INCLUSIVE HEALTH PARTNERSHIPS LTD

ANNUAL REPORT 2017=2018



DIRECTORS' REPORT

Inclusive Health Partnerships Ltd acknowledges and pays respect to the traditional custodians of the Greater Brisbane area: the Turrbal people, the Jagera people, the Ugarabul people, the Yuggera people and the Elders both past and present, on whose land we walk, work and live. We recognise that sovereignty of their land was never ceded.

Dental Clinic: Volunteer Tzu Chi Dentists Referrals:193 Appointments for suite of dental services: 490 **GP and Nursing Clinic*** In-kind value: \$152,000 Registered patients: 310 Appointments: 923 Seeding grant Brisbane City Council *08/17 - 06/18 **Inclusive Health** Linkages with Mobile Healthcare and Wellness Hub **Van and Community Services** 2017 - 2018 Total no. of individuals seen: 1670 No. of individual seen (Brisbane City Council sponsored): 644 Wellness Program* (Includes massage and acupuncture) Treatments: 499 Funded by donations: \$40,000

The year 2017–2018 has seen the consolidation of integrated healthcare services provided under the auspice of Inclusive Health Partnerships Ltd.

Driven by a vision to 'overcome health inequality: leaving no one behind', the company has seen the consolidation of a health and wellness hub providing services in:

- » General Practice (GP) Nursing services
- » Dental services
- » Acupuncture services
- » Massage services
- » Podiatry services
- » Women's health services based especially on a strategy to address the gaps in healthcare access by women experiencing domestic and family violence.

Designed to support the healthcare of vulnerable populations, this initiative is part of a developing 'hub and spoke' healthcare model that takes account of a person's health in the context of their housing, community connection, gender and economic status. Partners in this model include the Buddhist Compassion Relief Tzu Chi Foundation, Micah Projects' homeless and family support services and its domestic violence support services and the Brisbane City Council funded mobile health service which included seeding funds for the GP and Nursing Clinic.

In pursuing the vision of this model, Directors are committed to finding pathways that achieve the triple aim of the Institute for Healthcare Improvement (IHI), namely to:

- improve patient experience of healthcare and achieve lasting outcomes;
- 2. improve the health of specific vulnerable populations;
- 3. reduce the per capita cost of healthcare.

Podiatry*

Patients: 75

*01/18 - 06/18

Co-located 1 day a month

*01/18 - 06/18

During the year, the board experienced change with the resignation of Margaret Ridley and the appointment of Simon James. Directors acknowledge the contribution made by Margaret Ridley as the inaugural chairperson of the company board.

A governance manual was developed entitled *Meeting the ACNC Governance Standards* to ensure compliance with the five governance standards set out by the Australian Charities and Not for Profit Commission (ACNC). The company lodged its Annual Information Statement with the ACNC in November 2017.

The board has established a Clinical Governance Sub-Committee to oversight the work of the GP and Nursing Clinic and Terms of Reference have been approved for its operation. At least two Directors sit on this sub-committee with the chairperson appointed by the board. The work of the sub-committee is to ensure that quality and safety are upheld and that clinical systems and processes are effective and robust around areas such as risk management, medical records, health promotion and disease prevention.

A priority aim of the sub-committee is for the GP service to be fully accredited against the standards of the Royal Australian College of General Practitioners (RACGP).

The work of the hub has been supported by generous donations and volunteers. Directors acknowledge financial contributions from:

- » the donation from the Leontine Circle which distributed funds to Inclusive Health Partnerships Ltd as part of its winding up;
- » the Sisters of Mercy, Brisbane Congregation, who provide funds for the operation of the Wellness Program at the hub;
- » Saint Vincent's Health Australia for funds to support administration;
- » the Flannery Foundation.

A very special acknowledgment is made to the Tzu Chi International Medical Association (TIMA) dental team, with twenty dentists and thirty dental students who provide free dental services at the hub. TIMA is part of the Buddhist Compassion

Relief Tzu Chi Foundation which is a project partner with Micah Projects in the hub. This year free dental services, a total of 490 appointments, have been provided to refugees and asylum seekers as well as vulnerable groups in the wider community who are either not eligible for or have experienced barriers in accessing public dental services. These appointments have been on a referral basis. Dr Alice Lu, who co-ordinates and manages the dental services with the support of Ms Xalucie Truong, is also acknowledged.

Directors also acknowledge the contribution of Dr Brian Donohoe who provides volunteer services at the GP and Nursing Clinic one morning each week and to Ms Lina Lim who has brought healthcare quality and accreditation expertise to the clinic in a voluntary role. Appreciation to Karen Taib who has been a receptionist volunteer over the course of this year.

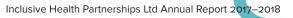
Directors recognise the dedication of staff:
Dr Elisabeth Christensen, Dr Tina Amies, Amanda
van der Wegen, Arif Mansuri, Lisa Westoby and
Maxine Hughes. The Wellness Program has also
been well served by a dedicated group of people:
Monique de Goey (massage and yoga), Kirsten
Baker and Rafael Nathan (acupuncture), David
Monson (massage and myotheraphy).

The development of an integrated multidisciplinary healthcare service brings its challenges and staff have met this with professionalism and commitment. As the hub continues to break new ground, Directors are confident in the capacity of staff to accommodate this and, indeed, become leaders in the field.

The support and interest of company members, Micah Projects Ltd and WT Heath Pty Ltd, are acknowledged. These organisations, together with the Buddhist Compassion Tzu Chi Foundation, are the foundational pillars of this initiative. Their willingness to step into new terrain in inclusive healthcare in Queensland has led to the establishment of an emerging 'hub and spoke' model of community-based healthcare for disadvantaged populations.







INCLUSIVE HEALTH PARTNERSHIPS LTD BOARD REPORT I 30 JUNE 2018

The board presents this report to the members of Inclusive Health Partnerships Ltd for the financial year ended 30 June 2018 and the financial report thereon.

Inclusive Health Partnerships Ltd is a not-for-profit company limited by guarantee (CLG) incorporated on 16 September 2015 under the *Corporations Act 2001 and* endorsed under *Australian Charities and Not-For-Profit Commission Act 2012*. The company's charitable intent is to establish, develop and deliver innovative programs in healthcare for socially disadvantaged people. Services supporting women and children escaping domestic and family violence are also a priority.

BOARD MEMBERS 2017 - 2018

- » Alice I-Hsin Lu
- » Karyn Walsh
- » Kim Rayner
- » Margaret Ridley (resigned November 2017)
- » Simon James (appointed November 2017)
- » Wei-Cheng Lu

OUR MISSION

The mission of Inclusive Health Partnerships Ltd is to partner with people who experience social disadvantage to improve access to health, wellbeing, housing and social services, so as to improve their health and wellbeing in mind, body and spirit.

CORE BUSINESS

The core business of the company is the provision of person-centred, multi-disciplinary quality healthcare services, informed by the social determinants of health, including:

- » General Practice medical services
- » Dental/Oral Health
- » Podiatry
- » Wellness Program: massage, acupuncture and yoga
- » Women's health, inclusive of women and children escaping domestic and family violence
- » Mental Health
- » Chronic Disease Management.

REVIEW OF OPERATIONS AND PERFORMANCE

The net surplus for the financial year ended 30 June 2018 was \$1,184.

SIGNIFICANT CHANGES

In the opinion of the board, there were no significant changes to the state of affairs of Inclusive Health Partnerships Ltd that occurred during the financial year under review not otherwise disclosed in this report.

Signed in accordance with a resolution of the members of the board.

Wei - Cheng Lu

Director

Dated: 26 September 2018

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Inclusive Health Partnerships Ltd Statement of Profit or Loss and Other Comprehensive Income for the year ended 30 June 2018

	2018 \$	2017
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Revenue		
Donations	157,856	460,000
Grants	330,000	56,947
Interest	218	396
Other revenue	59,946	71
Total Revenue	548,020	517,414
Less: Expenses		
Audit Fees	9,566	-
Computer expenses	3,023	-
Rent	58,947	24,406
Salaries and wages	325,417	10,350
Consultancy Fees	16,474	7,640
Legal Fees	1,009	6,385
Depreciation and amortisation	67,541	6,209
Insurance	6,829	5,976
Medical equipment	15,486	5,537
Publications and Info Resource	1,916	3,561
Business Planning and Evaluation	3,091	2,086
Utilities	8,345	2,003
Printing and Stationery	4,175	1,861
Staff Amenities	2,456	1,553
Cleaning and Pest Control	6,948	927
Repairs and Maintenance	5,317	854
Equipment Hire / Lease	1,253	477
Other Expenses	9,043	7,671
Total Expenses	546,836	87,496
Profit / (Loss)	1,184	429,918
Other comprehensive income for the period	-	-
Total Comprehensive income	1,184	429,918

The above statement of Profit or Loss and Other Comprehensive Income should be read in conjunction with notes in the full report. To see the full report, including notes, please email lisa.westoby@inclusivehealth.org.au

Inclusive Health Partnerships Ltd Statement of Financial Position as at 30 June 2018

	2018 \$	2017 \$
Current Assets		
Cash and cash equivalents	644,564	114,915
Prepayments	2,654	-
Trade and other receivables	-	29,075
Total Current Assets	647,218	143,990
Non-Current Assets Plant and Equipment	686,838	716,807
Total Non-Current Assets	686,838	716,807
Total Assets	1,334,056	860,796
Current Liabilities Trade and other payables Provision Deferred income	41,657 11,575 424,068	5,224 - -
Total Current Liabilities	477,300	5,224
Total Liabilities	477,300	5,224
NET ASSETS	856,756	855,572
Equity Retained profits	856,756	855,572
Total Equity	856,756	855,572
Total Equity	650,750	055,572

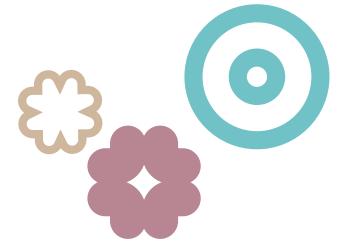
The above Statement of Financial Position should be read in conjunction with notes in the full report. To see full report, including notes, please email lisa.westoby@inclusivehealth.org.au











From top left:

Inclusive Health staff at the clinic Photography: Craig Holmes

Tzu Chi dental session Photography: Tzu Chi Foundation

Acupuncture session Photography: Craig Holmes

Brisbane City Council: Inclusive Health Partnerships Mobile Healthcare Van doing after-hours outreach Photography: Katie Bennett



