

INCLUSIVE HEALTH PARTNERSHIPS LTD

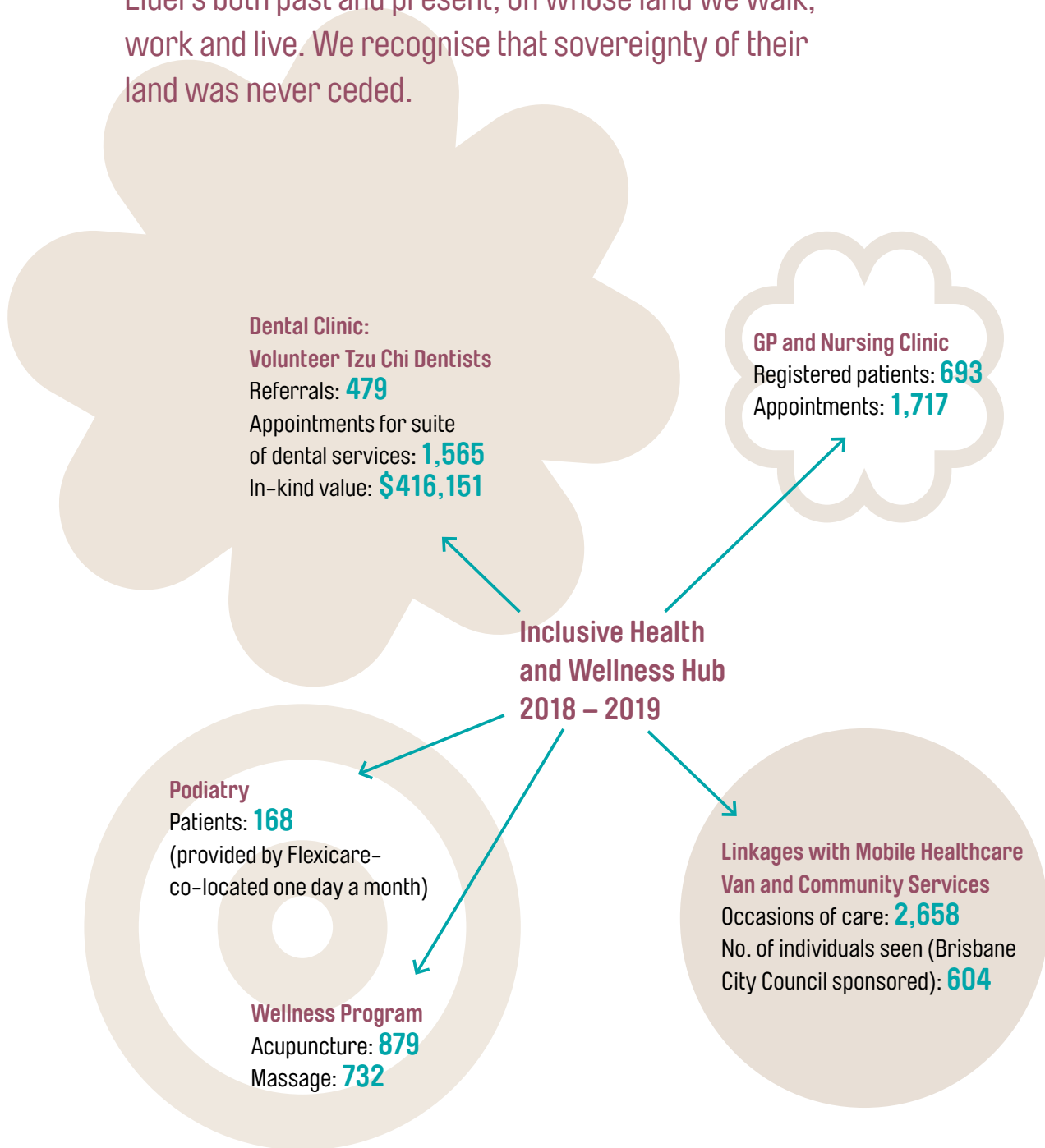
ANNUAL REPORT 2018–2019



inclusive  
health

PARTNERSHIPS LTD

Inclusive Health Partnerships Ltd acknowledges and pays respect to the traditional custodians of the Greater Brisbane area: the Turrbal people, the Jagera people, the Ugarabul people, the Yuggera people and the Elders both past and present, on whose land we walk, work and live. We recognise that sovereignty of their land was never ceded.





# DIRECTORS' REPORT

This financial year, under the auspice of Inclusive Health Partnerships Ltd, the Inclusive Health and Wellness Hub (the Hub), has continued to provide vital integrated healthcare services to people who, in many cases, do not easily access the healthcare support they need.

Many patients accessing the Hub are experiencing homelessness and/or live with the risk of homelessness, while many live with mental health issues with co-occurring physical health concerns.

The work of the Hub is supported by donations and by voluntary contributions. These are outlined in this report.

## INTEGRATED HEALTHCARE

Healthcare services are provided at the Hub through three key programs:

### GP AND NURSING CLINIC

As of 30 June 2019, 693 patients were registered, with 561 active patients receiving regular GP services. The clinic operated with three doctors: one employed part-time GP and two volunteer GP's. The clinic provided 1,717 GP appointments in this period. The value of these totalled \$89,303.

Many patients were followed up and linked in with the other Hub-based services where appropriate.

#### Women's Health

A total of 139 specialist Women's Health services were provided over the period.

#### Mental Health

29 consultations over this period involved preparing or reviewing Mental Health Care Plans.

## WELLNESS PROGRAM

With the support of donors, the Hub maintained an important Wellness Program which is provided by part-time employees and a volunteer podiatrist. In the past year this program provided the following services to Hub patients:

- » Acupuncture: 876 occasions of care
- » Massage: 732 occasions of care
- » Podiatry: 168 occasions of care (provided by Flexicare).

(See diagram on page 2.)

## DENTAL SERVICES

The Buddhist Compassion Relief Tzu Chi Foundation (Tzu Chi), through volunteer dentists and supporters, has contributed significantly to the Hub.

Overall in 2018–2019, the dental service had 479 patients on record and had 1,565 dental appointments.

The value of this treatment: \$416,151.



**Right:** A Patient receiving care from Clinical Nurse Manager, Arif

**Cover:** Exterior of Inclusive Health and Wellness Hub

Photography: Katie Bennett

## GOVERNANCE

The company is governed by a board of directors appointed by the members, Micah Projects Ltd and WT Health Pty Ltd. In March, Kim Rayner resigned as a director to take up direct service provision in the Hub. Kim was an inaugural director of the company and her dedicated contribution to the vision of the company, to overcome health inequality, and to its implementation is acknowledged. Coralie Kingston was appointed as a director by Micah Projects Ltd.

Mindful of its legislative obligations, the board is compliant with the Australian Charities and Not for Profit Commission (ACNC) in lodging its Annual Information Statement with the Australian Securities and Investment Commission (ASIC).

Directors further developed an Operational Plan 2018–2019 to guide the ongoing work of the Hub and specifically:

- » to articulate further the company's vision, mission and values
- » to uphold high clinical governance standards in community healthcare
- » to prioritise tasks for the ongoing development of the Hub and its integration with other services
- » to ensure a commitment to evaluation and continuous improvement.

## QUALITY AND SAFETY

A priority aim of the board is for the GP component of the Hub to be fully accredited against the standards of the Royal Australian College of General Practitioners (RACGP). Work in this area has been a key focus this year and is near completion.

The board has also developed a Risk Matrix which is reviewed regularly as a standing agenda item for board meetings.

## DONORS

Directors acknowledge financial contributions from:

- » the Sisters of Mercy, Brisbane Congregation, who provide funds in a partnership for the operation of the Wellness Program at the Hub
- » the Flannery Foundation
- » the Leontine Circle (winding up donation).

**Below:** Volunteer dentists from the Buddhist Compassion Relief Tzu Chi Foundation

Photography: Katie Bennett





## VOLUNTEERS

### DENTISTS

A special acknowledgement is made to the Tzu Chi International Medical Association (TIMA) dental team who, as volunteers, provide free dental services at the Hub. TIMA is part of the Tzu Chi Foundation which is project partner with Micah Projects in this initiative. This year Tzu Chi volunteers, dentists and supporters contributed 7,872 volunteer hours.

Dr Alice Lu, who co-ordinates and manages the dental services with the support of Ms Xalucie Truong, is especially acknowledged.

### GENERAL PRACTITIONERS

Two GP's provide volunteer GP services:

**Dr Brian Donohoe** provides volunteer GP services at the clinic one morning each week. Directors are indebted to Dr Donohoe who has been making a voluntary contribution to the health and well-being of people who have experience of homelessness for more than ten years. He started

at the Brisbane Homelessness Service Centre with the Mater Nurse and, when that ceased to operate, he moved to Brisbane Common Ground in support of the Integrated Nursing Service provided there. He has been located at the Hub as part of the GP Clinic since 2017.

**Dr Jones Chen** who began as a volunteer GP in 2019.

Directors acknowledge this significant voluntary contribution to the GP service.

#### Acupuncture

Danielle Rush has contributed to the Hub as a volunteer acupuncturist.

#### Administration

Karen Taib has continued to volunteer in front-desk administration.

**Top:** Ms Xalucie Truong from the Buddhist Compassion Relief Tzu Chi Foundation

Photography: Katie Bennett







## STAFF

Directors acknowledge the dedication of the staff at the clinic:

Dr Tina Amies (GP), Arif Mansuri (Clinical Nurse), Lisa Westoby (Finance Officer), Maxine Hughes (Administration), Keita Lilwell (Women's Health Nurse), Kim Rayner (Nurse Practitioner Candidate), and the Wellness Program Team: Kirsten Baker, Jacqui Murphy, Raf Nathan; David Monson, Monique de Goey.

We thank all staff for their contribution during this establishment and early implementation phase of creating the Inclusive Health and Wellness Hub.

## MEMBERS

The support and interest of Company Members, Micah Projects Ltd and WT Heath Pty Ltd is appreciated. These organisations, together with the Buddhist Compassion Relief Tzu Chi Foundation, have been key to the ongoing work and sustainability of the Hub.

## THE FUTURE

As this year ended the company's Member, Micah Projects Ltd, signed two service agreements with the State Government's Department of Health to support integrated models of healthcare between the Princess Alexandra (PA) Hospital and on-site and outreach work in healthcare. These services are currently operating under the auspice of Micah Projects, supported in part by Brisbane City Council funds, and the Hub.

The emerging configuration of healthcare services underpinned by this funding, on-site and through outreach, fits with the company's triple aim in healthcare, to:

1. enhance access for vulnerable people and people experiencing homelessness, thus maximising the per-capita cost of health interventions with vulnerable populations;
2. make coordination of care more effective across primary healthcare;
3. sustain improved outcomes in follow-up care.

This new partnership will take shape in 2019-2020 and build upon what has been achieved in this financial year.

**Top:** Mother and baby outside the Inclusive Health and Wellness Hub

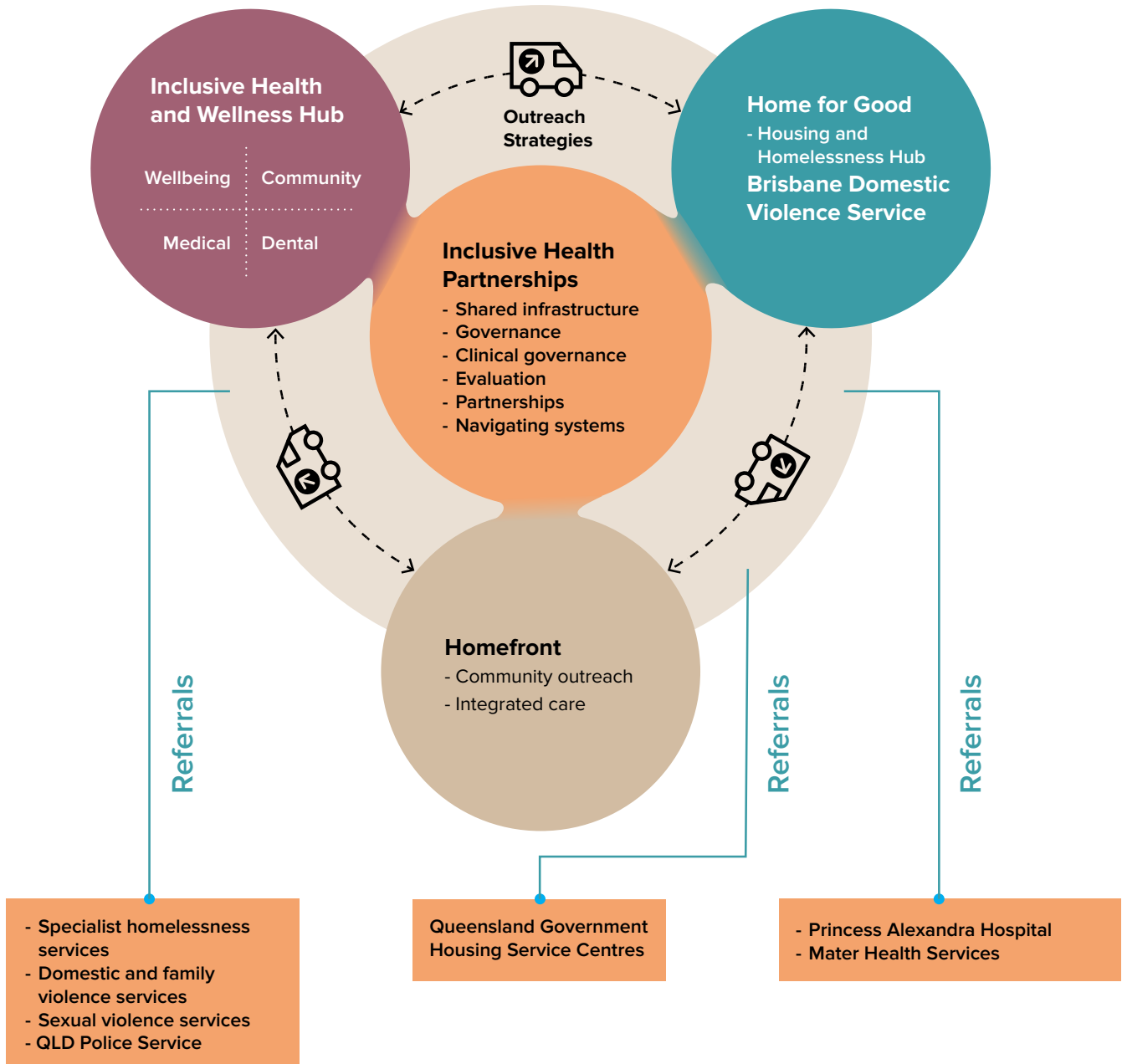
Photography Katie Bennett

# Inclusive Health and Wellness Hub

## Homefront Outreach Team

Homefront is a collaboration between Micah Projects, Princess Alexandra Hospital, Mater Hospital and primary care providers delivering community-based outreach services connecting people with housing, clinical care and community support by providing integrated care.

Beneficiaries are people experiencing poor health due to a combination of homelessness/vulnerable housing, domestic violence, chronic health conditions, disability and social isolation.



## Outcomes

- Improved access to clinical care, housing and social support
- Better outcomes for individuals
- Reduced presentations to ED and unnecessary hospitalisations.

# INCLUSIVE HEALTH PARTNERSHIPS LTD

## BOARD REPORT | 30 JUNE 2019

The board presents this report to the members of Inclusive Health Partnerships Ltd for the financial year ended 30 June 2019 and the financial report thereon.

Inclusive Health Partnerships Ltd is a not-for-profit company limited by guarantee (CLG) incorporated on 16 September 2015 under the *Corporations Act 2001* and endorsed under *Australian Charities and Not-For-Profit Commission Act 2012*. The company's charitable intent is to establish, develop and deliver innovative programs in healthcare for socially disadvantaged people. Services supporting women and children escaping domestic and family violence are also a priority.

### BOARD MEMBERS 2018–2019

- » Alice I-Hsin Lu
- » Coralie Kingston (appointed November 2018)
- » Karyn Walsh
- » Kim Rayner (resigned March 2019)
- » Wei-Cheng Lu.

### OUR MISSION

The mission of Inclusive Health Partnerships Ltd is to partner with people who experience social disadvantage to improve access to health, wellbeing, housing and social services, so as to improve their health and wellbeing in mind, body and spirit.

### CORE BUSINESS

The core business of the company is the provision of person-centred, multi-disciplinary quality healthcare services, informed by the social determinants of health, including:

- » General Practice medical services
- » Dental/Oral Health
- » Podiatry
- » Wellness Program: massage, acupuncture and yoga
- » Women's health, inclusive of women and children escaping domestic and family violence
- » Mental Health
- » Chronic Disease Management.

### REVIEW OF OPERATIONS AND PERFORMANCE

The net deficit for the financial year ended 30 June 2019 was \$173,361.

### SIGNIFICANT CHANGES

In the opinion of the board, there were no significant changes to the state of affairs of Inclusive Health Partnerships Ltd that occurred during the financial year under review not otherwise disclosed in this report.

Signed in accordance with a resolution of the members of the board.



**Wei - Cheng Lu**

Director

Dated: 8 October 2019



Inclusive Health Partnerships Ltd  
Statement of Profit or Loss and Other Comprehensive Income  
for the year ended 30 June 2019

	<b>2019</b>	<b>2018</b>
	\$	\$
<b>Revenue</b>		
Donations	538,676	157,856
Grants	-	330,000
Interest	407	218
Other revenue	111,577	59,946
<b>Total Revenue</b>	<b>650,660</b>	<b>548,020</b>
<b>Less: Expenses</b>		
Operating	82,147	58,954
Depreciation and amortisation	215,949	67,541
Medical equipment and supplies	12,388	15,486
Insurance	8,022	6,829
Property	74,919	72,609
Salaries and wages	430,596	325,417
<b>Total Expenses</b>	<b>824,021</b>	<b>546,836</b>
Income tax expense	-	-
<b>Profit / (Loss)</b>	<b>(173,361)</b>	<b>1,184</b>
Other comprehensive income	-	-
<b>Total Comprehensive income/deficit for the year</b>	<b>(173,361)</b>	<b>1,184</b>

The above statement of Profit or Loss and Other Comprehensive Income should be read in conjunction with notes in the full report. To see the full report, including notes, please email [lisa.westoby@inclusivehealth.org.au](mailto:lisa.westoby@inclusivehealth.org.au)

Inclusive Health Partnerships Ltd  
Statement of **Financial Position**  
as at 30 June 2019

	<b>2019</b>	<b>2018</b>
	<b>\$</b>	<b>\$</b>
<b>Assets</b>		
<b>Current Assets</b>		
Cash and cash equivalents	275,118	644,564
Prepayments	4,143	2,654
<b>Total Current Assets</b>	<b>279,261</b>	<b>647,218</b>
<b>Non-Current Assets</b>		
Property, plant and equipment	502,209	686,838
<b>Total Non-Current Assets</b>	<b>502,209</b>	<b>686,838</b>
<b>Total Assets</b>	<b>781,470</b>	<b>1,334,056</b>
<b>Liabilities</b>		
<b>Current Liabilities</b>		
Trade and other payables	40,037	41,657
Provision	29,071	11,575
Deferred income	28,967	424,068
<b>Total Current Liabilities</b>	<b>98,075</b>	<b>477,300</b>
<b>Total Liabilities</b>	<b>98,075</b>	<b>477,300</b>
<b>NET ASSETS</b>	<b>683,395</b>	<b>856,756</b>
<b>Equity</b>		
Retained profits	683,395	856,756
<b>Total Equity</b>	<b>683,395</b>	<b>856,756</b>

The above Statement of Financial Position should be read in conjunction with notes in the full report.  
To see full report, including notes, please email [lisa.westoby@inclusivehealth.org.au](mailto:lisa.westoby@inclusivehealth.org.au)



**Top:** Patients at the Hub receiving group acupuncture.

**Bottom:** Patient receiving Myotherapy

Photography: Katie Bennett







## Inclusive Health and Wellness Hub

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