

INCLUSIVE HEALTH PARTNERSHIPS LTD

ANNUAL REPORT 2017–2018



inclusive
health

PARTNERSHIPS LTD

DIRECTORS' REPORT

Inclusive Health Partnerships Ltd acknowledges and pays respect to the traditional custodians of the Greater Brisbane area: the Turrbal people, the Jagera people, the Ugarabul people, the Yuggera people and the Elders both past and present, on whose land we walk, work and live. We recognise that sovereignty of their land was never ceded.

Dental Clinic:

Volunteer Tzu Chi Dentists

Referrals: **193**

Appointments for suite of dental services: **490**

In-kind value: **\$152,000**

GP and Nursing Clinic*

Registered patients: **310**

Appointments: **923**

Seeding grant Brisbane City Council

*08/17 – 06/18

Inclusive Health and Wellness Hub 2017 – 2018

Linkages with Mobile Healthcare Van and Community Services

Total no. of individuals seen: **1670**

No. of individual seen (Brisbane City Council sponsored): **644**

Wellness Program*

(Includes massage and acupuncture)

Treatments: **499**

Funded by donations: **\$40,000**

*01/18 – 06/18

Podiatry*

Patients: **75**

Co-located 1 day a month

*01/18 – 06/18

The year 2017–2018 has seen the consolidation of integrated healthcare services provided under the auspice of Inclusive Health Partnerships Ltd.

Driven by a vision to 'overcome health inequality: leaving no one behind', the company has seen the consolidation of a health and wellness hub providing services in:

- » General Practice (GP) Nursing services
- » Dental services
- » Acupuncture services
- » Massage services
- » Podiatry services
- » Women's health services based especially on a strategy to address the gaps in healthcare access by women experiencing domestic and family violence.

Designed to support the healthcare of vulnerable populations, this initiative is part of a developing 'hub and spoke' healthcare model that takes account of a person's health in the context of their housing, community connection, gender and economic status. Partners in this model include the Buddhist Compassion Relief Tzu Chi Foundation, Micah Projects' homeless and family support services and its domestic violence support services and the Brisbane City Council funded mobile health service which included seeding funds for the GP and Nursing Clinic.

In pursuing the vision of this model, Directors are committed to finding pathways that achieve the triple aim of the Institute for Healthcare Improvement (IHI), namely to:

1. improve patient experience of healthcare and achieve lasting outcomes;
2. improve the health of specific vulnerable populations;
3. reduce the per capita cost of healthcare.

During the year, the board experienced change with the resignation of Margaret Ridley and the appointment of Simon James. Directors acknowledge the contribution made by Margaret Ridley as the inaugural chairperson of the company board.

A governance manual was developed entitled *Meeting the ACNC Governance Standards* to ensure compliance with the five governance standards set out by the Australian Charities and Not for Profit Commission (ACNC). The company lodged its Annual Information Statement with the ACNC in November 2017.

The board has established a Clinical Governance Sub-Committee to oversight the work of the GP and Nursing Clinic and Terms of Reference have been approved for its operation. At least two Directors sit on this sub-committee with the chairperson appointed by the board. The work of the sub-committee is to ensure that quality and safety are upheld and that clinical systems and processes are effective and robust around areas such as risk management, medical records, health promotion and disease prevention.

A priority aim of the sub-committee is for the GP service to be fully accredited against the standards of the Royal Australian College of General Practitioners (RACGP).

The work of the hub has been supported by generous donations and volunteers. Directors acknowledge financial contributions from:

- » the donation from the Leontine Circle which distributed funds to Inclusive Health Partnerships Ltd as part of its winding up;
- » the Sisters of Mercy, Brisbane Congregation, who provide funds for the operation of the Wellness Program at the hub;
- » Saint Vincent's Health Australia for funds to support administration;
- » the Flannery Foundation.

A very special acknowledgment is made to the Tzu Chi International Medical Association (TIMA) dental team, with twenty dentists and thirty dental students who provide free dental services at the hub. TIMA is part of the Buddhist Compassion

Relief Tzu Chi Foundation which is a project partner with Micah Projects in the hub. This year free dental services, a total of 490 appointments, have been provided to refugees and asylum seekers as well as vulnerable groups in the wider community who are either not eligible for or have experienced barriers in accessing public dental services. These appointments have been on a referral basis. Dr Alice Lu, who co-ordinates and manages the dental services with the support of Ms Xalucie Truong, is also acknowledged.

Directors also acknowledge the contribution of Dr Brian Donohoe who provides volunteer services at the GP and Nursing Clinic one morning each week and to Ms Lina Lim who has brought healthcare quality and accreditation expertise to the clinic in a voluntary role. Appreciation to Karen Taib who has been a receptionist volunteer over the course of this year.

Directors recognise the dedication of staff: Dr Elisabeth Christensen, Dr Tina Amies, Amanda van der Wegen, Arif Mansuri, Lisa Westoby and Maxine Hughes. The Wellness Program has also been well served by a dedicated group of people: Monique de Goey (massage and yoga), Kirsten Baker and Rafael Nathan (acupuncture), David Monson (massage and myotherapy).

The development of an integrated multi-disciplinary healthcare service brings its challenges and staff have met this with professionalism and commitment. As the hub continues to break new ground, Directors are confident in the capacity of staff to accommodate this and, indeed, become leaders in the field.

The support and interest of company members, Micah Projects Ltd and WT Heath Pty Ltd, are acknowledged. These organisations, together with the Buddhist Compassion Tzu Chi Foundation, are the foundational pillars of this initiative. Their willingness to step into new terrain in inclusive healthcare in Queensland has led to the establishment of an emerging 'hub and spoke' model of community-based healthcare for disadvantaged populations.

INCLUSIVE HEALTH PARTNERSHIPS LTD

BOARD REPORT | 30 JUNE 2018

The board presents this report to the members of Inclusive Health Partnerships Ltd for the financial year ended 30 June 2018 and the financial report thereon.

Inclusive Health Partnerships Ltd is a not-for-profit company limited by guarantee (CLG) incorporated on 16 September 2015 under the *Corporations Act 2001* and endorsed under *Australian Charities and Not-For-Profit Commission Act 2012*. The company's charitable intent is to establish, develop and deliver innovative programs in healthcare for socially disadvantaged people. Services supporting women and children escaping domestic and family violence are also a priority.

BOARD MEMBERS 2017 – 2018

- » Alice I-Hsin Lu
- » Karyn Walsh
- » Kim Rayner
- » Margaret Ridley (resigned November 2017)
- » Simon James (appointed November 2017)
- » Wei-Cheng Lu

OUR MISSION

The mission of Inclusive Health Partnerships Ltd is to partner with people who experience social disadvantage to improve access to health, wellbeing, housing and social services, so as to improve their health and wellbeing in mind, body and spirit.

CORE BUSINESS

The core business of the company is the provision of person-centred, multi-disciplinary quality healthcare services, informed by the social determinants of health, including:

- » General Practice medical services
- » Dental/Oral Health
- » Podiatry
- » Wellness Program: massage, acupuncture and yoga
- » Women's health, inclusive of women and children escaping domestic and family violence
- » Mental Health
- » Chronic Disease Management.

REVIEW OF OPERATIONS AND PERFORMANCE

The net surplus for the financial year ended 30 June 2018 was \$1,184.

SIGNIFICANT CHANGES

In the opinion of the board, there were no significant changes to the state of affairs of Inclusive Health Partnerships Ltd that occurred during the financial year under review not otherwise disclosed in this report.

Signed in accordance with a resolution of the members of the board.



Wei - Cheng Lu

Director

Dated: 26 September 2018

Inclusive Health Partnerships Ltd
Statement of Profit or Loss and Other Comprehensive Income
for the year ended 30 June 2018

| | 2018 | 2017 |
|---|----------------|----------------|
| | \$ | \$ |
| Revenue | | |
| Donations | 157,856 | 460,000 |
| Grants | 330,000 | 56,947 |
| Interest | 218 | 396 |
| Other revenue | 59,946 | 71 |
| Total Revenue | 548,020 | 517,414 |
| Less: Expenses | | |
| Audit Fees | 9,566 | - |
| Computer expenses | 3,023 | - |
| Rent | 58,947 | 24,406 |
| Salaries and wages | 325,417 | 10,350 |
| Consultancy Fees | 16,474 | 7,640 |
| Legal Fees | 1,009 | 6,385 |
| Depreciation and amortisation | 67,541 | 6,209 |
| Insurance | 6,829 | 5,976 |
| Medical equipment | 15,486 | 5,537 |
| Publications and Info Resource | 1,916 | 3,561 |
| Business Planning and Evaluation | 3,091 | 2,086 |
| Utilities | 8,345 | 2,003 |
| Printing and Stationery | 4,175 | 1,861 |
| Staff Amenities | 2,456 | 1,553 |
| Cleaning and Pest Control | 6,948 | 927 |
| Repairs and Maintenance | 5,317 | 854 |
| Equipment Hire / Lease | 1,253 | 477 |
| Other Expenses | 9,043 | 7,671 |
| Total Expenses | 546,836 | 87,496 |
| Profit / (Loss) | 1,184 | 429,918 |
| Other comprehensive income for the period | - | - |
| Total Comprehensive income | 1,184 | 429,918 |

The above statement of Profit or Loss and Other Comprehensive Income should be read in conjunction with notes in the full report. To see the full report, including notes, please email lisa.westoby@inclusivehealth.org.au

Inclusive Health Partnerships Ltd
Statement of **Financial Position**
as at 30 June 2018

| | 2018 \$ | 2017 \$ |
|----------------------------------|------------------|----------------|
| Current Assets | | |
| Cash and cash equivalents | 644,564 | 114,915 |
| Prepayments | 2,654 | - |
| Trade and other receivables | - | 29,075 |
| Total Current Assets | 647,218 | 143,990 |
| Non-Current Assets | | |
| Plant and Equipment | 686,838 | 716,807 |
| Total Non-Current Assets | 686,838 | 716,807 |
| Total Assets | 1,334,056 | 860,796 |
| Current Liabilities | | |
| Trade and other payables | 41,657 | 5,224 |
| Provision | 11,575 | - |
| Deferred income | 424,068 | - |
| Total Current Liabilities | 477,300 | 5,224 |
| Total Liabilities | 477,300 | 5,224 |
| NET ASSETS | 856,756 | 855,572 |
| Equity | | |
| Retained profits | 856,756 | 855,572 |
| Total Equity | 856,756 | 855,572 |

The above Statement of Financial Position should be read in conjunction with notes in the full report.
To see full report, including notes, please email lisa.westoby@inclusivehealth.org.au



From top left:

Inclusive Health staff at the clinic
Photography: Craig Holmes

Tzu Chi dental session
Photography: Tzu Chi Foundation

Acupuncture session
Photography: Craig Holmes

Brisbane City Council: Inclusive Health
Partnerships Mobile Healthcare Van
doing after-hours outreach
Photography: Katie Bennett



Inclusive Health and Wellness Hub

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