction has come to a close we are focused on engaging with the new residential arrivals in South Brisbane while also continuing to be a welcoming and economically inclusive space for our neighbours in Brisbane Common Ground. We are down to selling a more manageable 100 bacon and egg rolls per week.

In March, Hope on Boundary Café received funding from Brisbane City Council to improve amenities in the café and expand our capacity to provide training, employment and social connection to the local community.

Micah Projects Social Inclusion team 'The Hive' has fostered social connection by delivering a quarter of its programs in conjunction with the Hope Street Cafés. They facilitate a diverse mix of programs including the ever-popular community meal, where the Hope on Boundary Café served over 300 restaurant-quality meals in a relaxed alfresco setting.

As well as these ongoing programs, 'The Hive' have delivered a variety of one-off events, some of which have created economic income for participants. The United Artists Project held group and solo exhibitions across the two cafés, representing 116 artists and selling just under \$6,500 worth of art.

Thanks to the generosity of the Morgans Foundation in supporting the lease of a van, we have expanded our catering service. We now offer event or private catering off-site and with the support of the local unions and other businesses, we've seen that aspect of the business grow. Every catering order with us helps to create positive pathways for people who face barriers to employment.

We have high hopes that our next Skilling Queenslanders for Work program will achieve the same outstanding outcomes. We aim to continue creating pathways in the hospitality industry for people while also maintaining our reputation as an active café space helping to create community and break social isolation.

We thank our team, volunteers, partners and the Department of Small Business, Employment and Training for their involvement throughout our first SQW program and we look forward to celebrating our future successes with them.

Jadene

As a tenant of Brisbane Common Ground, Jadene received a flyer in her mailbox in October 2017 advertising a new program Micah Projects would be running in vocational pathways and hospitality. Uncertain about where her current university studies were taking her, Jadene reached out to team member Annette to discuss the program.

She quickly decided to defer from her university studies, knowing she could always return later, in favour of trying a hands-on course that could potentially deliver more immediate employment opportunities.

Jadene was quickly convinced she had made the right decision.

"The course was free, close by, and would give me a qualification in months not years. Micah even helped with transport to class. They just really want you to succeed."

Within weeks of starting the program, and with the encouragement of the trainers, Jadene applied for and was offered a hospitality traineeship. This led to a full-time job in hotel reception at a leading hotel in Uluru.

"I couldn't believe it at first."

"In October, I got a flyer in the mail and by January I was completing my course and being offered a job in a 5-star hotel in the Northern Territory.

"I feel like a different person since I started the course. I've grown. The people encouraged me to look at myself a different way. They made me stop and think—Yes, I'm articulate. Yes, I can do it.

"Without this course I never would have applied. And without the skills I learned from class I wouldn't have been prepared for the interviews.

"Micah was there for me when I moved into Brisbane Common Ground. And now, in just three months, this course has changed my life."





Photography: Craig Holmes

Scott

Scott was living on the streets of Fortitude Valley when welfare workers referred him to Micah Projects. The Home for Good team helped him to secure temporary accommodation.

But within days, Scott's life changed dramatically. A cut on Scott's ankle that had gone unattended while he was sleeping rough had become infected, all the way to the bone. Despite the best efforts of his doctors, Scott required a below knee amputation.

"I went through a pretty dark period. I was trying to deal with losing my leg and phantom limb syndrome but all I could think of was the room I'd finally gotten was on the top floor of a place with stairs. I had no idea where I was going to go when I had to leave the hospital in a wheelchair.

"I called Micah for help, and they were terrific. They found a ground floor place for me to move into, and they packed and moved all my stuff. When I left the hospital I had a place to go, with all my belongings there. It sounds silly, but losing my stuff would have broken me. I didn't have that many things, but what I did have I'd spent my life getting and it was important to me. I couldn't have lost anything else right then and kept going.

"The nursing team at Micah helped with my medication and kept an eye on my surgery site. They helped me get to physio and doctors' appointments, and assisted me to get reenlisted with the Department of Housing. I couldn't have managed it on my own. It was just too overwhelming and I would have been lost without Micah."

Inclusive Health and Wellness Hub

Driven by a vision to 'overcome health inequality: leaving no one behind', Inclusive Health Partnerships has consolidated a Health and Wellness Hub providing services in:

- » General Practice (GP) services
- » Dental services
- » Wellness services including acupuncture and massage services
- » Podiatry services
- » Women's health services based on a strategy to address the gaps in healthcare access by women experiencing domestic and family violence.

Designed to support the healthcare of vulnerable populations, this initiative is part of a developing 'hub and spoke' healthcare model that takes account of a person's health in the context of their housing, community connection, and gender and economic status. Partners in this model include the Buddhist Compassion Relief Tzu Chi Foundation, Micah Projects' homelessness, family support and domestic violence support services and the Brisbane City Council funded mobile health service which included seeding funds for the GP and Nursing Clinic. **We thank the Brisbane City Council for their continuing support.**

GP and Nursing Clinic

- » 310 registered patients
- » 923 appointments (seeding grant Brisbane City Council)

Dental Clinic: Volunteer Tzu Chi Dentists

- » 193 referrals
- » 490 dental appointments
- » \$152,000 in-kind value

Linkages with Mobile Healthcare Van and Community Services

- » 1,670 individuals seen
- » 644 individuals seen (sponsored by Brisbane City Council)

Wellness Program

- » 499 treatments
- » \$40,000 funded by donations

Podiatry

- » 75 patients (colocated one day a month).



Above: Carlos (Street to Home Support and Advocacy Worker) and Carla (Street to Home After Hours Registered Nurse) providing assistance through the Inclusive Health Partnerships Mobile Healthcare Van. Photography: Katie Bennett.

Brisbane Alliance to End Homelessness continues the collaboration from 500 Lives 500 Homes

In 2017, the 500 Lives 500 Homes campaign came to an end having successfully exceeded its goals. The campaign had seen a coalition of over 30 government and non-government agencies work together in Brisbane to house 580 individual and family households over a period of three years.

The campaign confirmed beyond a doubt that the internationally recognised, evidence-based Housing First principles could be successfully employed in Brisbane and that homelessness is solvable.

Over the three years the 500 Lives 500 Homes campaign was underway, many lessons were learned and insights gained, contributing to a great wealth of knowledge about how to prevent and end homelessness. The campaign also highlighted the power and potential impact that can be realised when organisations work together to deliver a coordinated approach to ending homelessness.



When the campaign came to an end, an alliance of organisations recommitted to the vision of ending homelessness in Brisbane: the Brisbane Alliance to End Homelessness (BAEH).

BAEH via its member organisations in Brisbane is implementing our Housing First Roadmap which allows us to know people who are experiencing homelessness by name, their circumstances and what they need. We do this by use of 'The Vulnerability Index—Service Prioritisation Decision Assistance Tool' (VI-SPDAT) developed by OrgCode in the USA.

Micah Projects has recently taken the opportunity to review the VI-SPDAT tool in the Australian context. Our interstate partner Paul Flatau from the Centre for Social Impact, The University of Western Australia (CSI UWA), has assisted us to refine the tool and rebuild a more efficient data base. This allows us to match people to appropriate housing and services.

Professor Paul Flatau and his colleagues from CSI UWA produced a groundbreaking report in May 2018 titled *The State of Homelessness in Australia's Cities: A Health and Social Cost Too High*. It represents the first analysis of the consolidated Registry Week data across Australia; data collected during the many local campaigns to end homelessness. This data provides a significant contribution to understanding people experiencing homelessness, especially street homelessness. It is complementary to the Census and national administrative data for homelessness services, the Specialist Homelessness Services Collection.

“What I love about my work is breaking down barriers and judgements around services and assisting people to regain access to things denied to them due to their history: housing, income and a feeling of safety.”

Westy, Street to Home.
Staff member for 10 years.

Through the BAEH, and its national affiliate the Australian Alliance to End Homelessness (AAEH) Micah Projects will continue to work collaboratively with fellow organisations, and all levels of government towards our goal of ending homelessness in Brisbane.

Visit micahprojects.org.au/resources/publications for:

- » *Housing First: A roadmap to ending homelessness in Brisbane* by 500 Lives 500 Homes
- » *The State of Homelessness in Australia's Cities: A Health and Social Cost Too High* by Centre for Social Impact, The University of Western Australia

Above left: Carlos and Carla from Street to Home providing support and advocacy in Roma Street Parklands. Photography: Katie Bennett.

Above right: Remembrance Day 2017, Premier Anastacia Palaszczuk announcing the establishment of a Truth, Healing and Reconciliation Taskforce. Photography: Craig Holmes.

The Royal Commission into Institutional Responses to Child Sexual Abuse

We were honoured at our last Annual General Meeting to have as our guest speaker Commissioner Bob Atkinson AO APM. Commissioner Atkinson was Queensland's Commissioner on the Royal Commission into Institutional Responses to Child Sexual Abuse.

In its five years, the Royal Commission:

- » held 8,013 private sessions
- » received 25,964 letters and emails
- » held 57 public hearings
- » published 52 research reports
- » released 3 major policy reports
- » made 2,575 referrals to authorities (including police).

The Commissioners delivered their final report of 17 volumes to the Governor General on 15 December, 2017. Bob Atkinson told us that at the beginning of the five year Commission they didn't actually know if people would come to the newly established private sessions "Would people be prepared to come forward and talk to someone they had never met, about something so deeply hurtful and personal?"

So many people came forward that the Commission was extended from three years to five years.

Commissioner Atkinson said "it was a privilege to listen to what had happened to people during the private sessions. Their courage in coming forward to assist the Royal Commission was very commendable. In doing so they unavoidably had to relive what had happened to them. I was grateful for and impressed by the professional and caring support given to many people by Lotus Place support workers before, during and after their private session hearing.

"It is my view that such compassionate but necessarily professional support is one of the most important aspects for adult survivors of child sexual abuse in assisting them to cope with the ongoing trauma related issues that impact on their quality of life."

Remembrance Days were held in 8 locations



1,606

people engaged with Lotus Place

1,433 people attended events, participated in group work, or were provided with information

533 people were supported with the Royal Commission

609 individuals were supported through Find and Connect

176 people accessed all three of the above types of support

In the last financial year Lotus Place workers supported 533 people to interact with the Commission (up 13% from the previous year of 468 people). Many Lotus Place participants told their story of sexual abuse for the first time, and for those who attended the Royal Commission private sessions, the experience was challenging and reassuring.

Being believed by the Commissioners and their staff assisted in this vital step of the healing journey.

We have a 22 year history at Micah Projects of working with people to seek recognition and validation for their experiences of abuse as children in institutional settings and other out-of-home care.

As the Royal Commission both listened to and validated survivors and advocates it had the power to ensure that the responses of institutions be placed on public record, and that the culture of secrecy and coverup that was silencing victims be ended.

Bob Atkinson concluded his speech at our AGM with a heartfelt call for all of society to be vigilant and share in the responsibility to hold our institutions to account.

“For a child to reach their potential to the full, they need education, food, shelter and so on. But underpinning all that is a need for safety. A child must be safe. It is up to all institutions, and our whole society, to prevent sexual abuse of children and, if it does happen, respond effectively.

“And we must support survivors and their families, their health and wellbeing, their pursuit of acknowledgement, redress and justice.

“Preventing the sexual abuse of children is the responsibility of our whole society—we need to make our country a place that is safe as possible for children and as respectful and supportive as possible for survivors of abuse,” Bob Atkinson.

The voices of people who experienced abuse in institutions and other out-of-home care have been given legitimacy, their persistent efforts are creating justice (as slow as it has been), and they have changed the power imbalance. Institutions of power are now being held to account.

Visit lotusplace.org.au/resources/general-resources or micahprojects.org.au/resources/publications to read the Framework for Justice and Unfinished Business.



Above: Queensland Police officers attending the Candle Lighting Vigil during Domestic and Family Violence Awareness Month, May 2018. Photography: Katie Bennett.

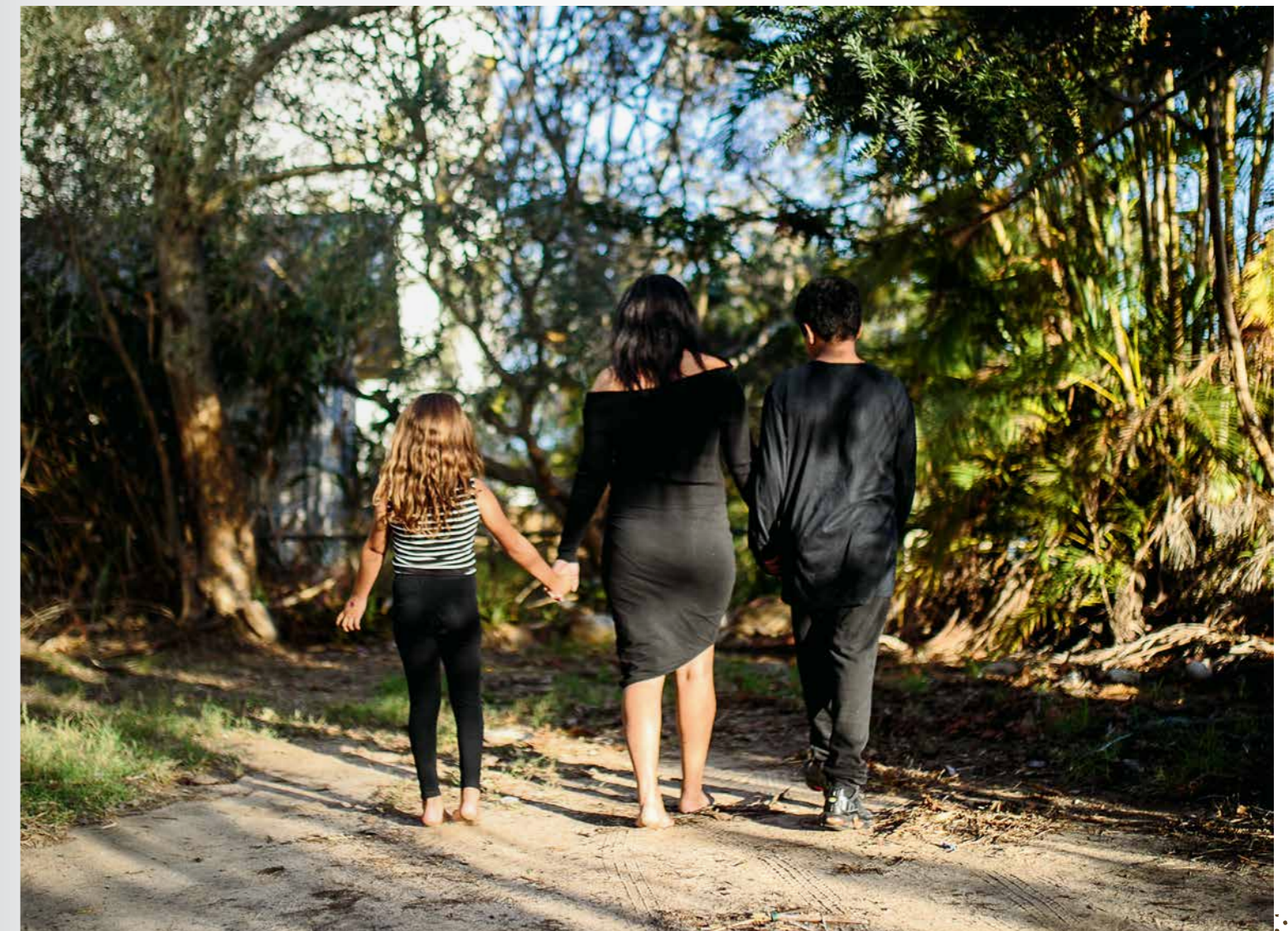
Brisbane Domestic Violence Service: adapting and improving

Micah Projects has welcomed the opportunity to be an active participant in the implementation of the *Not Now, Not Ever:*

Putting an End to Domestic and Family Violence in Queensland recommendations aimed at ensuring women and children are safe in the home and in the community.

Micah Projects Brisbane Domestic Violence Service (BDVS) is committed to providing services within an integrated response, specialist domestic violence framework. We do this in collaboration with key stakeholders such as Queensland Police, Queensland Health, DV Connect, Law Courts, Women’s Legal Service, Women’s refuges, homelessness services and the many community advocates who are passionate about making a difference. BDVS and the Brisbane Regional Department of Communities, Child and Family are working together to create opportunities for integration in Brisbane.

BDVS is organised to maximise a continuum of services from crisis and immediate safety through to recovery and stability in the home and community. To do so we have been continually refining how our



Photography: Katie Bennett

Katie

Katie had been couch surfing with her two children for four years when she came to Micah Projects for assistance.

Families Team Support and Advocacy Worker Karla advocated for a number of months for Katie to be placed on the wait-list for community and public housing.

The advocacy work delivered the best possible outcome. Katie and her children were returned to the Department of Housing wait-list and within weeks they were offered Community Housing.

“My children and I were couch surfing for a long while, but since Karla has been working with me, everything’s been going great.

“Within six weeks she’d found us community housing and given us all the furniture we needed to set up the house—a fridge, washing machine, beds, even the removalists. We had nothing at all when we were couch surfing. Then we had a home and all the furniture we needed to make a start.

“All my kids ever wanted was to have their own home, own rooms and their own beds to sleep in.

“It’s really hard keeping things stable for your kids when you’re couch surfing, but once we had housing, Karla helped me get the kids enrolled in school. They’re happier than they have ever been.”



Photography: Katie Bennett

Steff

At 19, Steff instantly sensed there was something special about the Micah Projects Young Mothers for Young Women (YMYW) program which provides support for young, pregnant and parenting women.

“There’s a very different vibe, and you can sense it as soon as you walk in. It’s support without judgement.”

YMYW’s partnership with the Mater provided all of Steff’s antenatal check-ups onsite, as well as providing social support and dedicated playgroup sessions for young mothers and their children.

“None of the other young mums I knew from outside the program were getting anything like this kind of support from their antenatal care.”

A quick succession of challenges following the birth of her second child left Steff in a precarious position.

“My husband left, I was on maternity leave with no income, and a lease that was about to expire. I was

living with postnatal depression and I had a 2-year-old and a 4-month-old baby to care for. I reached out to Kate from YMYW for help.

“I told her I was terrified we were about to become homeless. She called up Hannah from the Micah Projects Families team. Within three weeks they’d found us housing.

“I don’t know what I would have done if I didn’t have Kate and Hannah on my side.”

Since then Steff has gone on to become an employee for Micah Projects, initially as a peer worker for the YMYW program, and most recently as a worker in the occasional child care service.

“Being able to work for the same organisation that helped me is pretty awesome.”

service is organised, particularly in co-responding with police so as to maximise women and children’s safety 24/7.

However, our ability to continue to support women through the full impact of domestic violence is greatly limited. The demand for services far outweighs the current investment. The capacity of our staff to provide the full range of services within adequate time-frames, so as to manage both risk and needs and to ensure safety and quality of life, is limited by funding. Not by our vision and aspiration to do so.

Our commitment to gender equality is demonstrated through our ongoing community education to prevent domestic violence through raising awareness, partnering with community advocates and supporting women with lived experience to have a voice in the community.

It is critical that we continue to learn and adapt to working within an integrated response while maintaining our core vision to work in partnership with women for their and their children’s safety and protection.

We have to walk the path of developing a system while being a responsive service in step with the diversity of experience and needs of women and children. We have to be focused on the fact that women’s equality is part of the solution to ending violence against women. Wherever we work, live or enjoy our friends and family, understanding our contribution to women’s inequality and experience of violence is critical to bringing about change in relationships and in the community.

We affirm our commitment to adapting and improving our responses in Brisbane city to create this change. The loss of life and of freedoms of women and their children due to violence is unacceptable.

Micah Projects acknowledges the leadership, investment and commitment of Premier Annastacia Palaszczuk, Minister Di Farmer, Attorney General Yvette D’Ath and all other stakeholders in government and community in the implementation of the ‘Not Now, Not Ever’ report by Dame Quentin Bryce.

“What I love about my work is the community, creativity and company of the babies, children and young women I interact with daily.”

Chrissy, Young Mothers for Young Women. Staff member for 14 months.

Wellspring Children and Families’ Hub

The latest in the network of Wellspring service locations received a long overdue face-lift.

The hub works with vulnerable families with children 0–5, building their capacity to care for and protect their children.

After many years of planning and preparation, the renovation of the first floor of Wellspring Hawthorne was completed. This multi-purpose space allows the full vision of this site to be realised—a place that recognises the importance of working with both parents and children together and provides tailored services for the critical needs of children in families experiencing crisis. We thank Education Queensland for funding the renovation.

Families accessing the hub may be experiencing the effects of homelessness or domestic violence or other issues that impact on a family’s life, such as child protection, family law and justice. Services offered through the hub are focussed on early intervention. The hub works to connect and support families and equip them with the information and tools to provide a healthy and safe home, support their children’s development, and engage in their community.

Families and children can access holistic planned family support, quality early childhood education and care, and evidence based parent-child groups.

The fully licenced and accredited childcare facility allows families to have their children participate in a play-based learning program while parents access

Young Mothers for Young Women

139 families received targeted support

93 women with
104 children accessed
125 groups

273 women received antenatal care across
283 clinics through the Mater Young Mothers Partnership Program*

24 women accessed
34 appointments across
26 co-located GP clinics (women's health and contraception)

23 women accessed
32 appointments across
18 Centrelink community outreach clinics*

44 women accessed
104 private consultations with their new babies across
35 child health clinics*

* clinics held at Wellspring Coorparoo

support, attend appointments or address crises. It reduces significant barriers to child care for vulnerable families and provides a welcoming and nurturing environment that supports children's development and learning. This allows us to provide a dual generation response, considering and responding to the needs of both parents and children.

The recently renovated space offers further opportunities for community-based early childhood health and development screening and other visiting specialist services. It also serves to strengthen networks and service linkages for families, across health, legal, income, training and education support.

Wellspring Hub for Children and Families is a place where families can come together to learn, be listened to, and interact with other families and with their children, in a supportive and positive environment. We work to ensure every family is supported to give their child/ren the best start in life.

Pathways – Hospital Admission and Discharge Service Pilot Project completed

The Pathways Hospital Admission and Discharge Service was a pilot project located in the Home for Good Housing and Homelessness Hub and funded over four years by the Queensland Department of Health. The pilot was completed on 30th June 2018, but the lessons and strategies will continue.

The integration of clinical care with housing and homelessness services has proved to be an effective strategy to improve outcomes for individuals, whilst creating effective referral pathways to improve service system responses.

464 people were referred from hospitals and **important outcomes** were delivered to those who received longer-term intensive support and health care (see opposite page).



Above: Micah Projects and partner organisation representatives celebrating Pathways' achievements.

Micah Projects appreciates the partnerships with St Vincent's Private Hospital Brisbane (lead agency), Brisbane North Hospital and Health Service (HHS), Brisbane South HHS, and key personnel within partner hospitals who supported and championed the program. A full list of partners and funders is located on pages 32–37 of this report. Micah Projects will continue to advocate for funding for this model of community-based integrated care.

Pathways Program Outcomes

Cost Saving

Up to **\$7.25** cost saving for every **\$1** spent

Improvements

Improved self-management of health conditions

Improved housing stability

Improved connection to primary healthcare and community supports

Service Use

↓77% Presentations at Emergency Department

↓75% Hospital admission rates

↓85% Ambulance usage

↓95% Interactions with Police

Visit micahprojects.org.au/resources/publications for Pathways – Hospital Admission and Discharge Service Pilot Project evaluations and other reports.

FUNDRAISING HIGHLIGHTS

We are sincerely grateful to the many individuals, schools, workplaces, businesses, clubs and associations who chose to fundraise for Micah Projects via a range of events and initiatives in 2017–2018. Their efforts and generosity adds greatly to our capacity to provide support services and programs for people experiencing economic and social disadvantage in Brisbane and beyond.

July 2017 – June 2018

- » **BDO Australia's** Brisbane office and Staff Workplace Giving Program raised funds throughout the year to support our programs.

August 2017

- » **St Laurence's College** held their Annual Walkathon and raised funds to support Homelessness and Housing.
- » **Rugby League Brisbane's 'Women in League'** raised funds to support Brisbane Domestic Violence Service.
- » **Brisbane Boys College Basketball** held their Annual Alumni game and raised funds to support Homelessness and Housing.

September 2017

- » **Craig Slater and dog Ziggy** walked 1,000km and raised funds along their journey to support Brisbane Domestic Violence Service.

November 2017

- » **The Paddington Connection** (a network of Paddington businesses) held a Melbourne Cup Luncheon and raised funds to support Brisbane Domestic Violence Service.

Opposite left: A public dance celebration of strength and resistance, coordinated by Vulcana Women's Circus, WaW Dance and NIA Australia, March 2018. Image kindly provided by Cr Vicki Howard.

Opposite right: Craig Slater (left) took his dog Ziggy (in the truck) on very long walkies across Australia to raise funds for the Brisbane Domestic Violence Service.



- » **Queensland Law Society** raised funds to support Brisbane Domestic Violence Service.

December 2017

- » **Brisbane North PHN** and staff raised funds to support Brisbane Domestic Violence Service.
- » **Crown Law Choir** sang carols leading up to Christmas and raised funds for Home for Good.
- » **Brisbane Barmies** raised funds at the 'Ashes' test to support Brisbane Domestic Violence Service.
- » **Opal Raynbird Place** (aged care residence) raised funds to support Brisbane Domestic Violence Service.

March 2018

- » **Zonta Club of Brisbane** held their Collective Giving event to raise funds to support Young Mothers for Young Women.
- » **Datacom** raised funds to support Brisbane Domestic Violence Service.

April 2018

- » **Crowbar Entertainment**—Luke Henery held a photographic exhibition titled 'Everybody Deserves a Home' and raised funds to support our programs.

May 2018

- » **Indooroopilly Shopping Centre** raised funds through their Mother's Day gift wrapping gold coin initiative to support Brisbane Domestic Violence Service.
- » **Vulcana Women's Circus** held their Flash Mob event and raised funds to support Brisbane Domestic Violence Service.

June 2018

- » **Nia Brisbane Dance Community** held their 6th Annual Dance Jam event and raised funds to support Brisbane Domestic Violence Service.
- » **Beyond DV** held a High Tea and Fashion Show and raised funds to support Brisbane Domestic Violence Service.
- » **Department of Child Safety, Youth and Women—Youth Justice** raised funds to support Brisbane Domestic Violence Service.

Home for Good

PREVENT

RESPOND

SUPPORT

COLLABORATE

Homestay
Early intervention to prevent homelessness

Provided support to maintain the tenancy of...

- 102 families and couples
- 257 children (under 18)
- 56 individuals

Coordinated Access

1,820 individuals and households provided with planned support, including 566 children in families

1,706 people were provided with the information they needed and did not require planned support

668 occasions of direct nursing care provided to 167 individuals

Street to Home (Assertive Outreach)

634 individuals provided with planned support

2,844 occasions of direct nursing care provided to 961 individuals

Family Support and Advocacy
Transition from crisis into secure, long-term and affordable housing

48 families with 102 children under 18 supported

Working with Hospitals

1,785 occasions of direct nursing care and social support provided to 67 individuals by the 'Working Together to Connect Care' program

4,146 occasions of direct nursing care and social support provided to 184 individuals by Pathways Hospital Admission and Discharge Service

Street to Home (Supportive Housing)

147 individuals housed and supported

97% tenancies sustained

Homefront

57 individuals supported in private rentals, community and Department housing

98% tenancies sustained

Supportive Housing Hope Street

141 individuals in supportive housing

95% tenancies sustained

2,335 occasions of direct nursing care to 91 tenants by Brisbane Common Ground Integrated Nursing Service

Supportive Housing—Hope Street is based at Brisbane Common Ground



Working alongside funders, partners and collaborators to end homelessness in Brisbane.

Brisbane Alliance to End Homelessness
Continuing the work of 500 Lives 500 Homes to end homelessness in Brisbane one person, one family at a time.

Working Together to Connect Care
Reducing unnecessary presentations to hospital and improving quality of life outcomes.
(Royal Brisbane and Women's Hospital, Micah Projects, Footprints)

Pathways—Hospital Admission and Discharge Service
No discharge from hospital into homelessness.
(St Vincent's Private Hospital Brisbane, Brisbane North Hospital and Health Service, Princess Alexandra Hospital, Mater Health Services)

For more details of funders, partners and collaborators, see 'Working Together' on page 32.



Photography: Craig Holmes

‘We all Dance’

A community engagement project in partnership with the Queensland Performing Arts Centre (QPAC).

In July 2017 a group of individuals supported by Micah Projects had the opportunity to take to the stage with members of the world-famous Royal Ballet at QPAC.

‘We All Dance’ was a collaborative project between the visiting ballet company, its teaching artists and community groups across Southeast Queensland to create and perform a series of short new dance pieces. It was nominated for the Australian Dance Awards.

Micah Projects staff members Tony and Manny were also participants.

Tony said it was a once in a lifetime experience.

“Our dancers included people who experience social isolation. They might need help with social skills and everyday life skills. They aren’t typically brimming

with confidence, and they would never expect to have an opportunity to dance on stage with professional dancers from the Royal Ballet. But they just blossomed.”

As a qualified occupational therapist, Manny was moved by the change it made in the participants.

“The project was truly transformative for the people who participated.

“Our dancers included people with mobility impairments, including people using walkers and mobility devices. So it was physically challenging, but it was also mentally and emotionally challenging.

“They flourished in the safe environment. The more they learned, the more their confidence grew.”

“I’ll never forget, one of the participants came off the stage with a smile from ear to ear. He was radiating joy. He looked at me and said ‘I feel happy’. It was so moving I had tears.”

 **232**

people were supported across **717 activities to participate and build social connection.**

The Hive

supports people to re-engage and participate in the community by providing indoor and outdoor activities to break down social isolation and build social connection.

This vital part of Micah Projects social inclusion mission works in the South Brisbane metro area.

 **75**

people living with disability were supported in boarding houses and hostels.

The Resident Support Program

is a flexible, creative outreach service which provides support to adults who:

- » have a disability,
- » are between 18 and 65 years of age,
- » are living in private residential services levels 1, 2 or 3, and
- » are living in the inner-Brisbane area.

 **149**

people experiencing persistent mental illness with complex needs were supported in their recovery.

Partners in Recovery

is a consortium of organisations led by Brisbane South PHN, working in partnership to create a community of care that supports the recovery of people living with severe and persistent mental illness and with complex needs.

“What I love about my work is the amazing resilience of the people we work with despite their difficult circumstances, isolation and fluctuating mental health.”

Mal, Resident Support Program. Staff member for 16 years.

BRISBANE DOMESTIC VIOLENCE SERVICE (BDVS)



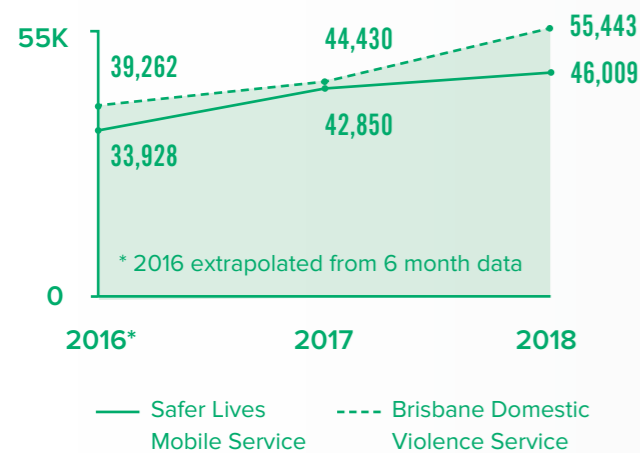
Left: Domestic and Family Violence Implementation Council Chair Kay McGrath OAM speaking with a police officer at the Candle Lighting Vigil during Domestic and Family Violence Awareness Month, May 2018.

Photography: Katie Bennett

 **7,680**

people experiencing Domestic and Family Violence were supported through an integrated response, including 571 children under 5.

Occasions of direct assistance



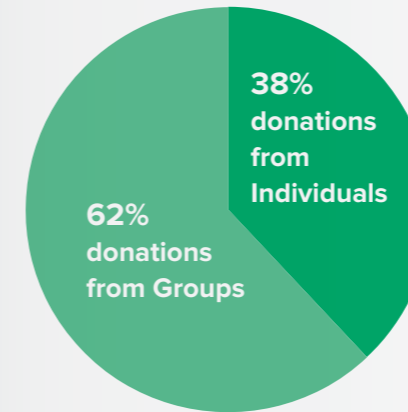
Working with Police

	Referrals	Co-responses
Redbourne	2,904	N/A
BDVS 24/7 Safer Lives	317	22
Project Phoenix	252	97
Vulnerable Persons Unit	192 [†]	121
Total	3,665	240

[†] Includes followup case discussions

128 men accessed the Safer Lives: Men's Domestic Violence Offenders Program.

Thank you to the many individuals and groups who have generously donated to the Brisbane Domestic Violence Service in 2017/18.



44 women were supported through partnership with realestate.com.au

Donor Groups

- » Analytics Anomalous
- » Beyond DV
- » Brisbane Barmies
- » Brisbane North PHN
- » Connected Inc
- » Credit Union Australia Limited
- » Darling & Co
- » Datacom
- » Department of Child Safety, Youth and Women
- » Indooroopilly Shopping Centre
- » Jugglers Art Space Inc
- » Mediserve Pty Ltd
- » Nia Brisbane Dance Community
- » Opal Raynbird Place
- » Peninsula Slimdowners Club
- » Queensland Law Society
- » Real Estate Institute Queensland (REIQ)
- » Rugby League Brisbane
- » SCOPE Club of Wynnum Inc
- » Shimmy Mob
- » The Paddington Connection
- » Vulcana Women's Circus

Sonya and Financial Counselling

Financial abuse is often used by abusers to control their partner, trapping them in the relationship by ensuring they don't have the financial capacity to leave. For some it can be especially devastating, lingering long after they have fled the relationship, preventing them from starting fresh and building a new life for them and their children.

In 2017/18 Micah Projects appointed Daniela, a dedicated financial Counsellor to the Brisbane Domestic Violence Service (BDVS) team. This counsellor provides free and confidential financial and budgeting information to women who experience financial hardship and stress arising from domestic violence.

Since joining the team, Daniela has provided financial Counselling to 151 women and negotiated with creditors to eliminate \$40,026 worth of debt incurred through financial abuse.

"We've helped women who have been coerced to sign for credit or loans, forced to put all the household bills in their name that were never paid, had abusers continue to incur debts after they've left, and fail to submit tax returns impacting their ability to access Centrelink benefits, just to name a few scenarios."

Sonya, a woman who has used the financial counselling service, said it changed her life.

"I walked into Micah with my kids and the clothes on our backs. I was embarrassed, and I had no idea how to find a way out of the debt. But there was no judgement, and over the months we've been working together, Daniela's negotiated to reduce my debt by \$14,952. The balance isn't zero, but it's manageable.

"Daniela and BDVS were heaven sent."

WORKING TOGETHER

Partnerships and collaborations are indispensable to meeting the complex challenges faced by Micah Projects. We thank our principal funders, the Queensland and Australian Governments and Brisbane City Council, and the businesses, community groups and individuals who support our many integrated services and programs.

Partners

Funders

- Brisbane City Council
- Brisbane North Primary Health Network (PHN)
- Brisbane South PHN
- Department of Child Safety, Youth and Women
- Department of Communities, Disability Services and Seniors
- Department of Education
- Department of Employment, Small Business and Training
- Department of Health
- Department of Housing and Public Works
- Department of Social Services
- Mater Misericordiae Ltd
- Metro North Hospital and Health Service
- St Vincent's Health Australia
- St Vincent's Private Hospital Brisbane
- Uniting Care Queensland

Queensland Government

- Department of Aboriginal and Torres Strait Islander Partnerships
- Department of Child Safety, Youth and Women
- Department of Communities, Disability Services and Seniors
- Department of Education
- Department of Employment, Small Business and Training
- Department of Health

- Metro North Hospital and Health Service
- Metro South Hospital and Health Service
- Department of Housing and Public Works
- Department of Justice and Attorney General
- Queensland Ambulance Service
- Queensland Ombudsman
- Queensland Performing Arts Centre (QPAC)
- Queensland Police Service (QPS)
- Queensland Treasury
- TAFE Queensland Brisbane
- The Public Trustee

Australian Government

- Australian Bureau of Statistics
- Centrelink
- Commonwealth Ombudsman
- Department of Social Services
- Medicare
- Royal Commission into Institutional Responses to Child Sexual Abuse

Brisbane City Council

- Lifestyle and Community Services

Pro Bono Partners

- MPN Lawyers

Universities / Research

- Australian Catholic University
- Central Queensland University
- Griffith University
- Queensland University of Technology
- Southern Cross University
- University of Queensland
- University of Sunshine Coast

Brisbane Alliance to End Homelessness Partners

- Anglicare Southern Queensland, Homelessness Services, Women and Families
- BABI Youth and Family Service
- Brisbane South PHN
- Brisbane Youth Service
- Centacare
- Checkup
- Common Ground Queensland
- Community Living Association
- Compass Housing
- Court Network
- Dr Cameron Parsell—Australian Research Council DECRA Senior Research Fellow
- Encircle
- Footprints in Brisbane
- Inala Youth Service
- Kyabra Community Association
- LawRight
- North West Youth Accommodation Service
- Ozcare
- Queensland Council of Social Service (QCOSS)
- Queensland Youth Housing Coalition
- Silky Oaks Children's Haven
- Social Scaffolding
- Southside Community Care
- The Salvation Army
- Youth Advocacy Centre
- Youth Housing Project

Brisbane Domestic Violence Service Partners

- Aboriginal and Torres Strait Islander Community Health Service (ATSICHS)
- Ben Bjarnesen, QPS LGBTI Officer Program
- Brisbane South PHN
- Churches of Christ in Queensland - Intensive Family Support, South and South West Brisbane
- Court Network - Holland Park, Richlands, Sandgate
- Department of Child Safety, Youth and Women
- Department of Housing and Public Works
- Domestic Abuse Intervention Program
- Dr Michael Flood, QUT
- DV Connect
- FACC (Family and Child Connect)
- Friends with Dignity
- Jabiru Community Youth and Children's Services
- Kurbingui
- Launch Housing Victoria
- Mercy Community Services
- Mission Australia
- Nundah Neighbourhood Centre
- Optic Group
- Queensland Aids Council
- Queensland Corrective Services - Probation and Parole
- Queensland Police Service
- Real Estate Institute of Australia
- RizeUp Australia
- Second Bite
- South West Brisbane Community Legal Centre
- The Lady Musgrave Trust
- The Paddington Connection
- Wesnet/Telstra Safe Connections
- Zonta Club of Brisbane East

Brisbane Partnerships: Strengthening Families and Communities Partners

- Community Living Association
- Kyabra Community Association

Inclusive Health Partners

- Buddhist Compassion Relief Tzu Chi Foundation Australia
- Mater Misericordiae Ltd
- St Vincent's Health Australia

International Partners

- Dr Jim O'Connell (USA)
- Iain De Jong, OrgCode (Canada)
- Nan Roman, National Alliance to End Homelessness (USA)
- Parent Leadership Training Institute (PLTI) (USA)
- Parents as Teachers (USA)
- Rosanne Haggerty, Community Solutions (USA)
- Royal Ballet (UK)
- Social Solutions (USA)

Lotus Place Partners

- Anglican Church of Southern Queensland
- Archdiocese of Brisbane—Catholic Church in South East Queensland
- Churches of Christ in Queensland
- Gavan Fenelon - Art Group
- Presbyterian Church of Queensland

- Queensland Baptists
- The Salvation Army Australia - Eastern Territory
- The Uniting Church in Australia
- Wesley Mission - Art From The Margins (AFTM)

PIR (Partners in Recovery) Consortium Partners

- Aftercare
- Brisbane South PHN
- Gallang Place
- Harmony Place
- Neami National
- Richmond Fellowship Queensland
- Stepping Stone Clubhouse
- The Benevolent Society
- The Brook Red Centre

Networks and Collaborators

- 3rd Space
- 98.9 Murri Radio
- Aboriginal and Torres Strait Islander Community Health Service (ATSICHS)
 - ATSICHS Woolloongabba
 - ATSICHS Northgate
 - Indigenous Intensive Family Support
 - Indigenous Youth Health Service
- Aboriginal and Torres Strait Islander Legal Service (ATSILS)
 - Prison Through Care
- Aboriginal Hostels
 - Joyce Wilding
 - Yumba
- Accentis
- ACT for Kids
- Advantage
- Albert Park Flexi School
- Alliance of Forgotten Australians
- Althea Projects
- Anglicare Southern Queensland
 - Anglican Women's Hostel
 - St Mary's Supported Accommodation for Young Women
- Arete Australia
- Australian Alliance to End Homelessness
- Australian Pensioner and Superannuants League
- Australian Red Cross
- Bahloo Women's Youth Shelter
- BDO Australia
- Blackbaud
- Brave Foundation
- Bric Housing
- Brisbane Youth Service
- BSI
- Carinity Education Southside
- Catholic Church Insurance
- Caxton Legal Centre
- Centacare
- Child Aware
- Children by Choice
- Chillii Fire
- Churches of Christ in Queensland - Intensive Family Support Services
- Combined Women's Refuge Group
- Community
- Community Sector Industry Alliance
- Compass Housing Services
- Conrad Gargett
- Converge
- COTA Queensland
- Dan Cosgrove, Productivity Improvement Partners
- Deloitte
- Dementia Australia
- Dovetail
- Dr Brian Donohoe
- Dr Fiona Mack
- Educare College
- Encompass Family and Community
- Find and Connect Web Resource Team
- Foodbank Queensland
- Full and Frank
- GIVIT
- Headspace
- Hemmant Flexible Learning Centre
- Housing Innovations
- Howard Neilsen, NAC Consulting
- INCH Housing
- Infoxchange
- Inkahoots
- Institute for Urban Indigenous Health (UIH)
- Intuit Works
- Jane Street Community Garden partners
- Jigsaw Queensland
- Jobs Australia
- Kangaroo Point Neighbourhood Watch
- KidSafe Queensland
- KindyRoo
- Knowmore
- Kummara Indigenous Family Care
- Kurbingui Youth Development - Indigenous Family and Child Connect
- Legal Aid Queensland - Child Protection Early Intervention Legal Help
- Leontine Circle - Former Directors
- Link-Up (Qld) Aboriginal Corporation
- Lisa Siganto and Julie Baikie, Shorebirds
- Mater Misericordiae Ltd
 - ATSI Liaison Staff
 - Child and Youth Mental Health Service
 - Mater Parent Aide Unit
 - Mater Research
 - Organisational Development - People and Culture
 - Young Mothers Partnership Program
- Mercy Community Services
 - Family and Child Connect
 - Indigenous Family and Child Connect
 - Individual and Family Support
- Mind Gardener
- BDO Australia
- Mobiles Galore
- Murri Court
- Murri Ministry
- Murri School
- Murri Watch
 - Bowman Johnson Hostel
 - Diversionary Centre
- National Affordable Housing Consortium
- NEC
- Nimbus
- North Queensland PHN
- Open Minds
- Patrick Herd, Community Business Australia
- Playgroup Queensland
- Professor Karen Healy

Networks and Collaborators (continued)

- Queensland Aboriginal and Torres Strait Islanders Corporation for Alcohol and Drug Dependence Services - Jesse Budby Healing Centre
- Queensland Centre for Intellectual and Developmental Disability
- Queensland Child Protection Week Committee
- Queensland Council of Social Service (QCOSS)
- Queensland Disability Network (QDN)
- QPASTT (Queensland Program of Assistance to Survivors of Torture and Trauma)
- Reclink Australia
- Reconciliation Australia
- Reconciliation Queensland
- Redland City Council
- Redland Community Centre
- Relationships Australia
- Redbourne
- RSPCA Happy Paws Happy Hearts
- Scout Talent
- Second Bite
- Social Scaffolding
- Southside Toyota
- Souths Leagues Club
- St Vincent de Paul Housing Services
- St Vincent's Health and Aged Care
- St Vincent's Mission Office
- Strategic Grants
- Supported Accommodation Providers' Association (SAPA)
- Suzanne Bosanquet, Bosanquet Foley Architects
- Tenants Queensland (QSTARS)
- The Benevolent Society
 - Family and Child Connect
 - Intensive Family Support Services
- The Big Issue
- The Removalist
- The Salvation Army
 - Brisbane Recovery Services Centre (Moonyah)
 - Professional Standards Office
 - Youth Outreach Service
- The Services Union
- Tom Kirk
- True
- True North Psychology
- Vision Australia
- West End Centre for Psychotherapy and Counselling
- Women's Legal Service
- WWILD
- YFS (Youth and Family Service)
- Yulu-Burri-Ba
- Zig Zag Young Women's Resource Centre
- Zillmere Family Accommodation Service

Jane Street Garden

When professional sailor Scott stepped ashore in Brisbane in 2017, he was looking to find a community to belong to with a shared dedication to living sustainably. He found the Jane Street Community Garden and quickly volunteered.

“For me, volunteering is a no-brainer. I think it's important to do work for other people and not just for yourself. It's a way to give back to the community.”

Jane Street Community Garden has been operating for over 10 years and grows nearly 200 different varieties of edible plants. Running as a diverse, organic, permaculture garden, it also boasts the largest composting community hub in Brisbane.

The garden attracts volunteers and members with a wide variety of gardening experience.

“I didn't have a strong gardening background when I started, but I've learned a great deal.”

Scott says the garden has delivered the community he was seeking, with the focus on sustainability he wanted.

“It's been wonderful to watch the community grow in the time I have been there. Our first ever Garden Solstice dinner was a great success, and attendance at education workshops is growing. The composting and pond building workshops maxed out.

“It's very rewarding to see people coming together to learn new skills they can take home.

“Yes we grow food in the garden, but the real harvest is in the knowledge we're giving to the community, and not in the food itself.”



Photography: Craig Holmes

DONORS AND VOLUNTEERS

On behalf of our Board, staff and the people we support, we would like to thank all of those who make social justice possible through donating funds, goods, services and time.

Together we are nurturing equality in Brisbane.

Trusts and Foundations

- › Buddhist Compassion Relief Tzu Chi Foundation Australia
- › Crommelin Family Foundation
- › English Family Foundation
- › Flannery Foundation
- › Lord Mayor's Charitable Trust
- › Mercy Foundation
- › Morgans Foundation
- › The Ian Potter Foundation
- › The John Barnes Foundation
- › The Lady Musgrave Trust
- › The Marian & E.H. Flack Trust
- › The Pratt Family Foundation

Businesses, Schools, Organisations and Individuals

- › Aboriginal and Torres Strait Islander Legal Service (ATSILS) Rockhampton
- › A Brave Life
- › Abrisca Coffee Roasters
- › Adopt-A-Backpack
- › Aged and Disability Advocacy Australia (ADA Australia)
- › All Area Rubbish Removals
- › All Hallows' School Brisbane
- › Ananda Beauty Therapy
- › ANTaR Qld
- › ANZ Bank West End
- › Arete Australia
- › Aria
- › Ashurst
- › Australia Studies Centre
- › Avid Reader
- › Axiom College
- › BDO Australia
- › Beau Tangles Hair Salon
- › Belong
- › Beyond DV
- › BHP Billiton Petroleum Employee Matching Program
- › Bidgerdii Health Service
- › Black & White Cabs
- › Blue Knot Foundation
- › Body Organics
- › Bribie Island Boat Charters
- › Brisbane Barmies
- › Brisbane Boys College Toowong
- › Brisbane City Council
 - Transport, Planning and Strategy
 - Yeronga Park Pool
- › Brisbane Convention and Exhibition Centre
- › Brisbane Rape and Incest Survivors Support Centre
- › Brisbane State High School
- › Business South Bank
- › Caboolture Sports Club
- › Capricorn Community Development Association (CCDA)
- › Cath Mundy
- › Catholic Diocese of Rockhampton - Professional Standards
- › Centacare
- › Central Queensland University
- › Centre Against Domestic Abuse
- › Centrelink - Moreton Region, Rockhampton, Stones Corner
- › Charter Hall
- › Chris Harkin
- › Clayton Utz
- › Co.As.It Community Services
- › Coles Supermarkets
- › Colour Chiefs
- › Commonwealth Bank of Australia

- › Community Business Australia
- › Community Plus—West End Community House
- › Computershare
- › Councillor Jonathan Sri
- › Councillor Kara Cook
- › Councillor Steve Griffiths
- › Councillor Vicki Howard
- › CQ Community Legal Service
- › CQ Financial Services
- › CQ Health and Hospital Service
- › Craig Holmes Photography
- › Craig Slater
- › Crown Law Office
- › CUA (Credit Union Australia)
- › Daryl Clifford
- › Department of Environment and Science
- › Department of Premier and Cabinet
- › Dr Ambica Jha
- › Dr Raguraman Janakiraman, Qld Specialist Centre
- › Drive Accident Solutions
- › Edwina Shaw
- › Fallons Electrical Services
- › Family and Child Connect Caboolture
- › FIN (Family Inclusion Network)
 - Deidre Davies
 - Family Law Pathways
 - FISH (Family Inclusion Strategies in the Hunter Region)
 - Michael Hogan, Director General - Department of Child Safety, Youth and Women
 - Parents and members of the Steering Committee
 - The Family Place
- › Food Connect

- › Gabrielle and Peter Chisholm
- › GiveNow
- › GIVIT and GIVIT Supporters for all their support
- › Global Sisters
- › Gold Coast City Council - Southport Community Centre
- › Good2Give
- › Good 360
- › Grill'd West End
- › Gumdale State School
- › Gwenneth Roberts
- › Hair Aid Inc
- › Healthworks West End
- › Holy Trinity Anglican Church Woolloongabba
- › Honourable Annastacia Palaszczuk MP
- › Honourable Coralee O'Rourke MP
- › Honourable Di Farmer MP
- › Honourable Jackie Trad MP
- › Honourable Shannon Fentiman MP
- › Honourable Wayne Swan MP
- › Ian Johnston
- › IBM Australia
- › Inala Community House
- › Indigenous elders: We thank the following elders for their continued support throughout the year
 - Aunty Carol Currie
 - Aunty Heather Castledine
 - Aunty Kerry Charlton
 - Aunty Mabel Hopkins
 - Aunty Valda Coolwell
 - Songwoman Maroochy Barambah
 - Uncle Des Sandy
 - Uncle Sam Watson
- › Indigo Law
- › Indooroopilly Shopping Centre
- › Inkahoots
- › Institute for Healthy Communities Australia
- › Intuit Works
- › James Varitimos
- › James Walsh
- › Jay Turner
- › Jean Tally
- › Jessica Dean, Legal Aid Queensland
- › Joining Hands
- › Josie Zuglian, H & S Cleaning
- › Jugglers Art Space
- › Junction Park State School
- › Justine Sinclair, Posto
- › Kangaroo Point Cental Hotel and Apartments
- › Karen Healy
- › Kat Dekker
- › Katie Bennett, Embellysh Photography
- › KBR Giving Programs
- › Komatsu
- › Lady Gowrie Child Centres
- › Leonie Sanders
- › Liberty Highgate Hill
- › Link-Up (Qld) Aboriginal Corporation
- › Level 13 Co-op
- › Lorraine Gorman
- › Luke Henery
- › Marcia's on Montague
- › Margot McKinney
- › Mater Misericordiae Ltd
 - Adults Hospital Social Work Department - Procurement Team
- › MEGT
- › Mental Illness Fellowship Queensland
- › Michelle Stafford, Caravanserai

- › Moelis Australia
- › Moonlight Magic Dinner Dance guests who made donations to cover the cost of supported tickets and those who donated wardrobe and their services
- › Moreton Bay Housing Service Centre
- › Moreton Bay Region Libraries
- › Morgans Financial
- › Mt Gravatt Kindergarten
- › Mt Maria College Mitchelton
- › Mudgeeraba Uniting Church Opportunity Shop
- › Multicultural Development Association
- › Nia Dance Community of Brisbane
- › Natasha Kiely
- › Olive Tree Communication
- › Opal Raynbird Place
- › Our Lady's Past Pupils Association
- › Oxfam
- › Oz Harvest
- › Parmalat
- › Paul McGuire
- › Peakcare
- › Peter Breen, Jugglers Art Space
- › Philanthropy Australia
- › PLTI (Parent Leadership Training Institute) Alumni
- › Plus Dry Cleaners
- › Pondera Physio and Pilates West End
- › Q STARS Rockhampton office
- › Queensland Aboriginal and Torres Strait Islander Child Protection Peak (QATSICPP)
- › Queensland Council of Social Service (QCOSS)
- › Queensland Health - Connected Care Program, Children's Health
- › Queensland Indigenous Family Violence Legal Service (QIFVLS)
- › Queensland Law Society
- › Queensland Parliamentary Counsel
- › Queensland Rail
- › Quota International of Brisbane South
- › Rachel Layt
- › Redsuit Advertising
- › Relationships Australia Rockhampton
- › Rev. Nathan Campbell, Creek Road Presbyterian Church
- › Rio Tinto Brisbane
- › River City Ballroom
- › Rock Community Care
- › Rockhampton Housing Service Centre
- › Roger Brand
- › RSPCA Queensland
- › Rydges Cairns
- › Sandi Woo
- › Savvy
- › School Stuff
- › SCOPE Club of Wynnum
- › Second Bite
- › Senator Claire Moore
- › Senior Constable Sandrene Trembath
- › Share the Dignity
- › Sisters of Mercy Brisbane
- › Southside Used Whitegoods
- › Squared Impact
- › St Elizabeth's Primary School Tarragindi
- › St John's Ambulance Australia (Qld)
- › St Laurence's College South Brisbane
- › St Margaret's Anglican Girls School Ascot
- › St Mary's in Exile community
- › Street Swags
- › StreetSmart Australia

- › St Vincent's Private Hospital Brisbane
- › Tabatha Pashen, Brisbane City Council Community Development
- › TAFE Queensland Brisbane
- › Taking Shape
- › Terri Butler MP
- › Terry White Chemists
- › The Framer
- › The Honourable Kevin Rudd 26th Prime Minister of Australia
- › The Other Green Bagz
- › The Parenthood
- › The Paddington Connection
- › Toyota Fleet Management
- › TransitCare
- › Transport and Allied Insurance Services
- › Trevena Glen Farm
- › United Firefighters Union Queensland Branch
- › Uniting Care Queensland
- › Universal Linen Hire Service
- › University of Queensland Conservatorium of Music
- › Victims Assist Queensland
- › VP Training and Development
- › Vulcana Women's Circus
- › WaW Dance
- › Wesley Mission - Art from the Margins
- › Westender
- › West End Creche and Kindergarten
- › West End Croquet Club
- › Westpac Banking Corporation
- › Women in League (Rugby League Brisbane)
- › Women of the Forest and Timber Industry Network
- › Women's Health Service Rockhampton
- › Working Against Violence Support Services
- › Yasuyo Uehara
- › Zeroseven
- › Zonta Club of Brisbane
- › Zonta Club of Brisbane South

Volunteers

- › Adrienne Winzar
- › Allyson Lim
- › Anastasia Cassidy
- › Angela Culhane
- › Angela Anderson
- › Angelica Maronna
- › Annabel Whitton
- › Annabelle Watt
- › Anne Faber
- › Ashleigh Cotton
- › Ashton Strutz
- › Aya Kagawa
- › Bree Heagy
- › Brett McAleese
- › Brittany Bauman
- › Bruce Cowling
- › Cassia Bray
- › Catherine Mardon
- › Cherry Cornelio
- › Cheryl Mudge
- › Chris Harris
- › Clive Dyson
- › Daniel Robertson
- › David Toyer
- › Dawn Grey
- › Deb Warren
- › Debbie Parmenter
- › Denis Cush
- › Doug Yuille
- › Emma Taylor

- Gwen Ibarra
 - Helen Mellow
 - Helen Webb
 - Ian Collier
 - Inga Fellows
 - Jacinta Crickmore
 - Janet Abel
 - Jasmine Arons
 - Jaya Parvathy
 - Jennifer Phelps
 - Jenny Dex
 - Jessica Vaughan
 - John Ballot
 - Jolie Rodrigues
 - Jonaelle Lucas
 - Joslyn Williams
 - Joy Shearer
 - Joy Reiken
 - Julian Kapitzke
 - Julie Mudge
 - Karen Taib
 - Kate Commire
 - Kate Quinn
 - Kate Doolan
 - Katelyn Melvin
 - Kerry Armstrong
 - Kimberly Spragg
 - Kris Bentley
 - Kristi Taylor
- Lachlan McNamara
 - Lauren Goodie
 - Lina Lim
 - Lisa Gotto
 - Lisa Hundt
 - Lorna Patrick
 - Louise Kelleher
 - Lynne Cage
 - Margaret Bambrick
 - Maria O'Neill
 - Marie McCreesh
 - Mark Lehane
 - Mary MacMahon
 - Melissa Johnstone
 - Michael Delaney
 - Michele Mullins
 - Mike McCrystal
 - Minou Yuille
 - Nancy Valerie Read
 - Natasha Kiely
 - Nathan Campbell
 - Ned Cavanough
 - Nick Harun
 - Patricia King
 - Patricia Tidbold
 - Patricia Vaughan
 - Peter Crickmore
 - Rachel Tracey
 - Rebecca Kulendran
- Rebecca Tweedy
 - Rob Hayhurst
 - Robert Perrier
 - Roger Brand
 - Rosemary Stoker
 - Sam McNamara
 - Sam Vaughan
 - Sandra Oliveria
 - Sandra Tihi
 - Sandra White
 - Sara Jones
 - Sarah Evans
 - Shane Crotty
 - Shelby Denning
 - Sierra Howard
 - Signe Boman
 - Sophie Thompson
 - Sue Bradnock
 - Susan Parker
 - Suzie McGuire
 - Tape Warren
 - Teejay Adams
 - Teresa Smyth
 - Thomas Holz
 - Tim Yuille
 - Todd Hobley
 - Venetia Tyson
 - Victoria Burley
 - Wendy Lowe

The 2017 **Christmas Hamper Appeal** was once again strongly supported by the local community. On 21 and 22 December **310 volunteers** helped to pack and deliver **530 food hampers**. A total of **\$18,295** was raised by the community to purchase hampers and provide emergency housing so that no child or family in Brisbane were on the street or in cars over Christmas.

Micah Projects was originally founded by St Mary's Community, a community of Brisbane citizens committed to social justice, their faith and an inclusive society. We have benefitted from the unwavering support, commitment and generosity of the St Mary's in Exile independent faith community, and the local West End community.

We thank you for your ongoing support of our mission, our work and the people we support.

Below: The 14th Annual Moonlight Magic Dinner Dance—made possible thanks to the generous support of our partners, supporters, donors and volunteers! Photography: Gabrielle Chisholm.



FINANCIAL REPORT

Micah Projects had another year of growth in delivering on existing services, in particular Domestic and Family Violence services and the establishment of Caboolture Young Mothers for Young Women. The financial reports demonstrate the work of Micah Projects and the agreed strategic priorities for the financial year ended 30 June 2018.

A highlight from this year is the first full year of operation for Hope Street Café which incorporated the first Skilling Queenslanders for Work project.

Hope Street Café's income of \$239,140 from sales (after cost of goods sold) was greater than the budget projection. This is very exciting for the first full year of operation. Hope Street Cafés will still require Micah Projects' ongoing financial support in order to continue to deliver the benefits from operating the Social Enterprise.

“What I love about my work is seeing people doing well.”

Michael, Partners in Recovery. Staff member for 6 years.

Donations and fundraising activities exceeded expectations and we thank all our donors and supporters who give to support our vision to break social isolation and build community. A large one-off distribution from winding up a not-for-profit was received at year-end which will assist in meeting the preceding year's strategic priorities.

Expenditure for the year is consistent with the revenue. As a service organisation salaries and wages represent the largest component of expenditure. The property and amortisation expenses increases are consistent with the Hope Street Café refurbishment and increases in property leases from the previous year. At year-end we had a surplus of \$464,358. The equity position at 30 June 2018 is \$1.9 million.

As always the Board acknowledges the contribution of the Finance Team, part of Micah Projects Business Services, Rajkumar, Miseon, Rebecca, Trish, Gita, Luke and their Team Leader Sherryn. We recognise that we are fortunate to have the services of such highly skilled and dedicated members of staff.

The Board is confident that Micah Projects is in a sound fiscal position.

Sue Bradnock, Director

Statement of profit or loss and other comprehensive income for the year ended 30 June 2018

	2018 \$	2017 \$
REVENUE	21,845,963	20,113,273
Other income	505,141	675,611
	<u>22,351,104</u>	<u>20,788,884</u>
EXPENSES		
Employment expenses	(14,947,470)	(14,051,864)
Property and energy expenses	(1,969,400)	(1,917,530)
Administration expenses	(2,620,388)	(2,410,512)
Motor vehicle expenses	(746,343)	(780,103)
Client related expenses	(1,084,664)	(1,143,907)
Depreciation and amortisation expenses	(323,176)	(232,420)
Other expenses	(195,305)	(180,251)
	<u></u>	<u></u>
SURPLUS/(DEFICIT) BEFORE INCOME	464,358	72,297
TAX EXPENSE	464,358	72,297
Income tax expense	-	-
Surplus/(deficit) for the year	464,358	72,297
	<u></u>	<u></u>
Other comprehensive income	-	-
	<u></u>	<u></u>
TOTAL COMPREHENSIVE INCOME/(DEFICIT) FOR THE YEAR	<u>464,358</u>	<u>72,297</u>

If you would like to view the full financial statements for the 2017/2018 financial year, please contact Micah Projects or visit the Australian Charities and Not-for-profits Commission (ACNC) website (www.acnc.gov.au/charity) and search for Micah Projects Limited.

Statement of financial position as at 30 June 2018

	2018 \$	2017 \$
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	4,220,316	4,722,578
Inventory	-	1,785
Trade and other receivables	237,720	274,677
Other current assets	121,974	103,009
TOTAL CURRENT ASSETS	<u>4,580,010</u>	<u>5,102,049</u>
NON-CURRENT ASSETS		
Security deposits and bonds	383,345	321,015
Equity accounted investment	265,551	264,959
Property, plant and equipment	973,045	843,819
TOTAL NON-CURRENT ASSETS	<u>1,621,941</u>	<u>1,429,793</u>
TOTAL ASSETS	<u>6,201,951</u>	<u>6,531,842</u>
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	1,625,039	1,500,345
Provisions	1,128,422	1,228,741
Other current liabilities	1,048,300	1,834,996
TOTAL CURRENT LIABILITIES	<u>3,801,761</u>	<u>4,564,082</u>
NON-CURRENT LIABILITIES		
Provisions	429,947	461,875
TOTAL NON-CURRENT LIABILITIES	<u>429,947</u>	<u>461,875</u>
TOTAL LIABILITIES	<u>4,231,708</u>	<u>5,025,957</u>
NET ASSETS	<u>1,970,243</u>	<u>1,505,885</u>
EQUITY		
Retained surplus	1,970,243	1,505,885
TOTAL EQUITY	<u>1,970,243</u>	<u>1,505,885</u>

Note 1.

This concise financial report is an extract from the financial report. The financial statements and specific disclosures included in this concise financial report have been derived from the financial report. The concise financial report cannot be expected to provide as full an understanding of the financial performance, financial position and financing and investing activities of the entity as the financial report. The presentation currency used is Australian dollars and there are no significant events occurring after the reporting date to be reported.

Right: Micah Projects team member Natasha with volunteer Marc in the garden at Brisbane Common Ground. Photography: Craig Holmes.



OUR PEOPLE

Micah Projects is fortunate to have over 200 staff that share our social justice values and are committed to embodying our Mission and Vision.

We are a diverse workforce, hailing from 21 different countries. 75% of our staff identify as female, and 25% as male. As of 30 June 2018, the longest term of service is 23 years (our venerable CEO, Karyn Walsh).

In 1995, Micah Projects worked from a house behind St Mary's Catholic Church, South Brisbane. As of this year we have expanded to 19 locations with a new service in Caboolture, and existing programs in Rockhampton and Townsville—we can no longer say we are only a Brisbane organisation.

Recruitment

This year our main area of recruitment has been with the Brisbane Domestic Violence Service which continues to be our largest program. We also recruited for positions in our Home for Good Cluster, Lotus Place, Family Support and Advocacy Team, and Mental Health and Disability Cluster.

Due to new projects we now work across three different awards:

- » Social, Community, Home Care and Disability Services Awards
- » Children's Services Award
- » Restaurant Industry Award.

Training

Micah Projects believes that the better we support and train our staff, the better they can support the participants of our programs. We held the following professional development and training sessions over 2017–2018:

- » Drug and Alcohol Training with *Insight* and *Dovetail*
- » Case Notes Training with Karen Healy, *University of Queensland*
- » Modern Governance Principles and Board Member Effectiveness with *NFP Success*
- » Information Sessions with the *Office of the Public Guardian and Public Trustee*
- » NDIS Information Sessions with *Social Scaffolding*
- » Indigenous Cultural Awareness Training with Tom Kirk
- » Continuing Emergency Response training with *Chillifire*.

Student placement

We value students' contributions and offer placement opportunities across various programs and teams where service delivery is a core activity. This year, we offered placements to students studying Social Work, Masters in Mental Health, Community Services, Human Services, and Peace and Conflict studies.

The educational institutes we partnered with were: University of Queensland, Queensland University of Technology, Griffith University, Monash University, Central Queensland University, Australian Catholic University and TAFE Brisbane. From those institutions, 23 students were placed in Micah Projects programs.

Students have identified that their learning experience has been meaningful and relevant to their studies, and we are delighted that several students have continued working with us in various paid positions after finishing placements.

We appreciate the contribution that volunteers and students have made over the last financial year, and thank our partners and donors for their generosity.

“What I love about my work is...”

“...the community we build and the voices we give to those most vulnerable in our society.”

Khloe, ED Frequent Presenters Program. Staff member for 5 years.

“...the many student groups who get an ‘aha’ moment when I speak about the work of Micah Projects and how we differ from other community organisations.”

Margie, Community Partnerships and Volunteers. Staff member for 3 years.

“...the positive change we see in people and systems.”

Heidi, Lotus Place. Staff member for 6 years.

Right: (Left to Right) Mariah, Claire and Samara at the 2017 Micah Projects Families Christmas party. Photography: Katie Bennett.



SUPPORT MICAH PROJECTS

Your support will strengthen Micah Projects' work to break social isolation and build a stronger, safer and more inclusive community.

Micah Projects works to break the cycle of homelessness, poverty, violence and social exclusion experienced by individuals and families. We believe that it is possible to prevent and end homelessness, and create equality and safety in relationships, families and community. We are a community-based organisation making a real difference.

Become a member or make a donation to help Micah Projects better support people who are excluded or vulnerable.



Become a member of Micah Projects
micahprojects.org.au/become-a-member



Make a secure online donation
micahprojects.org.au/donate

“What I love about my work is contributing to something meaningful.”

Jessica, Family Support and Advocacy. Staff member for 7 years.

Micah Projects

Phone (07) 3029 7000 | Fax (07) 3029 7029
Ground Floor, 162 Boundary Street, West End Q 4101
PO Box 3449 South Brisbane Q 4101
info@micahprojects.org.au
micahprojects.org.au
ABN 76 409 721 192 | ACN 620 134 787

Twitter @micahprojects
Facebook facebook.com/micahprojects
YouTube youtube.com/user/micahprojects

Wellspring Coorparoo

Young Mothers for Young Women (YMYW)
Phone (07) 3394 9100 | Fax (07) 3394 2909
143 Cavendish Road, Coorparoo Q 4151
PO Box 3449 South Brisbane Q 4101
ymyw@micahprojects.org.au
micahprojects.org.au

Wellspring Caboolture

Caboolture Young Mothers for Young Women
Phone (07) 5495 7270 | Fax (07) 5495 2181
19 Morayfield Road, Caboolture South Q 4510
PO Box 629, Morayfield, Q 4506
cabooltureymyw@micahprojects.org.au
micahprojects.org.au

Wellspring Hawthorne

Children and Families' Hub
Phone (07) 3902 1070 | Fax (07) 3394 2909
28 Malcolm Street, Hawthorne Q 4171
ymyw@micahprojects.org.au
micahprojects.org.au

24/7 Brisbane Domestic Violence Service

A Brisbane Region integrated response
Phone (07) 3217 2544 | Fax (07) 3013 6090
PO Box 3449 South Brisbane Q 4101
bdvs@micahprojects.org.au
bdvs.org.au

Inclusive Health and Wellness Hub

Overcoming health inequality
Phone (07) 3013 6050 | Fax (07) 3013 6059
15 Hope Street, South Brisbane Q 4101
PO Box 3449, South Brisbane Q 4101
admin@inclusivehealthclinic.org.au
inclusivehealthclinic.org.au

Family Inclusion Network

Valuing children. Partnering with families. Embracing diversity.
Phone (07) 3013 6030 | Fax (07) 3013 6039
Level 1, 209 Boundary Street, West End Q 4101
info@finseq.org.au
finseq.org.au

Home for Good and Sreet to Home

Working with families and individuals experiencing homelessness
Phone (07) 3036 4444 | Fax (07) 3036 4400
PO Box 3449 South Brisbane Q 4101
info@micahprojects.org.au
homeforgood.org.au

Lotus Place

Adults who experienced childhood abuse in an institutional setting
Phone (07) 3347 8500 / Find and Connect 1800 16 11 09
Fax (07) 3347 8590
46 Cleveland Street, Stones Corner Q 4120
PO Box 3449 South Brisbane Q 4101
lotus@micahprojects.org.au
lotusplace.org.au

Lotus Place NQ

Phone (07) 4724 2559 / Find and Connect 1800 16 11 09
Fax (07) 4772 0011
382 Sturt Street, Townsville Q 4810
PO Box 2027, Townsville Q 4810
lotusnq@micahprojects.org.au
lotusplace.org.au

Lotus Place CQ

Phone (07) 4927 7604 / Find and Connect 1800 16 11 09
Swan Office Building, 159 Denison Street
Rockhampton Q 4700
PO Box 586, Rockhampton Q 4700
lotuscq@micahprojects.org.au
lotusplace.org.au

Hope Street Café

Shop 1, 15 Hope Street, South Brisbane Q 4101
hopestreetcafe.com.au

Hope on Boundary Café

170 Boundary Street, West End Q 4101
hopestreetcafe.com.au



MICAH PROJECTS

Breaking Social Isolation
Building Community

MICAH PROJECTS

Phone (07) 3029 7000 | Fax (07) 3029 7029
Ground Floor, 162 Boundary Street, West End Q 4101
PO Box 3449, South Brisbane Q 4101
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