
MICAH PROJECTS
ANNUAL REPORT
2012 / 2013



Vision Statement

Our hope is to create justice and respond to injustice at the personal, social and structural levels in society, including government, church and business.

Mission Statement

To respond to people who experience exclusion, poverty, injustice and social isolation so that they may experience inclusion, economic wellbeing, justice and connection within their community of choice.

.....

Guiding Principles

In responding to individuals, families, groups, communities and institutions, we believe that every adult and child has the right to:

- a home, an income, healthcare, education, safety, dignity and connection with their community of choice;
- access to a broad range of personal, social, intellectual, economic and spiritual resources for personal and community wellbeing;
- forums to participate in decisions which impact on their lives at an individual, social and structural level;
- equity, acknowledging the impact of age, gender, economic status, disability, sexual orientation, culture and religious belief;
- opportunities for processes that redress past and/or present experiences of neglect and abuse;
- resources to enable restoration of relationships with self, family, community, social and religious institutions.

Micah Projects endorses the United Nations Declaration of Human Rights.

We acknowledge the Aboriginal and Torres Strait Islander peoples of Australia as the traditional owners of this land and support the right of Indigenous people to self determination and cultural expression.

Core Business

The agreed core business or reason for being of Micah Projects is:

An unswerving commitment, focus and determination to advocate and deliver on our social justice mandate.

The service areas that will be governed by the Board and continuously developed and delivered by the Coordinator, team leaders and workers are:

- Working with Families, Women and Children
- Lotus Place (Working with Forgotten Australians)
- Homelessness to Home Support Services
- Supportive Housing Services
- Homeless to Home Healthcare
- Mental Health and Disability Support Services
- Innovation, Research and Evaluation Unit
- Business Services.

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FRONT COVER: ELIZAH, AMENDA, AND
ELLIDON WITH THEIR MOTHER ELISA.

Photography: Katie Bennett, Embellysh.



MICAH PROJECTS BOARD MEMBERS 2012/2013

Micah Projects Board from left: Peter Martin, Michael Kelly, Margaret Ridley, Micah Projects Coordinator Karyn Walsh, Joanne O'Brien and Terry Fitzpatrick. (Absent: John Fitzwalter, David Gonsalves and Claudine Umashev.)

Photography: Katie Bennett, Embellysh.

Opposite page from left: Michael Kelly at 2012 Christmas Hamper Day and being interviewed for *Kurilpa: A Learning Resource for Micah Projects*.

Chairperson:
Michael Kelly
*Natural Resource Officer
Department of Natural Resources
and Mines*

Treasurer:
Claudine Umashev
Barrister at Law

Secretary:
Terry Fitzpatrick
Priest, St Mary's Community Ltd

Board Members:
John Fitzwalter
Educator & Facilitator

David Gonsalves
Lawyer, MPN Lawyers

Peter Martin
*Director, Mission Support Services,
Mater Health Services*

Joanne O'Brien
Partner, CRH Law

Margaret Ridley
Freelance Curator

CHAIRPERSON'S COMMENTS



It has always been Micah Projects' quest to continuously improve and innovate in all that we do to support people experiencing exclusion, poverty, injustice and social isolation.

This year we have seen the fruits of that quest yet again through the excellent partnerships we have forged. With new or existing relationships, and across a range of sectors, the services we can offer are all the richer for joining forces with other organisations.

One of the most important of these has been the development of our Reconciliation Action Plan, which will guide us in our understanding of the local Aboriginal and Torres Strait Islander peoples with whom we work in partnership. This partnership has been developing since the organisation's inception, and we seek to always grow and learn in our work with them.

Our Board has also welcomed the opportunity to continue our relationship with the Board of Common Ground Queensland (CGQ). With the formal opening of the Brisbane Common Ground building in 2012, we have moved onto a range of other discussions, including a possible social enterprise, and we look forward to developing these.

We believe that our deliberations as a Board can be much better informed if they are 'ground-truthed' against the day-to-day activities of the organisation. This has led to our involvement in Micah Projects' activities such as the packing of Christmas Hampers, the International Women's Day event at Caterpillar House, the wonderful Moonlight Magic Dinner Dance and the Sorry Day breakfast. These experiences have confirmed for us the professionalism and dedication of the staff and volunteers

who work for Micah Projects. We thank them most sincerely. At this year's Annual General Meeting it will be particularly satisfying to acknowledge the 24 staff members who have gained formal qualifications through Recognition of Prior Learning.

I pay special tribute to Karyn Walsh, Coordinator of Micah Projects. Her vision, leadership and energy continue to take Micah Projects to new places in our mission to break social isolation and build community. We are ever grateful for her commitment.

We said goodbye to two Board members this year – Michael Booth, who has acted as our Treasurer for the last two years, and Kerriane Hebinger who has contributed to the finance and fundraising subcommittees. They have both made wonderful contributions and their wisdom will be missed. However, we were pleased to welcome two new members - Joanne O'Brien and Claudine Umashev, who have brought a tremendous range of skills and dedication to their Board roles.

It is a great privilege to be the Chairperson of the Micah Projects' Board. Our Board considers itself the steward of a precious resource. We are dedicated to making sure that the organisation embodies good governance and a strong spirit of partnership. On behalf of the Board, I thank everyone involved with Micah Projects for their support, and look forward to working with you in the year to come.

Michael Kelly
Chairperson

COORDINATOR'S REPORT

SUSPENDED COFFEES

WE HAVE BEEN PART OF
THE SUSPENDED COFFEE
MOVEMENT IN BRISBANE
FOR OVER 3 MONTHS NOW
AND THANKS TO OUR LOYAL
CUSTOMERS IT HAS BEEN
A GREAT SUCCESS. WE
HAVE SUSPENDED OVER
200 COFFEES THAT ALL
HAVE BEEN GREATLY
APPRECIATED BY A LESS
FORTUNATE LOCAL
SUSPENDED COFFEES
TO DATE

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Right: Sign at the front of Loading Dock Espresso Café in South Brisbane, July 2013. The café joined the 'Suspended Coffee' movement and partners with the Brisbane Homelessness Service Centre to provide 'a warm cup of coffee to someone who cannot afford it'.

This year we have focused our Annual Report on Partnerships. This approach pays tribute to the many strong partnerships we have developed over the past 18 years in a common mission to improve the lives of people experiencing poverty, homelessness and social exclusion.

However, importantly, it recognises that we are increasingly seeing our collective efforts creating better outcomes. This year more than ever, our partnerships are ensuring that the people with whom we are engaged have greater access to services, resources and opportunity in the community.

We have recently received formal acknowledgement of the impact of some of these partnerships as detailed in the '2012-2013 Highlights' section.

Partnerships like these take a long time to grow, and can't adhere to a one-size-fits-all approach if they are to be truly responsive to need. We believe that the people accessing our organisation are best supported if they can be linked with resources and services in their communities. This challenges us to work closely with other organisations to specifically identify where and how we can most effectively collaborate in order to achieve the right outcomes. As a result, our relationships have developed in a number of different ways:

1. Our **Partnerships** with not for profit, business and government organisations have allowed all parties to bring resources to the table, be they financial, professional expertise, or community connections, to jointly implement our shared goals. Our Deed of Cooperation with Common Ground Queensland as a housing provider is one example.
2. Our **Collaboration** with other agencies is also often characterised by a Memorandum of Understanding, which clearly sets out how we can work together, what our roles and responsibilities are, and how we can work best for a person seeking our services. We may, for example, collaborate with other agencies in supporting a funding initiative, or in articulating how we can pool our resources or coordinate our efforts to make access to our resources easier. We have been delighted to work in this way with the Southbank Institute of Technology and the Department of Education, Training and Employment (Queensland Government) to facilitate 24 of our staff members to receive formal qualifications through Recognition of Prior Learning.

3. **Integration** of our services has been an emerging area of work, as we develop a multidisciplinary approach with Mater Health Services and St Vincent's Private Hospital to enable greater access to healthcare for people who are vulnerable. This approach integrates housing, community support and healthcare into a single service, assisting those who use our services to access housing and sustain a tenancy, and to stabilise their health. The shared infrastructure also reduces costs; provides greater access and flexibility in engagement with people who are very much on the margins; and, through proactive support and treatment, reduces reliance on acute and crisis services.

4. **Cooperation** is at the heart of effective support and advocacy work, community engagement and breaking down the barriers for individuals and families to social inclusion. Cooperating with the many government, non-government and private organisations who are engaged in the lives of the people who contact us, requires a commitment by all staff to be courteous, respectful, helpful and doing whatever it takes to locate services, resources and opportunity with people so as not to isolate them any further. Whether this is about seizing the opportunities offered through a relationship with the Urban Institute of Indigenous Health, negotiating with the Loading Dock Espresso Café about making the Suspended Coffee initiative work for the people who engage with us, or identifying those who can benefit most from the dental assistance offered through the Buddhist Tzu Chi Foundation - I thank all of our workers for their adaptability and dedication.

As always, I also wish to thank each of the Board members for their personal and professional support over another year, and especially Michael Kelly for his ongoing energy and commitment as Chairperson. To all our staff and volunteers, and those who support us in so many varied ways – thank you. Due to your commitment, we have made a difference in the lives of 3,530 adults and 1,114 children this year, in addition to the outcomes achieved through the 51,793 casual contacts made.

Finally we thank the community and those who access our services. Working together, sharing resources and trust is what creates change at a personal and community level. Together we can break social isolation and build community.

Karyn Walsh
Coordinator

2012/2013 HIGHLIGHTS

PARTNERSHIPS IN ACTION

HOMELESS TO HOME HEALTHCARE PARTNERSHIPS

Homeless to Home (H2H) Healthcare continues to develop a range of healthcare services which are focused on homeless and vulnerably housed individuals. This is in addition to the support for low income families who struggle with many health-related issues as they seek to raise children, maintain housing and secure jobs. These services are being delivered through partnerships which enable multi-disciplinary teams of support workers and healthcare practitioners to provide a social model of healthcare – one that factors in not only the individual, but their environment as well.

Our healthcare partnerships include:

Young Mothers for Young Women Health Partnerships

Young Mothers for Young Women (YMYW) supports young pregnant and parenting women and their partners to create a home; have safe and healthy relationships through access to any supports they might need; access to education and access to healthcare. A new healthcare partnership now compliments 2 existing ones:

1. Young Mothers Partnership Program

Our partnership with Mater Mothers continues to be a wonderful resource to young pregnant and parenting women, their children and partners at Caterpillar House, West End.

The program comprises of two specialist antenatal clinics, run each week by the Mater at YMYW in West End, for young women (up to the age of 25). Approximately 500 young women received antenatal care in the last financial year. Once their child is born, these young women have access to our Family Support and Advocacy Team for individual support, and to the postnatal groups run by YMYW at Caterpillar House. The Mater Social Work Unit works corroboratively with Micah Projects in referring vulnerable young women during their pregnancy for assistance with housing, domestic violence or other family supports.

2. Coorparoo Child and Family Health

Nurse Bernadette Duffy continues to provide weekly support to new young mothers attending the 4th Trimester group. Bernadette has seen 39 women this financial year. The service can weigh and measure babies and discuss any challenges of new parenting.

3. Weekly GP Clinic

Dr Hope Paton began running a voluntary clinic for women and children in April 2013. This is supported by Ros Butler, the Mater Clinical Nurse based at the Brisbane Homelessness Service Centre. During the last financial year Dr Paton had 45 consultations and saw 21 women and 13 children.



Above: Hunter with his Dad Royce at YMYW's 4th Trimester group.

Right: Dane with his Mum Melissa and Dr Hope.

Photography: Katie Bennett, Embellysh.



We know that young women are more likely to engage in antenatal care that is community-based, rather than hospital-based. It makes the Young Mothers Partnership Program, a collaboration between the Mater Mothers and YMYW, so important.

Jemma*

Jemma was 18 when she came to Caterpillar House for her first antenatal appointment. Confused and nervous, she was warmly greeted by Peer Worker Hayley who gave her a tour, and explained the partnership between the Mater and Micah Projects. She received her antenatal care via the Midwifery Group Practice, which meant she had one named midwife throughout her pregnancy. She was referred to Micah Projects' Family Support and Advocacy team for housing assistance, as she would be unable to remain at home after her baby was born. Eventually, Jemma was also referred to the Brisbane Domestic Violence Service for support, as she had disclosed that the father of her child was physically abusive.

After the healthy birth of Will, Jemma began attending 'The 4th Trimester', YMYW's group for new mothers. At group, Jemma formed a new peer group of women sharing the journey of early parenting. She accessed Child Health and enjoyed the variety of topics and activities offered at group. With our support, Jemma and Will found accommodation via a community housing provider while they wait for a Department of Housing property. Will is thriving. (*Not her real name.)

Brisbane Common Ground: Integrating Healthcare

Our research and learnings in working with people who have experienced chronic homelessness has always led us to the direction of accessible healthcare being a critical success factor in the transition to housing. The direct funding from St Vincent's Private Hospital Brisbane, Mater Healthcare and the John T Reid Charitable Trusts has enabled the inclusion of a clinical nurse as part of the support services on site at Brisbane Common Ground.

From the commencement of employment in January, to the end of June 2013, 1,113 occasions of service (direct care) had been provided to the tenants of Brisbane Common Ground (BCG). These have been delivered by two nurses: one clinical nurse who works on weekdays, and a registered nurse who works on weekends.

The nurses provide a suite of healthcare services, including 1. direct clinical care; 2. assisting tenants with medication management; 3. health promotion like the Women's Group that meets every week; 4. referrals to GPs and specialist healthcare. The nurses are part of a multidisciplinary approach with the onsite Micah Projects' Supportive Housing team and SNM Security Services, in a social model of healthcare.

A Clinical Governance Steering Committee meets every two months to oversee the project, and to ensure accountability, quality assurance and continuous improvement, and is comprised of representatives from St Vincent's Private Hospital, Mater Healthcare Services and Micah Projects.

Brisbane Homelessness Service Centre

The Brisbane Homelessness Service Centre (BHSC) is a service hub for people experiencing or at risk of homelessness. It has delivered housing, homelessness and health services to vulnerable people since 2006. Micah Projects is the lead agency and a range of specialist homelessness services are based there, including The Big Issue, RecLink, SWBCOP (Centacare) and The Hive Social Inclusion team from Micah Projects.

Mater Health Services Brisbane funds a full-time clinical nurse who works alongside these teams to respond to the primary healthcare needs of the adults and children presenting. In addition, two GPs, Dr Brian Donahue and Dr Lisa Bohlscheid, offer voluntary clinics twice a week.

In this financial year, a total of 525 direct service contacts have been provided through the clinic at BHSC.

H2H Healthcare After-Hours Service

The After-Hours Service is a partnership with Greater Metro South Brisbane Medicare Local and Metro North Brisbane Medicare Local, with funding from the Australian Government Department of Health and Ageing.

This service, which began in 2012, is an outreach nursing service which is integrated with the Street to Home assertive outreach team operating seven days a week, from 6pm – midnight. Each



Eva, H2H Healthcare Clinical Nurse on duty with Shelley from the Street to Home team. Photography: Erin Ebert.

night, 365 days a year, clinical nurses (employed by Mater Health Services, Brisbane) and two Street to Home outreach workers (employed by Micah Projects) provide services. They operate as a multidisciplinary team, delivering proactive health and housing support to people who are rough sleeping, and to those who have made a transition from homelessness to housing but who require ongoing and consistent healthcare support. A total of 3,530 occasions of direct care were delivered in the 2012/2013 financial year.

This service also prevents unnecessary and repeated presentations at acute hospital emergency departments.

Partners in Recovery (PIR) Program

PIR is an Australian Government initiative which aims to better support people with severe and persistent mental illness, their carers and families. PIR engages multiple sectors, services and supports that people access to work in a more collaborative, coordinated and integrated way.

Greater Metro South Brisbane Medicare Local is the lead agency of a consortium with Micah Projects, the Institute for Urban and Indigenous Health (IUIH), Aftercare with Access Community Services and Career Keys, The Benevolent Society, The Brook Red Centre, FSG Australia, Gallang Place Aboriginal and Torres Strait Islander Corporation, Harmony Place, Neami, Richmond Fellowship Queensland and Stepping Stone Clubhouse.

The consortium has been meeting since late 2012 to discuss how the program should best operate. With funding now secure, it became operational in September 2013.

In a PIR Support Facilitation Role, Micah Projects will work with the Institute for Urban Indigenous Health and all consortium members to support people experiencing homelessness who have severe and persistent mental illness and other complex problems. Three mental health workers will be employed for this purpose.

H2H Healthcare Network

Since the start of 2013, the H2H Healthcare Network, which Micah Projects convenes with the ongoing support of Mater Health Services, shifted its approach away from seminar-like events, to working in partnership with others to progress systemic issues in healthcare for the homeless. Two projects took shape:

1. In February 2013, an initiative commenced under the title *Floating an Idea* where clinical nurses from across the homelessness service system in Brisbane met to discuss opportunities to share information and experiences of their work. Since the initial meeting, the nurses have met on a bi-monthly basis. It has been a positive initiative for many whose experience working in separate agencies could often be isolating because of a lack of support and understanding of their role.
2. The Network also linked in with the Homelessness Community Action Plan (HCAP) initiative, to look at discharge processes and procedures for homeless people leaving public

hospitals. These are substantial issues in considering the health needs of people who are homeless. Through HCAP, Micah Projects' staff have been working with staff from other homelessness agencies, the Queensland Council of Social Services, the Department of Communities and social workers from the Mater Public Hospital, the Princess Alexandra Hospital and the Royal Brisbane Hospital, to discuss possible options for addressing the problems. More needs to be done but this has been a start to improving discharge planning for people experiencing homelessness.

Winning a national award for partnerships in healthcare for the homeless is an acknowledgement of the multidisciplinary and integrated approach to housing people and supporting their healthcare needs in order to end the cycle of homelessness. It affirms the work being done on the ground by healthcare professionals and by Micah Projects' support workers. It is also a recognition of the efforts made by the partner agencies to fill gaps in existing services, and to find innovative responses to the causes of homelessness.

WELLSPRING HUB

The Wellspring Hub was conceived with the relocation of Micah Projects' Working with Families, Women and Children Support Services in 2013, from three separate sites to one central location in South Brisbane.

To date, the Brisbane Domestic Violence Service, Young Mothers for Young Women and the Family Support and Advocacy team, are co-located at the Hub, and we are currently talking to other agencies about joining us. Our goal is that our collective effort will be focused on creating partnerships that will have a dual response to parents and children.

Parents:

Through these same partnerships we are aiming for a reduction in the impacts of parental mental illness, substance misuse and trauma on parenting – and working towards parents:

- being housed in permanent, sustainable accommodation that meets their needs
- being confident and feeling supported in their role as parents, and knowing how to access further assistance and information
- being supported to address violence in their lives
- having access to and making use of universal health, education, employment and training services to achieve their goals.

Children:

- children from zero to five years of age will meet developmental milestones and be school-ready
- school-aged children will be enrolled at and stay in school; live in a safe environment that's free from neglect; have safe, positive and supportive relationships; and remain out of the care system.

By bringing under one roof a range of relevant services, our aim is to provide a more integrated and effective response to the needs of vulnerable children and families.

Above: (from left) Jim DeCouto, Karyn Walsh (Micah Projects), Madonna McGahan (Mater Health Services) and Kim Rayner (Micah Projects).

NATIONAL PARTNERSHIP AWARD

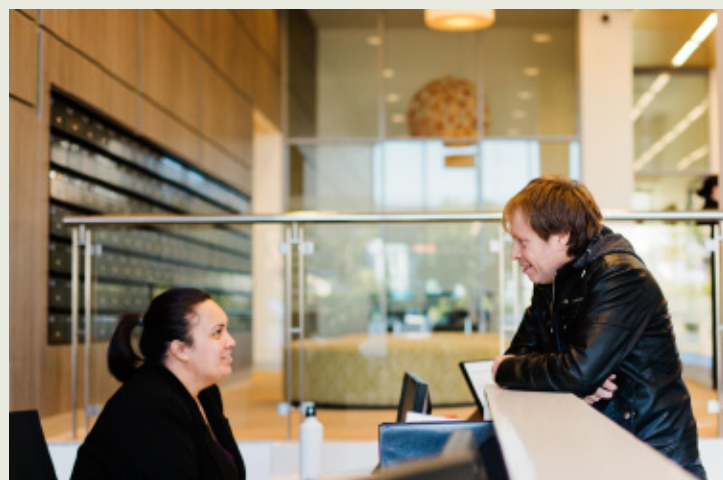
In May 2013, H2H Healthcare was awarded a National Homelessness Services Achievement Award for Excellence or Innovation in Partnerships for delivering services. This award was for the H2H After-Hours Health Service. It recognised the efforts made to address the critical healthcare needs of the homeless in Brisbane. However, it was also about the efforts towards helping people exiting homelessness whose vulnerability, including their complex health issues, leaves them at risk of losing a tenancy and re-entering homelessness.

Partnering with Micah Projects, and joint recipients of the award, were St Vincent's Private Hospital Brisbane and Mater Health Services Brisbane, as well as two Brisbane-based Medicare Locals: Metro North and Greater Metro South Brisbane.



ELIZAH, AMENDA, AND ELLIDON WITH THEIR MOTHER ELISA.
Photography: Katie Bennett, Embellysh.

“It didn't matter what obstacle we were faced with, the Family Support and Advocacy Team seemed to find a way to get around it. They sorted out with us our protection visas, our Centrelink payments, housing and furniture, got the children enrolled in and supported at school, and helped us deal with some pretty big health and dental issues. I don't know if we would have survived without them.”



From top: Brisbane Common Ground building; Leona in her unit; Janice from Common Ground Queensland chatting with Adrian at the Concierge desk, ground floor.

Photography: Katie Bennett, Embellysh.

BRISBANE COMMON GROUND

What a massive occasion it was to see the official opening of the Brisbane Common Ground (BCG) building on 29 August 2012 by then Minister for Housing and Public Works, Dr Bruce Flegg MP. It was the marking of many years of planning, but also a labour of love by all involved who understood the importance of a supportive housing model to ending the cycle of homelessness. The 146 units at BCG not only provide stable accommodation for the chronically homeless or those on a low income, but the on-site support they need to maintain their tenancies.

The first tenants started moving in from 12 July 2012, with full tenancing completed by November 2012. By the end of the financial year most tenants were successfully sustaining their tenancies.

From the beginning, BCG has been all about collaboration. Groundbreaking partnerships between government, business and the community have helped to get the building up and running. However, they've also brought about a whole range of support services to help people overcome some of the underlying issues like mental illness, substance abuse, family breakdown and unemployment which can cause homelessness.

Micah Projects and Common Ground Queensland (CGQ) jointly implement supportive housing with CGQ responsible for tenancy and property management, and Micah Projects (partnering with SNM Security) providing 24 hour support services which focus on enabling tenants to access services, resources and opportunities to sustain their tenancy and maintain a quality of life. Our partnership with SNM Security enables a welcoming and safe environment to be sustained over 24 hours.

Two education and training partnerships have opened up a whole new set of options for tenants:

1. Tenants are seeing the benefits of the Memorandum of Understanding (MOU) which Micah Projects signed in February 2013 with the Southbank Institute of Technology (SBIT). This agreement is specifically about improving education and training opportunities for BCG tenants. It started taking shape in March 2012, with an information forum which BCG hosted for 30 tenants, including many who had been formerly homeless and not previously able to consider re-entry into education. An orientation tour of SBIT campus followed and, as a result, 10 tenants are now attending classes. The benefits of this MOU are endless. It will open up new life choices for BCG tenants. However, because of the professional development and training the course provides for Micah Projects and CGQ staff, and for SBIT staff and students, there



Doug Herrington has been a tenant at Brisbane Common Ground for one year now. He arrived directly from a long-term hospital stay, with significant burns, but felt at home straight away. Doug told us in his own words how unique he believes BCG is:

*.....
 "I led a horrible existence, lived day to day with my alcohol addiction - then the fire accident. BCG has given me hope."
*

He says that he believes many good things have happened to him during his time as a tenant at BCG. He sees BCG and its community as a microcosm of the world outside, where many people have their own problems that they need to deal with. Doug rates staff highly, saying that support workers have gone out of their way to help him and others in dealing with issues. He says the nursing and medical support is fantastic – not only within the building but also in providing liaison with external medical appointments and transportation.

He loves the concierge – saying they are great guys as well as a safety barrier for tenants. In other boarding houses he's experienced, there are no safeguards. He feels the community dinner brings people together as a community, as do events such as the annual Moonlight Magic Dinner Dance.

DOUG. Photography: Katie Bennett, Embellysh.



Erin, H2H Healthcare Clinical Nurse and Judy with Noel Herbert, Street to Home team. Photography: Katie Bennett, Embellysh.

will also be a workforce for the future which is more skilled in addressing the needs of vulnerable Australians.

2. Tenants have also had access to the Clemente Program led by St Vincent De Paul, The Australian Catholic University and Griffith University. The Program aims to make university education accessible for disadvantaged people. Other organisations providing in-kind support include Centacare: coordination with students; Common Ground Queensland: the venue for weekly classes; Micah Projects: catering and volunteers as learning partners. Participation is not limited to Brisbane Common Ground tenants.

PARTNERSHIP WITH POLICE

In February 2013, Noel Herbert, Senior Practitioner for the Street to Home team, was honoured with a Letter of Appreciation from the Assistant Commissioner of Police, highlighting the importance of social leadership and a continued commitment to partnerships between the Police and Social Services: "It is an essential priority of the Queensland Police Service to build strong partnerships and effective relationships with support services. In this case, the continued commitment from your team, with your leadership, is a first class example of local people working with police to improve the lives of many".

STREET TO HOME AND THE INSTITUTE FOR URBAN INDIGENOUS HEALTH

"The way forward is partnerships," says one of the Street to Home team members.

The Street to Home team already has a number of successful partnerships in place, working on a daily basis with Queensland Police, Mater Health Services, Murri Watch, Support Link, the Mental Health Homeless Health Outreach Team (Queensland Health), Salvation Army, TransitCare as well as other community and housing organisations. They know that by having these relationships, they provide a more integrated approach to supporting people who are sleeping rough or experiencing chronic homelessness.

This is why they're excited about a new partnership with the Institute for Urban Indigenous Health (IUIH), which has been twelve months in the making. Micah Projects has a long history of working with the Indigenous people of West End. However, by partnering with the IUIH both services can complement each other in terms of their knowledge, experience and networks. This can only enhance access to healthcare, addressing drug and alcohol-related issues in the local Indigenous community as well as accessing cultural connections, knowledge and wisdom.

Through the IUIH's excellent referral networks and community connections, people working with the Street to Home team can now better access and be supported by Indigenous workers, as well as accessing housing and maintaining their tenancy. Together, they are strong team, a strong multidisciplinary approach and strong cultural connections.

BRISBANE DOMESTIC VIOLENCE SERVICE

At the end of May we held our *Mirror, Mirror Come to our Ball* disco for women and children, thanks to the support of Zonta Brisbane, who funded the event.

With the support of Young Mothers for Young Women and the Family Support and Advocacy team, we were able to hold an amazing evening, attended by over 100 women and children. The night was fantastic, with DJ, fairy floss, face painting, photographer and pizza. We filled the kids up with dancing and fun and then sent them home. The feedback from women and children was overwhelmingly positive. The feedback from Micah Projects' workers was brilliant too. Who knew you could have so much fun at work on a Friday night!



BUDDHIST TZU CHI FOUNDATION – DENTAL CARE

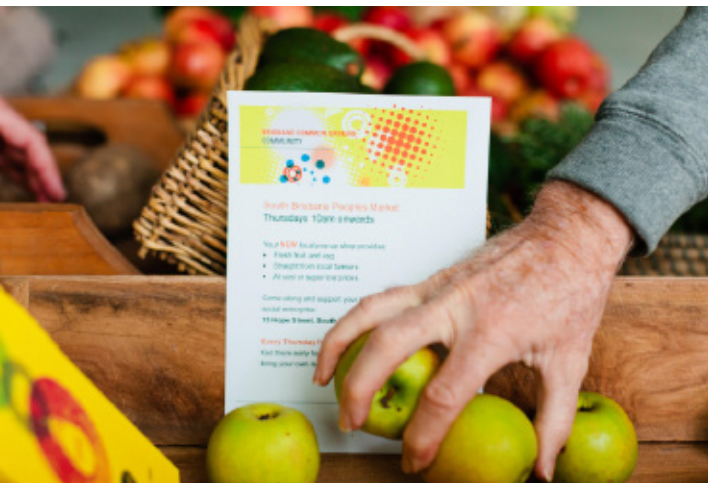
A wonderful partnership between Micah Projects' Working with Families, Women and Children teams and the Buddhist Tzu Chi Foundation, was able to support 81 people with dental care in 2012/2013. The Foundation connected with Micah Projects during the 2011 floods when they were providing crisis support at the RNA Evacuation Centre. They later approached us to look at ways of providing free dental care to families experiencing homelessness in Brisbane. The Foundation purchased six portable dental chairs in mid 2011, at a total cost of \$65,000, to provide this service and the two dental clinics which they run each year for the rural town of Tara and the refugee community of Brisbane.

The clinic is not only possible through the purchasing of the portable dental chairs but also the volunteers who contribute. The Foundation has 95 volunteer dentists who are supported by dental students from both Griffith University and the University of Queensland. The day is completely run by volunteers of the Foundation, including: a team of volunteers who set up and dismantle the temporary clinic; others who care for children while their parents receive dental treatment; others again, who sit and chat with families to make them feel at ease while waiting to see the dentist; and volunteer dental hygienists who provide families with education on dental care. There is even a team of volunteers who care for the other volunteers throughout the day, by preparing food and being there to provide support. We thank them for their incredible generosity.



Top: 'Not one more!' The Brisbane Domestic Violence Service and friends attended a moving Red Rose Rally held during Domestic & Family Violence Prevention Month.

Bottom: Buddhist Tzu Chi Foundation Dental Clinic.



THE HIVE SOCIAL INCLUSION TEAM

Social isolation is one of the biggest risks of returning to homelessness for people who have been recently housed. Therefore providing social support services to tenants is essential.

The focus of The Hive team, a social support service for people who are eligible for Home and Community Care Services in South Brisbane including tenants of BCG, has been on building community, and providing people with choices for social interaction that are right for them. We have so enjoyed seeing, first hand, what a difference that can make.

Through the programs now in place at BCG, we are reaching around 80 contacts per week. Whether it's in the music group, art group, walking group, or gardening group, or whether it's our 'pop-up' fruit and vegetable shop run with Food Connect - friendships are deepening. Tenants are developing interests, skills and hobbies they've never had a chance to explore before, and are being acknowledged for them.

Through the weekly cook-up sessions conducted by Phyllis our wonderful Chef, they are enjoying working alongside each other to learn how to prepare their own healthy meals. At the Community Meal, they are experiencing the sheer pleasure of sharing good food and good company.

Twelve months on, the linkages are happening, as they should happen in any community. Produce from the garden is being used for the Community Meal, for the pop-up shop, and for the cook-ups. The music group performs in the BCG foyer and at the Community Meal. The art group is working towards three exhibitions, including two later in 2013, through the Brisbane Festival and Brisbane Fringe Festival, and participation in the Art from the Margins Exhibition.

We are partnering with outside organisations – like Centacare and All Hallows' School who help with the Meal; Food Connect who help supply the pop-up shop; TransitCare: Transit – because we know that the whole is greater than the sum of its parts. Our partnership with TransitCare breaks down the barriers for people, allowing them to attend their various activities, events and appointments. Neighbours are looking after neighbours, and BCG has become a village.

What a great year it's been for all this year. Thank you to everyone who has been part of making it happen.

“What I enjoy about volunteering is being part of a group that is doing something useful with a sense of purpose. I like the concept of the Community Meal and having regular contact with people in that setting.” Volunteer, Judy Draper

“Even though I have a full-time job, I have been volunteering with Micah Projects for the last six months in a fantastic social inclusion program with some recently housed people from inner city Brisbane.

I would like to say that it has enriched my life enormously. I am so glad I made a decision to do something for others, and Micah is an organisation that I respect greatly in this area, so I will stay on with them for as long as they have work for me to do.” Volunteer, Scott Strong

INNOVATION, RESEARCH AND EVALUATION

Our focus on innovation and developing and implementing evidence based practice requires partnering or collaboration with universities.

In recent years Micah Projects has developed a strong and productive partnership with Griffith University. The initial focus was to inform our practice with knowledge of what works with vulnerable families and children. In 2012 Micah Projects received a grant from the Australian Government to work with Griffith to assess how responsive our activities are to the needs of vulnerable children across family and adult-focussed services. This work has resulted in:

- a more comprehensive child needs screening
- a professional development program to develop greater staff awareness of the impact on children of domestic and family violence, and parental mental health and substance misuse issues
- the trial of a tool to help early identification of problem or risky substance use in adults
- commitment from a cross-service leadership group to lead implementation of child-aware activities.

The relationship has grown to become a critical part of our ongoing efforts to enhance our service response to vulnerable individuals, families and children. Griffith University academic staff are members of our newly established Research, Ethics and Evaluation Advisory Committee, which provides strategic direction on research priorities, and advice on ethical and effective research and evaluation practices.

The past year has also seen a strengthening of our productive partnership with the University of Queensland and Professor Karen Healy. In late 2012 Micah Projects launched *A study of*

crisis intervention and planned family support with vulnerable families, a National Homelessness Research Project conducted by Professor Healy. This research has proved invaluable to the organisation, informing our enhanced focus on the needs of children, the value of quality early childhood services for the children of families we support, and our attention to the health needs of children. This focus on the needs of children and their families has been further developed through our work with Griffith University on child awareness and best practice.

This year we have been working with the Institute for Social Science Research (ISSR) at the University of Queensland on a twelve month evaluation of Brisbane Street to Home. This research was funded by the Australian Government under the National Homelessness Research Partnership. The Brisbane Street to Home evaluation followed 50 people supported by Street to Home over the year. It aimed to measure the outcomes service users achieved in terms of housing stability, improved employment, social participation, improved health and wellbeing, reduced drug and alcohol use, and reduced crisis and criminal justice service utilisation. It also explored program and systems factors that contribute to or act as barriers to success. Micah Projects values the ISSR's continued focus on homelessness and housing in their research.

From left: BCG 'Pop up Shop'; TransitCare's Community Flyer; Leona Wallace painting in the BCG Art Group; the Music Group gathered in the Jacaranda Room and Aaron preparing a meal in the Gambaro Room kitchen.

Photography: Katie Bennett, Embellysh.



Some of Micah Projects' staff who were RPL recipients.
Photography: Katie Bennett, Embellysh.

RECOGNITION OF PRIOR LEARNING

Micah Projects is very fortunate to have a team of dedicated staff, who go above and beyond what is asked of them, and who are always seeking to learn more, so they can better support the people with whom they work. We strive to honour this with as much practical support and encouragement as possible. We've been very proud to form a partnership this year with the Southbank Institute of Technology (SBIT), the Department of Education, Training and Employment (DETE), and the Queensland Government, to provide an opportunity for our staff to have Recognition of Prior Learning (RPL).

Thanks to the RPL process, 24 of our staff have received recognition for their industry-relevant skills, knowledge and experience, including the experience and training gained through paid or unpaid work, volunteer work, previous training, life experiences and/or community work. The majority of staff undertaking the RPL process received their Diploma in Community Services or Community Work Management on 30 June 2013. All 24 are very excited - as is the rest of the Micah Projects' team, to see such a fantastic acknowledgement of their workmates' commitment to working with vulnerable people.

HOMEFRONT

This year the HomeFront team has continued to be effective in supporting vulnerable people to maintain their tenancies through working closely with the organisations, friends, family and neighbours involved in people's lives. People with a disability and many with years of housing instability have stayed housed and improved their quality of life.

The 95 percent success rate in the maintenance of tenancies by people who have a disability and poor histories of sustaining their tenancy is proof of success.

We see this as a credit to the tenants themselves, who have had the desire to maintain their tenancies and create a home. Our focus behind the scenes has been to find the right partnerships, and to work hard at them, to make sure tenants have the best range of tools available to support them in that.

Our relationship with 4Walls has been a fantastic example of this during the last year. 4Walls is a community housing provider with responsibility for tenancy and property management. Our role is assisting people with a disability meet their tenancy obligations through coordination and planned support (case management). We assist people to access health services, financial management and link them with communities of their choice.

Together we have worked to address what is possibly one of the greatest threats to the tenancies HomeFront supports, and that is the strong trend for others who are chronically homeless, to move in with friends and hence jeopardise their tenancy. Working collaboratively with 4Walls enables us all to problem solve together. Micah Projects continues to provide a weekly BBQ with tenants at Moorooka.

We appreciate our relationship with 4Walls, and all of the other organisations with whom we work so closely.



2012 Moonlight Magic Dinner Dance.
Below right: Letter from Kym Ware.

MOONLIGHT MAGIC DINNER DANCE

It's almost impossible to describe the Moonlight Magic Dinner Dance – how much fun it is, how exciting it is to get dressed up, how good the dancing is (everyone has sore feet afterwards!). However, the most amazing thing is that, regardless of where we all come from, everyone belongs, and everyone connects. Every day, Micah Projects' staff and volunteers see the impact of social isolation – loneliness, disconnection and the enormous amount of unmet need people experience as a result. For at least that one night each year, that isolation is suspended. The night is about enjoying.

We will never be able to say a big enough thank you to the sponsors and partners of the Moonlight Magic Dinner Dance, whose generosity and commitment to the event seems endless. In 2012, our ninth year, we have seen greater support than ever before.

The Queensland Government, our Principal Sponsor, leads a long list – Gold Sponsors Grocon and RBS Morgans; Silver Sponsor Colour Chiefs; and Bronze Sponsors Rowland, Intellica and NACC; as well as a catalogue of other supporters. They are joined by the many community members from across Brisbane, and the following organisations, who provide in-kind support in so many different ways – RBS Morgans, Smart Service Queensland, Minter Ellison, the Zonta Club of Brisbane River - all of whom donated clothes and accessories; the Brisbane Convention and Exhibition Centre who provide the venue for free; the taxis funded by Transport Options Project and TransitCare, and the dry cleaning by Sunshine Dry Cleaners. All our partners reflect the true spirit of the evening.

7/8/13
Kym Ware, Colville Lodge, Highgate Hill.

I like it with a lot of people around us, with friends. I like the music, and have a dance. I also like the lucky draw prize and hope I win it. Balloons on the table, we have drinks and lovely food. I look so forward to it every year and have chosen an outfit already. Can't wait for it to happen.

Kym Ware

SUSPENDED COFFEE

The Suspended Coffee movement began in Italy over a decade ago, with the idea of pre-purchasing a coffee for someone who is otherwise unable to afford one. The concept has since spread across the world.

In the spirit of this movement local café Loading Dock Espresso formed a partnership with the Brisbane Homelessness Service Centre (BHSC) which is located just a short walk away.

BHSC recognised there were some possible challenges with the traditional Suspended Coffee movement, with the risk that people who were already disadvantaged may go into the coffee shop to find there's no suspended coffee - and have yet another disappointment in what is already a difficult time.

To overcome this, we have an arrangement with Loading Dock Espresso that they let us know each week how many coffees have been pre-purchased, and we distribute the same number of coupons to people who are accessing the centre. Anyone with a coupon can then head down to the café and be sure there'll be a coffee there for them.

Over 250 suspended coffees were purchased between March and June 2013, and distributed to people who are accessing the centre. While it's fantastic to get a free coffee, the real benefit of this partnership has been helping people who are homeless to have a greater sense of belonging to the community. They are able to experience what for most people is part of their daily routine. Thank you Loading Dock Espresso!

RECONCILIATION ACTION PLAN

Since the beginning of our organisation Micah Projects has made a commitment to work with Indigenous people, agencies and community elders. We have learnt so much along this journey and the development of a Reconciliation Action Plan is a way of continuing the journey.

Micah Projects works with a number of government and community-based Aboriginal and Torres Strait Islander organisations to deliver better outcomes for Aboriginal and Torres Strait Islander peoples. This includes assisting them to exit homelessness and secure and maintain housing, to address health needs and to reconnect with family and community. Our approach has been one of partnership in learning and in service delivery, ensuring that our approach is non-discriminatory.

The Reconciliation Action Plan (RAP) is a formal expression of the ongoing commitment of Micah Projects to reconciliation, based on justice, respect, the recognition of prior ownership of the land, the right to self-determination and respect for culture. It will further embed our commitment to reconciliation in the organisational culture and practice of Micah Projects.

In 2012/13 Micah Projects RAP Working Party, ably led by Gayle Carr, continued its extensive consultation with Micah staff and Board members, as well as with many individuals and organisations within the broader Aboriginal and Torres Strait Islander community.

The RAP was successfully completed and accepted by Reconciliation Australia, and was formally launched in August, 2013.

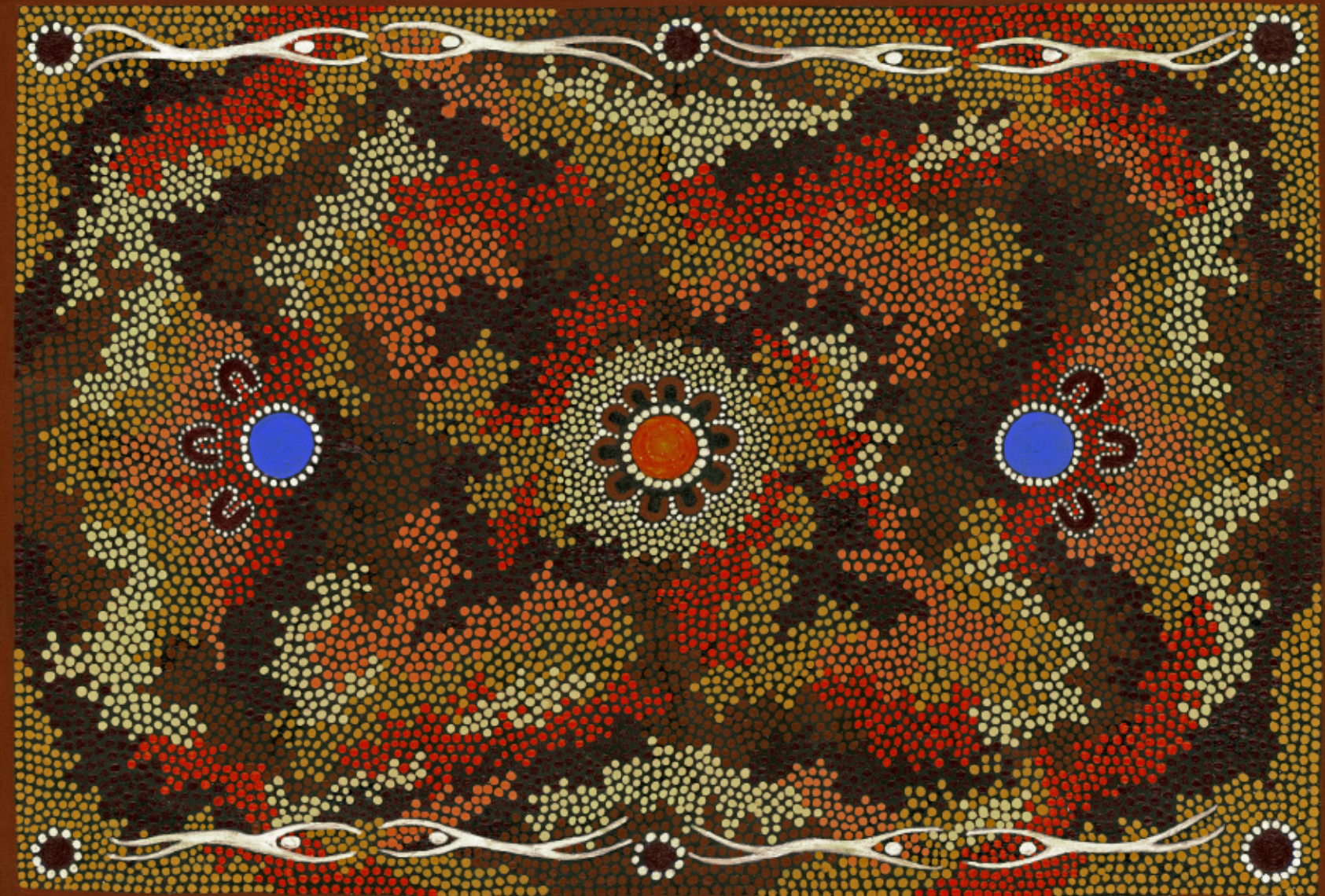
Micah Projects especially acknowledges Luke Roma, a Jagalungi man from the Rockhampton region, who was commissioned to paint an image of reconciliation on our behalf. His beautiful painting, *Coming Together*, is on the front cover of the RAP and Kurilpa Learning Resource.

The painting represents all Indigenous and non-Indigenous Australians coming together without malice or discrimination. The four circles in each corner represent the North, South, East and West of Australia. The middle circle represents the Elders directing the young ones both black and white to sit and talk together at the watering hole. The figures along the outside edge are the members of Micah Projects' RAP Working Party.

Sadly, Luke passed away before he could see his beautiful painting on the cover of the Learning Resource. Micah Projects acknowledges his life and extraordinary artistic gifts.



Members of Micah Projects' Reconciliation Action Plan Working Party consulting with Brisbane Indigenous Elders.



Coming Together by Luke Roma, 2013



MICAH PROJECTS OUR PEOPLE

The workforce at Micah Projects has increased over the past year to 162. Our staff work in various service delivery and administrative roles across five sites, to support people experiencing disadvantage.

Micah Projects is proud to offer our staff an excellent range of professional development opportunities while working with the organisation. We appreciate that the better we support, train and lead our employees, the better the services they provide as we continue to move towards creating justice and responding to injustice in the community.

We continue to welcome partnerships with local organisations and professionals, both known to us and new, including Tom Kirk, Julie Parry, West End Mental Health, KidSafe Queensland, Adults Surviving Child Abuse (ASCA), Ken Kraybill and Katie Volk from t3 – Think, Teach, Transform (USA), and Vanessa Walker, our Practice Coach for our Child and Parent Needs Coach.

We were also proud to support a number of employees to complete their Recognition of Prior Learning (RPL) through an encouraging partnership with the Southbank Institute of Technology, the Department of Education, Training and Employment and the Queensland Government. It was wonderful to see staff with previously no qualifications receive their Diploma of Community Services, and one staff member received their Diploma of Community Work Management, thanks to the RPL process.

Micah Projects has once again been fortunate to have the support and leadership of many inspiring consultants. Their professional expertise is much appreciated. We thank Patrick Herd from Community Business Australia who has assisted in strategic planning and development; Howard Nielsen from NAC Consulting who has delivered our Sustainable Leadership Program, supported team building across a number of areas and assisted our Sustainability Group; Narelle McHugh who has provided professional supervision to the Working with Families, Women and Children cluster and Rebecca Hazell from Giving Capacity who developed a fundraising plan for us.

This year we welcomed many students from a range of tertiary institutions including the University of Queensland, Queensland University of Technology (QUT), University of Southern Queensland, Carrick Institute of Technology, Southbank Institute of Technology, Gold Coast Institute of Technology and Vision Australia. We are extremely pleased to continue to employ, through our partnership with QUT, a student supervisor, who is able to provide social work students with internal field education and supervision while they are on placement across our teams.

Micah Projects also had the opportunity to be joined by some international students from VIA University College in Denmark and the University of Applied Sciences Würzburg-Schweinfurt in Germany. We also were fortunate enough to host students doing an internship from Global Education Designs from Lewis and Clark College in the United States of America.

We would finally like to thank and acknowledge our incredible 106 volunteers; this has been an outstanding increase of 20 people since last year, volunteering their time across many programs. We greatly appreciate their assistance and work with events and activities like the Moonlight Magic Dinner Dance, Community Meal, Campbell's Club, Christmas Hampers, Brisbane Homeless Service Centre and Business Services as well as the many volunteers who assist with the social inclusion activities from our programs. Without their passion and ongoing commitment, many of these activities would not be able to continue.

“What I loved about working for Micah is that I always felt respected for the role I played. Volunteers are seen as part of that team. I always felt input was valued at meetings.” Jan Lowry

“I started my volunteer journey with Micah hoping to assist others in some small way but soon realised that I was getting back even more than I was putting in. Benefits come from the interactions and sharing of experiences with this diverse group of individuals.” Dave Shaw

“I look forward to the time I spend volunteering with Micah Projects. I love the friendly people I associate with, as well as the clients. I feel respected, supported and appreciated by all concerned, and it gives me a great feeling of being involved in something worthwhile.” Cathy McGovern

“I was extremely nervous to begin with, because I wasn't sure of the RPL process and what evidence I would have to provide. I was also worried that I didn't know enough, or didn't have enough experience to fulfil the requirements to get my Diploma.

After my first meeting with the assessor though, I became more confident, as a quarter of the modules for the Diploma were covered when I did my Certificate 3 in Community Service work, and I easily gave examples and could pin-point instances with the people I support.

I was so excited to be told that I would be qualified to receive my Diploma!

Having the Diploma makes me more confident that I am an able worker and I can trust my own judgements while supporting the people I do - and therefore they are getting a better quality of support that leads to a better quality of life for them.

Lastly, it takes two years off my study if I choose to go ahead and do a Bachelor in Human Services!”

Tania Peters, Support & Advocacy Worker, Social Inclusion Program

TANIA & DANIEL. Photography: Katie Bennett, Embellysh.

MICAH PROJECTS SERVICES PROVIDED

OVERVIEW

In 2012 – 13 Micah Projects provided support and advocacy services to 3,530 adults and 1,114 children. These services were provided to 794 families with children under the age of 18 years; 27.4% of those receiving support and advocacy services were Aboriginal or Torres Strait Islander.

Across sites we recorded 51,793 casual contacts with people for information, referral, transport, financial assistance and reception services.

WORKING WITH FAMILIES, WOMEN & CHILDREN

Family support, advocacy, peer support and early childhood services for families. Creating equal opportunities for home, safety, learning and wellbeing. Integrated family support and advocacy with families across Brisbane.

Outreach family support and advocacy for families across Brisbane

- 33 families with 76 children, at risk of homelessness
- 78 families and 151 children who are currently homeless
- 34 young pregnant and/or parenting families (25 years and under) with 65 children.

Domestic Violence

- 3,401 referrals for information and other services (46% women from Culturally and Linguistically Diverse [CALD] backgrounds)
- 48 community education sessions, events and network meetings
- planned support including short term counselling, for 369 women and 150 children (62% between 0 and 8 years of age).

Young Mothers for Young Women

Support for young pregnant and parenting women, their children and families:

- 119 families with 99 children under 5 years of age
- Peer support and early childhood program – 81 groups with an average attendance of 17 parents and 15 children under 5 years of age
- 372 Mater Health Services antenatal clinics held onsite, with 525 young women accessing antenatal care.

Participate in Prosperity

(July – December 2012*)

Targeted support to 34 individuals to access employment, training and education:

- 19 entered full time training
- 2 entered part time training
- 3 gained part time employment
- 2 gained full time employment.

*Funding for the service ceased on 31 December 2012.



Tara is a survivor of domestic violence. She is also a mother, partner, woman, student, small business owner and emerging advocate.

Through services working together and alongside Tara and her family, she has been able to find her own home, to keep herself and her children safe, to study, attend counselling and access the legal support she needed.

Tara says that she didn't think she could do it by herself, but knowing that she had emotional and practical support along her journey made all the difference. She's also shown how resilient, strong and determined she could be.

TARA. Photography: Katie Bennett, Embellysh.



ANGUS. Photography: Katie Bennett, Embellysh.

Angus' life was filled with anger and hopelessness for a long time and because of that he hadn't ever been able to sustain a tenancy.

After sleeping rough for nearly a year, Micah Projects assisted him to move into a public housing unit. "Having people who care and someone who believes in me makes all the difference," said Angus.

Angus has ongoing challenges but he has kept his home now for over 8 months and we are so proud of what he has achieved.

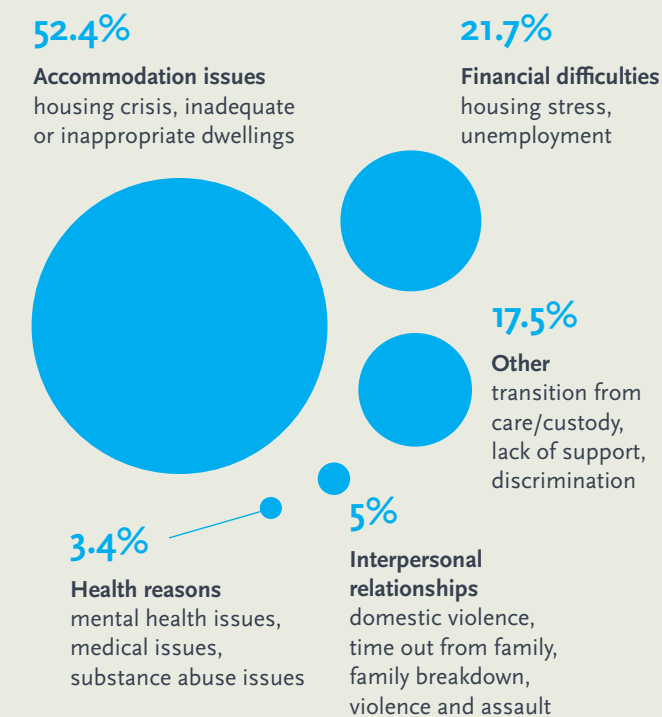
Best of all, he is engaged and working with us in meeting his responsibilities for his tenancy and what happens in his life.

MENTAL HEALTH & DISABILITY SUPPORT SERVICES

Providing person-centred services for people with a disability and/or mental illness. Opportunities for people to achieve equal access to housing, healthcare, social and economic participation in their community of choice.

- 315 hours of support per week for 75 people in Level 3 supported accommodation
- 105 groups for people with a disability
- 870 hours per fortnight of support to 19 individuals
- 24 hour care and support to two women, 168 hours per week, in addition to community linking support of 16 hours per week, a total of 9,568 hours annually.

REASONS PEOPLE SEEK ASSISTANCE FROM OUR HOMELESSNESS SERVICES



Source: Specialist Homelessness Services Collection, main presenting reason for seeking assistance (Micah Projects, July 2012 – June 2013)

PROFILE OF HEALTH NEEDS

This service data does not reflect the health and social support needs of people we work with, rather the reason they first make contact with us. As a homelessness service, accommodation issues are the most significant reason people seek support.

However, our Homelessness to Home Support Services have found that people are unable to sustain their housing without addressing their physical and mental health needs.

Our data tells us that amongst rough sleepers, rates of significant health conditions are high:

- 67% serious physical health condition
- 38% tri-morbid (psychiatric, substance abuse and chronic medical condition)
- 30% brain injury or history of head trauma
- 19% heart disease or arrhythmia
- 7% cancer.

Source: Brisbane Vulnerability Index Register (Micah Projects, June 2010 - June 2013)

HOMELESSNESS TO HOME SUPPORT SERVICES

Outreach and centre-based support services to individuals and families who are homeless or at risk of homelessness.

Street to Home

Housing support for people sleeping rough, 7 day service 6am - 2am. 216 people supported (39% Indigenous), including:

- 140 assertive outreach while living on the street, parks, squats
- 76 supporting people to move to housing and sustain tenancy
- 15 families with 45 children under the age of 18
- 36 families without children under the age of 18 (couples, people in other familial groupings)
- Monitoring Public Intoxication Program (MPIP): casual contacts and transport 6,556.

Assessment and Referral

Information, advice and referral services to 2,381 adults and 645 children (23% indigenous), including:

- 891 individuals
- 387 families with children
- 181 couples.

Prevention of Homelessness (HomeStay)

Support and advocacy for individuals and families at risk of homelessness to sustain housing and prevent homelessness from occurring. A total of 351 adults and 299 children were supported (18% Indigenous) including:

- 33 families with 76 children receiving outreach services
- 129 families with 309 children under the age of 18; 30 couples or families with a child over the age of 18 and 132 individuals receiving centre-based services preventing eviction.

Family Crisis

Outreach support and advocacy for families who are homeless, 94 adults, 151 children (26% Indigenous, 11% identified as Culturally and Linguistically Diverse).



"I always knew Lotus Place was there. I didn't come in much, but one day I was at rock bottom. I knew the people there are like me, like family. Lotus has helped me rebuild my life. I have shared my story with someone. I have hope now, I am not alone anymore. They helped get me a guitar, I am teaching myself to play, I love that."

My two youngest boys are in care. I hadn't seen them since 2004. One day I asked again to see them, and didn't take no for an answer! I got help from Lotus to write to them, and someone took photos of me to send before our visit. I wanted them to see that their mum is strong and happy. I saw my boys the other day. It was the happiest day of my life. They hugged me, they knew I was mum. I feel as though my life is coming back to me."

DEB. Photography: Lachlan Douglas.

WORKING WITH LOTUS PLACE

Working in partnership with Forgotten Australians to seek justice for the abuse many experienced as children. Providing support and advocacy services to create opportunities, wellbeing and community.

- **9,116** total recorded contacts, including **2,426** visits to Lotus Place
- **2,815** individuals having recorded contact
- **57** people supported to process complaints with churches and professional bodies
- **99** individuals engaged in planned support and outreach services.

SUPPORTIVE HOUSING SERVICES

Connecting support with long-term housing to end homelessness, promoting self-sufficiency, empowerment and enhancing quality of life through accessing resources and opportunities in the community.

Homefront

Outreach support to assist people with a disability living in scattered housing in the community to sustain their tenancies.

- **63** people provided with outreach support
- **95%** of tenancies sustained.

Supportive Housing - Hope Street (Brisbane Common Ground)

Onsite support to tenants of Brisbane Common Ground (BCG) to sustain their tenancies.

- **178** tenants received onsite support
- **89** of the people supported had previously experienced chronic homelessness
- **94.5%** of formerly homeless tenants have sustained their housing for at least 6 months.

(BCG commenced in July 2012 and was fully tenanted by November 2012.)

THE ECONOMICS OF HOMELESSNESS



1 ADULT
& 1 CHILD
\$109*



2 ADULTS
& 1 CHILD
\$120



2 ADULTS
& 2 CHILDREN
\$140



A FAMILY UP
TO 6
\$160

*cost of a motel room per night

On occasions when Micah Projects assists families that are larger than 6 members, we need to broker 2 motel rooms (on the provision there is 1 adult per room). For a family of 8 the motel cost is **\$269** per night.

Costs are based on inner-city motels that are close to public transport and access to our services. Up to **\$100** per family is needed for incidentals - food, medication, essential items for children, etc.

AUSPICE PROJECT



Jane Street Community Garden provided the perfect backdrop for a special photo shoot in support of *Fair Food Brisbane*, a not-for-profit organisation dedicated to educating people about how their food gets from 'paddock to plate'. Photography: Jess Jackson.

The Jane Street Community Garden has flourished in so many ways in the last year. We now have almost 30 enthusiastic volunteers involved – an increase from the 15 to 20 that we usually have at any one time. A \$700 grant from the Brisbane City Council has allowed us to buy much-needed manure to nurture our garden beds; and \$300 from the Grill'd West End community donation program, has helped us buy tools.

The Garden is looking fantastic from all the attention and we are so grateful for the help. It is the reason we have been very pleased to have a chance to also 'give back', by contributing to a broader understanding of the role of community gardens in an urban space. This year students from a number of tertiary institutions, including the Queensland University of Technology, The University of Queensland and Southbank Institute of Technology, have worked alongside us to gain this knowledge. As a result, we know that the body of knowledge about the diversity of elements required to make a community has grown enormously.

BEGINNINGS & ENDINGS



FIND AND CONNECT

Find and Connect support services have been established by the Australian Government for Forgotten Australians and Former British Child Migrants to trace and reclaim their personal histories, restore relationships with their families where possible, come to terms with their past, and help build a positive future.

Micah Projects was awarded the tender to operate the Find and Connect service in Queensland to enable integration with the existing services funded by the Queensland Government through Lotus Place. Staff have a range of different backgrounds, qualifications and skills, and work as a team to provide high quality and integrated support. The result is Find and Connect services enable any person who lives in Queensland but was in care in another state, to now receive services through Lotus Place.

Early in 2013, Lotus Place was able to enhance delivery of services to Forgotten Australians and Former British Child Migrants living in regional Queensland, with the establishment of the North Queensland office in Sturt Street, Townsville. Judy Paton and Diana Braithwaite make up the North Queensland team and we thank Mandy Thompson for her assistance and project work in establishing the centre.

PARTICIPATE IN PROSPERITY (PIP)

At the conclusion of Micah Projects' three and a half year PIP project, it was wonderful to look back and see the number of parents who'd been able to reach their education, training and/or employment goals.

The PIP project engaged with parents who were homeless or at risk of homelessness, and young parents under the age of 25. Over its duration, 214 individuals were supported, with 179 employment and/or training outcomes achieved.

These fantastic results were accomplished by having specialised employment, education and training teams work with existing family support services to provide complementary and individually planned goals. Parents were assisted to access services, resources and opportunities in the community, and receive assistance to achieve their identified goals and recover from adversity or crisis. The results highlight the importance of a specialised approach.

Micah Projects' PIP project was funded under the Queensland Government *Skilling Queenslanders for Work (SQW)* Initiative, and ran from July 2009 until the SQW program concluded in December 2012.



Top: Judy Paton, Lotus Place North Queensland Manager at a Homeless Person's Week event in Townsville.

Bottom: Hayley and Cameron, former Support & Advocacy workers with Participate in Prosperity.



From top: Panchali Gohain teaching Bollywood dance at Lotus Place and the dance group ready to perform at Lotus Up Late. Photography: Lachlan Douglas.

Bottom: Home page of the Lotus Place website designed by Inkahoots.

LOTUS PLACE WEBSITE

It was with great excitement that we launched the Lotus Place website in April this year. Just like Lotus Place itself, the website provides a single point through which Forgotten Australians and Former British Child Migrants can access information regarding the range of supports they might need. As well as being a primary resource for Forgotten Australians and Former British Child Migrants, the website aims to educate and resource family, friends and professionals who may be working with people who experienced out of home care, and would like to know more about how to best support them.

As with all the things we do at Lotus Place, the website was developed with strong input from Forgotten Australians and Former British Child Migrants themselves. We thank them for their feedback on the content, usability and accessibility of the website, and know that it is all the better for it.

To find out more, go to www.lotusplace.org.au

WORKING TOGETHER



Micah Projects acknowledges the state, federal and local governments as the primary funders of our work. We acknowledge all of the government, businesses, community organisations and individuals with whom we partner and collaborate to deliver better outcomes for the people we support.

Queensland Government

- Department of Communities, Child Safety and Disability Services
- Child Safety
- Corporate Services
- Disability Services
- Social Inclusion
- Department of Education, Training and Employment
- Department of Housing & Public Works
- Asset Services and Works
- Housing Services
- Project Services
- Department of Justice and Attorney General
- Queensland Health
- Coorparoo Community Child Health Service
- Homelessness Health Outreach Team
- Mental Health Service, Woolloongabba
- Prince Charles Hospital
- Princess Alexandra Hospital
- Royal Brisbane and Women's Hospital
- Queensland Ombudsman
- Queensland Police Service
- Southbank Institute of Technology
- State Penalties Enforcement Registry (SPER)

Australian Government

- Australian National Museum
- Centrelink
- Commonwealth Ombudsman
- Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA)
- Griffith Electorate Office

Brisbane City Council

- Brisbane City Council, Access and Equity Team

Universities/Research

- Australian Catholic University
- Dr David Newcombe, Centre for Addiction Research, University of Auckland
- Griffith University, School of Human Services & Social Work
- Queensland University of Technology, School of Public Health and Social Work
- University of Queensland
- Centre of Excellence for Behaviour Support
- Health Service
- Institute for Social Science Research
- School of Social Work and Human Services

Business, Community Organisations and Individuals

- 4Walls
- 139 Club
- 100,000 Homes USA
- Aboriginal and Torres Strait Islander Community Health Service
- Acacia Ridge Districts Community Centre
- Access Arts
- Access Community Services
- Adults Surviving Child Abuse
- Aftercare

- Alcohol and Drug Homeless Health Outreach Team
- Alcohol and Drug Foundation Queensland
- Alliance of Forgotten Australians
- Anglican Church of Australia, Professional Standards Commission, Brisbane
- Anglicare Southern Queensland
- Anna Borges Psychology
- Aunty Mabel Hopkins
- Australian Catholic Bishops Conference
- Australian Common Ground Alliance
- Australian Conference of Leaders of Religious Institutes
- Bayside Tenancy Advice and Advocacy Service
- Becky Kanis
- BRiC Housing
- Brisbane Catholic Education Office
- Brisbane Council of Elders
- Brisbane Housing Company
- Brisbane Rape and Incest Survivors Support Centre
- Brisbane Youth Service
- Buddhist Compassion Relief Tzu Chi Foundation, Brisbane
- Career Keys
- Carinity Communities Talera
- Carinity Southside Education
- Carolyn Mason, Partnering Works
- Case Management Society of Australia
- Caxton Legal Centre
- Centacare SWBCOP Homeless Programs
- Churches of Christ, Care Housing
- Clare Homes
- Common Ground Queensland
- Common Ground USA
- Community Solutions USA
- Darwen's Auto Body Repairs
- Dennis Ryan
- Dr Brett McDermott, Child and Youth Mental

- Health Service, Mater Health Services
- Dr Brian Donohoe
- Dr Hope Paton
- Dr Jim O'Connell
- Dr Lewis Atkinson
- Dr Lisa Bohlscheid
- Dr Paul Pincus
- Dr Peter Grimbeek
- Embellysh Photography
- Encompass Family and Community
- Flexi Care
- Foodbank Queensland
- Footprints
- FSG Australia
- Gallang Place
- Gavin Lake
- Givit
- Greater Metro South Brisbane Medicare Local
- Harmony Place
- Helen Wallace, 99 Consulting
- Help Enterprises
- Homeless Health Outreach Team
- Howard Nielsen, NAC Consulting
- Immigrant Womens Support Service
- Inala Community Centre
- INCH Housing
- Inkahoots
- Institute for Urban Indigenous Health
- Jabiru
- Jill Lang
- Julie Parry
- Kid Safe Queensland
- Kummara Indigenous Family Care
- Kyabra Community Association
- Legal Aid
- Life Without Barriers
- Link-Up (Qld) Aboriginal Corporation
- Loading Dock Espresso Cafe
- Mangrove Housing

- Mater Foundation
- Mater Health Services
- Mater Parent Aide
- Mater Young Mothers Partnership Program
- Members of the Combined Womens Refuge Group
- Members of the Queensland Domestic Violence Services Network
- Metro North Brisbane Medicare Local
- Mission Australia
- Moggill Uniting Church
- Multicultural Centre for Mental Health and Well-Being Inc
- Murri Watch
- Narelle McHugh
- Neami Ltd
- Nundah Neighbourhood Centre
- Open Minds PHaMs Homeless Workers
- OzCare
- Parenting Research Centre
- Patrick Herd, Community Business Australia
- Peakcare
- Peter Hegedus, Soul Vision Films
- Playgroup Queensland
- Presbyterian Church of Queensland
- Queensland Baptist Care
- Queensland Centre for Intellectual and Developmental Disability
- Queensland Council of Social Service (HCAP)
- Queensland Public Interest Law Clearing House
- Queensland Shelter Inc
- Rebecca Hazell, Giving Capacity
- Reclink
- Reconciliation Australia
- Reconciliation Queensland
- Red Cross
- Richmond Fellowship Queensland
- Sam Watson
- Sandbag Community Centre

- Sarina Russo Job Access
- Second Bite
- Sisters of the Good Samaritan
- SNM Security Services
- Social Leadership Australia
- St Vincent De Paul Housing Services
- St Vincent De Paul Society
- St Vincent's Health and Aged Care
- St Vincent's Private Hospital Brisbane
- Stepping Stone Clubhouse
- Supported Accommodation Providers Assoc
- SupportLink
- t3 - Think, Teach, Transform
- Telephone Interpreting Service
- The Benevolent Society
- The Big Issue
- The Brook Red Centre
- The Salvation Army Pindari Women's Hostel
- The Salvation Army Professional Standards Office
- Tom Kirk
- Towards Healing Professional Standards Office
- TransitCare
- UBR Technology Services
- Uncle Des Sandy
- Uniting Care Queensland
- Vanessa Walker
- Welfare Rights Centre
- West End Mental Health Service
- Womens Legal Service
- Young Parents Program
- Youth Emergency Services
- Zig Zag Young Women's Resource Centre

From left: Minister for Housing Tim Mander heading out with the Street to Home team; Website home page from 100,000 Homes, winners of a World Habitat Award for their successful campaign to house 100,000 homeless people in the USA; Still from Peter Hegedus (Soul Vision) film 'Ending Homelessness' made with Micah Projects.

DONORS, SUPPORTERS & VOLUNTEERS

Micah Projects acknowledges the many schools, businesses, government and community organisations, community groups and individuals who provide their time, effort, goods and give financially to support the people who access our services. Your generosity is vital and we are so grateful for it.

Trusts and Foundations

Buddhist Compassion Relief Tzu Chi Foundation
Crommelin Family Foundation
Forde Foundation
John T. Reid Charitable Trusts
Lord Mayor's Community Trust Brisbane
Mary MacKillop Foundation
Mercy Foundation
RBS Morgans Foundation
Second Chance Programme Fundraising Group
The Ian Potter Foundation
The Lady Musgrave Trust
The Pratt Family Foundation

Intellica

Knitting For Brisbane's Needy
Lars Vester
Little Things Matter Group
Lorraine Gorman
Lourdes Hill College
Marcia's on Montague
Mary MacKillop College
Minter Ellison
Moggill Markets
Mt Alvernia College
Mt Maria College
Murri Watch
NAC Consulting
North Qld Domestic Violence Resource Service
OzHarvest Brisbane
Padua College
Peter Steele, Medico Legal Insurance Group
Pondera Physio & Pilates, West End
Pylara Nursery
Queensland Council of Unions
Queensland Domestic Violence Network
RBS Morgans
Reel Image Video Production & Multimedia
Retravisoin West End
Robert Perrier
Rowland
Second Bite
Senator Claire Moore
Sisters of Mercy, Brisbane
Somerville House
South Bank Corporation
South Brisbane Electorate Office
Southside Toyota
Souths Leagues Club
State Library of Queensland
St Elizabeth's Primary School, Tarragindi
St John's Community Service Transport
St Joseph's Primary School, Kangaroo Point
St Laurence's College, South Brisbane
St Margaret's Anglican Girls School, Ascot
St Mary's Community in Exile, South Brisbane
Summit Leasing and Management
Sunshine Dry Cleaners
Swags for Homeless
Tender Disposals
The Westender
TransitCare
Transport and Allied Insurance Services
West End Community Childcare Centre
Winter Angels
Zonta Club of Brisbane
Zonta Club of Brisbane East
Zonta Club of Brisbane River

Businesses, Schools, Organisations and Individuals

99 Consulting
Aboriginal Hostels
All Hallows' School
ARIA Property Group
Avid Reader
BDO Australia
Brisbane Convention & Exhibition Centre
Brisbane State High School
Build Corp Interiors QLD
Bunnings Warehouse Cannon Hill
Bunnings Warehouse Stafford
Carol's Gift Baskets
Catholic Religious Australia, Queensland
Catholic Women's League, Corinda Graceville
Christian Brothers Oceania Province
City South News
Colour Chiefs
Commercial Images
Community Business Australia
Councillor Helen Abrahams
Councillor Shayne Sutton
Councillor Steve Griffiths
Dale and Michael Keenan
Daryl Clifford
Dress for Success
Edmund Rice Network
Firefly Lighting
Fuzzy Festivals
Givit
Griffith Electorate Office
Grill'd Camp Hill
Grill'd Southbank
Grill'd West End
Grocon Constructors
Gwenneth and John Roberts
Hammars Cleaning Service
Honourable Jackie Trad MP
Honourable Kevin Rudd MP

Our volunteers are an important presence in our activities that aim to build social inclusion within the community. Their efforts are highly valued by the individuals and families we support.

Africque Tilley, Ahilya Farebrother, Alan Whidburn, Alban Vinevel, Alison Walker, Alison Higham, Amelia Ahern, Andrew Radley, Angela O'Hanlon, Anna Towler, Anna Robbie, Anthony Radford, Anthony Chambers, Anthony Hottes, Bernadette McFarlane, Bill Dahl, Brianna Todd, Bruce Ham, Caitlin Clifford, Caley Mitchell, Carissa Parr, Cassandra Thompson, Cathy McGovern, Celia Sargent, Chad Morro, Charlotte Hilland, Charlotte Lynch, Chris Drinkwater, Christian Douglas, Daniel Feeney, David Gilbert, Debra Lee, Delores Creevey, Denise Bolland, Dina Freeman, Dylan Lamb, Elaheh Talebi, Emily Sam, Emily Fong, Fatima Lay, Felicity Day, George Porter, Jacqueline Parr, Jenny Dex, Jess Robinson, Jo Marsh, John Brough, Joy Reiken, Judy Draper, Kate Doolan, Kathy Schulz, Kaylene Benson, Kristine Bentley, Kylie Southwell, Leah Cotterell, Leigh Christensen, Leona Wallace, Lesley Yates, Lester Stimpson, Lin Ho, Lisa Blake, Lucy Miles, Lucy Fripp, Maree Christensen, Maria O'Neill, Marie Burroughs, Mary Sheehan, Maureen Hennigan, Melina Solway, Melissa Gay, Melody Green, Michael Belcher, Michael Rogers, Michael Deed, Michael O'Neill, Michaela Blunt, Michele Mullins, Mohamed Darbas, Nadine Abou Eisha, Nancye Read, Patricia Vaughan, Piam Leahy, Rebecca Sullivan, Rebecca Tweedy, Rhiannon Roe, Robert Perrier, Rosanna Cuppaidge, Rosemary Stoker, Samantha Wegner, Sandra Aring, Sarah Briggs, Scott Turnbull, Scott Strong, Sebastian Robbins, Shane Crotty, Silpa Shrestha, Simone Stark, Sophie Mercer, Sugito Arifin, Teresa Smyth, Theresa Collins, Tom Whip, Ursula Farrelly, Victoria Sandham, Yeliz Basafacan, Yvonne Dunne.

The Christmas Hamper Appeal was once again strongly supported by the local community. 194 volunteers helped to pack and deliver a total of 276 food hampers. We received \$15,135 in donations and hundreds of non-perishable food items to make it all possible.

We acknowledge and thank the St Mary's Community in Exile, South Brisbane and the West End community for their ongoing commitment and generosity in supporting our work.

From all of us, thank you.



"As a registered volunteer with Micah Projects I make a weekly investment in the community and myself.

It is a commitment to assist in the provision of high quality community meals at Brisbane Common Ground and Trinity Place and engage in conversation with our guests.

There is plenty of noise, laughter and music as volunteers and staff dine in a restaurant like setting where everyone is treated with dignity and respect.

Micah is to be congratulated for the social inclusion emphasis placed on its community meals."

MICHAEL. Photography: Katie Bennett, Embellysh.

THANK YOU



Above: Marlene getting ready at Lotus Place and at the 2012 Moonlight Magic Dinner Dance.

Photography: Kelly Hussy Smith.

RBS MORGANS FOUNDATION

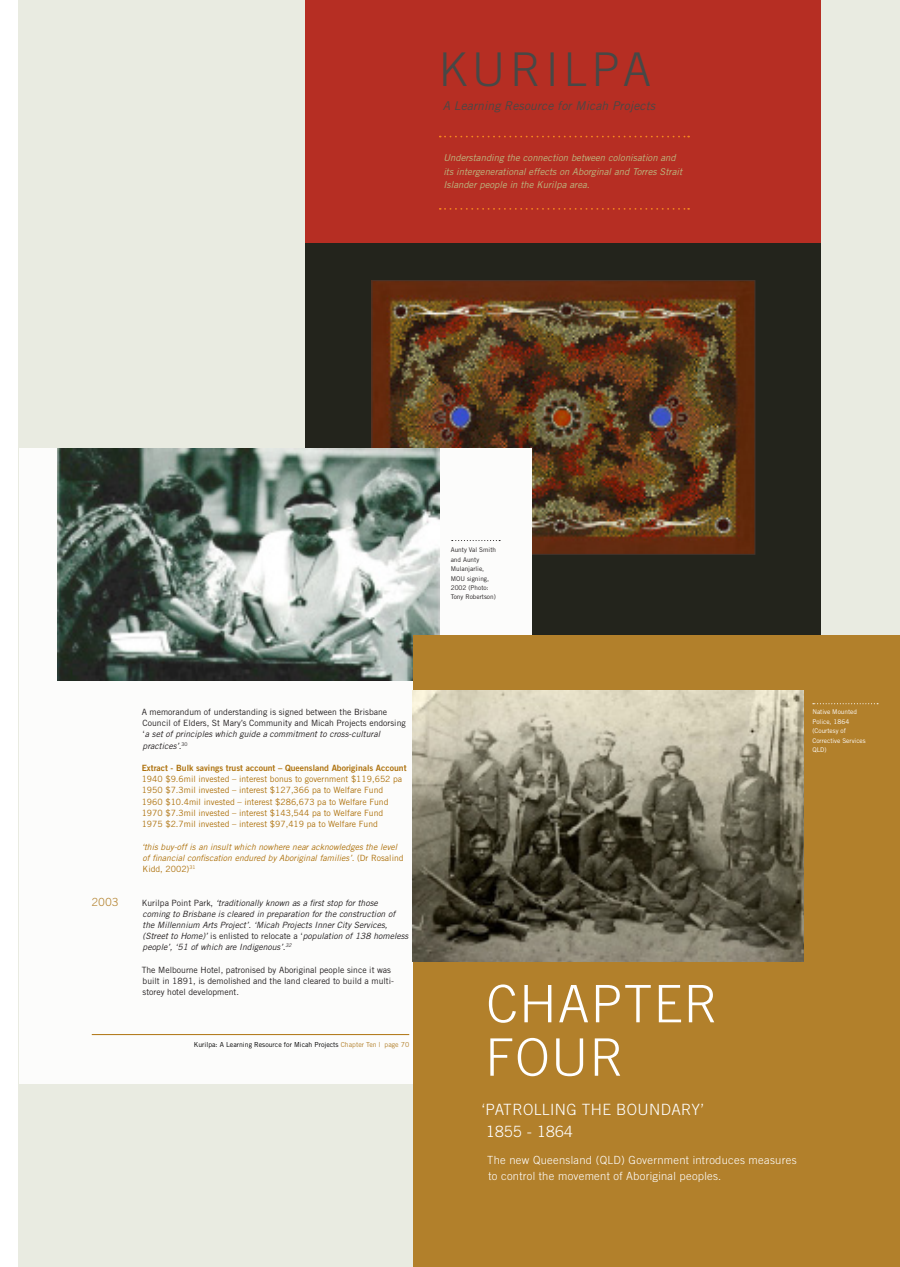
Micah Projects is very fortunate to be a beneficiary of the remarkable RBS Morgans Foundation, which was established in 2005 with the goal of pooling funds from RBS Morgans, its regional offices, clients and staff, to make more meaningful contributions to selected charities. The extent of the Foundation's commitment to Micah Projects has been overwhelming, with a contribution of \$25,000 each year for five years. Sums of this kind make a quantum difference to the type of support we are able to provide to the people who access our services. That the Foundation has allowed us to allocate the funds to whatever area/s are our greatest priority, is an added bonus, which has given us the flexibility to better respond to need. We will never be able to thank the Foundation enough for its incredible support.

TIM CROMMELIN (CROMMELIN FAMILY FOUNDATION)

In a further connection to RBS Morgans, this year we have been very appreciative of the personal backing of RBS Morgans Executive Chairman, Tim Crommelin, through the Crommelin Family Foundation. The Crommelin Family Foundation generously donated to the Moonlight Magic Dinner Dance, an event that represents social inclusion of the most wonderful and different kind. It brings pleasure to many, many people, and Tim's donation went a long way towards helping to achieve that. We warmly thank him for this, and his additional donation to General Funds.

PETER STEELE

Yet again we thank our friend, Peter Steele, for his long-standing support of Micah Projects. Every year for many years now, Peter and his company, Medico Legal Insurance, have made a \$10,000 donation to Micah Projects, which we use to add value to the activities which cannot be funded by Government grants. We so appreciate the flexibility this gives us. On many occasions we have used the funds for the Christmas Hampers and Community Meals, and this was the case again this year. The \$8,000 which went towards the Community Meal will cover the costs of ingredients for the entire year. This event is very special to all who attend - people who have recently moved from homelessness into housing, and community members, who come together to share good food and company, as well as all the tasks behind putting the meal together. Everyone loves it. It's fantastic to be able to plan for it each week and know that the budget is looked after. We are very grateful to Peter.



Above: Cover and pages from the publication *Kurilpa: A Learning Resource for Micah Projects* (designed by Majella Heraghty).

Right: BDO's 2012 Christmas card calling on their recipients to consider donating to Micah Projects.

MARY MACKILLOP FOUNDATION

Thanks to the Mary MacKillop Foundation (the Foundation), Micah Projects has been able to produce an important and enduring resource for staff, which provides insight into the causal factors shaping the lives of the Aboriginal people we work with today. With funding of over \$12,000 through the Foundation's *Projects in Partnership with Indigenous Australians* Grant, Micah Projects has worked in partnership with local Aboriginal communities to produce the Kurilpa Learning Resource Book. The Resource consists of an historical timeline and accompanying short films, capturing the experiences of Aboriginal Elders and community members who work closely with Micah Projects. It is part of our continuing commitment towards reconciliation and working cross-culturally with Aboriginal and Torres Strait Islander people. We have been so pleased to be able to produce this resource, which reflects the vision of our new Reconciliation Action Plan.



BDO

Many people know BDO as one of the largest accounting and advisory networks in Australia and globally. What they might not know about BDO is that they are also an exceptionally generous organisation, which empowers their staff to give back to the community. Staff choose a charity to support each year. It's through their generosity that Micah Projects has received over \$43,000 in donations from BDO since 2011. We are so grateful. BDO made a very substantial donation in 2011 to help us with our flood work. However, in the last year they have also given \$5,000 to our **50 Companies 50 Lives** campaign, completely covering the costs to set up a home for a newly housed person; and \$3,000 for us to apply funds wherever it was needed most. That \$3,000 helped a lot of people! Thank you to BDO for inviting Micah Projects to come to speak to your staff about our work, and for your wonderful support.



SCHOOLS

Spending time with people who can find positives in the darkest of times has taught me about courage...

Year 11 Student, Brisbane State High School

We love to see so many schools wanting to be involved in Micah Projects' activities. It's fantastic to watch the students develop in their sense of social justice, and to know the joy of giving back to the community. We've even seen students returning to Micah Projects to volunteer after they've finished school. It's wonderful!

However, it's the practical help that is really making a difference to our work. Students are performing such a variety of tasks for us - from helping with BBQs at the Brisbane Homelessness Service Centre; to running fundraising drives at their schools; organising donations of products that are in high demand or helping to sort out clothing donations; to making desserts for, and helping to serve at the Community Meal. Because of their

contributions we can see a real difference in the amount of time our trained staff can be freed up from behind-the-scenes work, to deliver direct services and work with people in crisis.

To our special school partners - All Hallows' School, Brisbane State High School, Lourdes Hill College, Mt Alvernia College, Mt Maria College, St Elizabeth's Primary School, St Joseph's Primary School, St Lawrence's College, and your principals, teachers and students - thank you so much for everything you do.

Top: All Hallows' Middle School students and their towering nappy donations which are gratefully received by young mothers at YMYW and the BHSC.

Above left: Mt Maria students cooking up a storm with their monthly BBQ at the BHSC.

Above: Tony and Gemma with Mt Alvernia students and their ute full of motel-packs for individuals and families who need crisis or short-term accommodation.

TREASURER'S COMMENTS



Exploring Brisbane at Mt Coot-tha in May with Micah Projects' The Hive's Discover Brisbane weekend outings.

Photography: Tony Robertson.

The 2012/2013 financial year has been another busy year at Micah Projects. We continue to manage the various contracts and financial arrangements received from the State and Federal Governments to provide support for those who access our services.

The result for the financial year was a budget surplus of \$61,788. The reserves position at 30 June 2013 is \$214,883 – an increase on last year's reserve of \$153,094. The Board continues to be confident that Micah Projects is in a sound fiscal position.

Expenditure for the year is consistent with the growth in revenue. The payment of salaries and wages represent the largest component of expenditure. Brokerage funds of \$816,965 were expended throughout the year to support the many individuals and families who access our services.

The sound fiscal position has enabled the continued investment in staff and the consolidation of sites, such as the Wellspring Hub, bringing together the families teams and domestic violence support.

Our total donations for the 2012/2013 financial year was \$152,714!

We appreciate the new and existing donors and supporters that also support our work and commitment to social justice and social inclusion. We thank the RBS Morgans Foundation for their continued financial support of our work.

The finance unit within the Business Services team facilitates the financial management of the organisation. The Board congratulates Sherryn West and her team, Miseon Kim, Rebecca Jones, Rossana Cossu, Rajkumar Gohain and Gita Abeywardena, for their excellent financial services. Paul Bellas and Peter Allen from Bellas Accountants remain as our external accounts consultants, providing independent review and advice on a monthly basis and Arrow Accountants as our Auditors.

Micah Projects is fortunate to have the services of highly skilled and dedicated members of staff. I have confidence in the strong focus on financial accountability of Micah Projects.

Claudine Umashev
Treasurer

STATEMENT BY MEMBERS

The Board has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

The Board declares that:

1. the financial statements and notes present fairly the association's financial position as at 30 June 2013 and its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements; and
2. in the Board's opinion there are reasonable grounds to believe that the association will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board.



Chairperson: Michael Kelly
Monday 14 October 2013

Treasurer: Claudine Umashev
Monday 14 October 2013

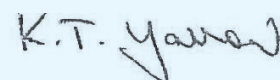
DISCLAIMER

The following financial data was prepared by Micah Projects Inc to provide additional information to the association's members. Micah Projects Inc is solely responsible for the additional information. Accounting Standards and UIG Consensus Views have not been adopted in the preparation of the additional information.

Although we have audited the following general purpose financial report, no audit or review of the additional information has been performed and accordingly no assurance is expressed.

To the extent permitted by law, we do not accept liability for any loss or damage which any person, other than the association, may suffer arising from any negligence on our part. No person should rely on the following financial data without having an audit or review conducted.

We do not accept responsibility to any person for the contents of the following financial data.



Kevin Yarrow
Arrow Accountants
Brisbane
Tuesday 1 October 2013

STATEMENT OF INCOME & EXPENSES FOR THE YEAR ENDED 30 JUNE 2013

INCOME	this year	last year
Grants (Cmlth) OP - Recurrent	1,124,642.00	252,165.69
Grants (Cmlth) OP - Non-Recurrent	189,398.35	64,999.00
Grants (State) OP - Recurrent	11,418,151.50	9,990,304.35
Grants (State) OP - Non-Recurrent	709,232.78	1,418,071.09
Grants (Local) OP - Non-Recurrent	3,200.00	2,500.00
Grants (Local) OP - Recurrent	0.00	799.67
Grants - Other	264,160.04	60,880.78
Donations Received	152,714.32	143,197.39
Donations (Public Collections)	41,337.45	41,583.97
Non-tax deductible gifts	1,200.00	0.00
Contributions (Members)	485.00	659.55
Contributions (Public)	252.50	180.28
Fees and Charges - Restricted	400.00	2,400.00
Fees and Charges - Other	2,000.00	5,000.00
Fees and Charges - Sponsorship and Licensing	4,000.00	28,227.28
Ticket Sales	32,687.00	30,794.09
Other/Sundry Income	642,354.25	692,047.85
Unspent Funds Carried Forward	114,680.51	(256,851.80)
Interest - Unrestricted	117,577.53	76,848.24
Gain on Sale - Non-Current Asset	863.64	8,537.32
Insurance Rebate	50,333.61	0.00
TOTAL INCOME	14,869,670.48	12,562,344.75

OVERHEAD EXPENSES		
Accountancy	36,875.31	33,060.00
Administration Costs	43,914.07	24,893.72
Advertising	4,150.73	6,699.08
Agency Temp Staff	1,261.00	0.00
Audit Fees	24,610.35	19,641.98
Asset Purchased < \$5,000	12,941.46	53,281.44
Asset Purchased Depreciation	179,812.98	56,179.75
Bad Debts	6,307.24	0.00
Bank Charges	7,657.28	6,181.20
Body Corporate Fees	11,176.97	3,280.79
Client Support Services	816,730.67	730,329.83
Client Support Consumables	283,074.85	112,111.61
Computer Supplies	166,078.25	158,033.94
Consultancy fees	90,316.20	91,802.05
Consultancy fees - Griffith Uni Project	77,460.00	0.00
Consultancy fees - Parenting Research Project	44,600.00	0.00
Depreciation	54,796.99	70,853.87
Donations	1,300.00	18,065.67
Employment Support	33,119.70	54,638.71
Fees and Charges	28,008.05	22,381.14
General expenses Fund Raising	5,639.10	0.00
OVERHEAD EXPENSES CONTINUED		

BALANCE SHEET

AS AT 30 JUNE 2013

OVERHEAD EXPENSES CONTINUED	this year	last year
Hire - Plant and Equipment	32,714.80	38,000.41
Health and Safety	6,571.50	8,805.61
Insurance - General	17,547.05	12,040.75
Insurance - Public Liability	341.51	6,302.57
Insurance - Prof Indemnity	14,317.44	12,910.43
Insurance - Volunteers	1,292.36	1,307.60
Interest Paid	2,763.20	1,086.97
Lease Payments	314,191.42	393,511.77
Legal Expenses	7,869.00	5,806.80
Medical Supplies	17,900.03	1,512.33
Fuel and Oil	112,095.81	126,407.69
Insurance	42,662.37	48,458.72
Motor Vehicle Repairs and Maintenance	39,086.47	36,190.31
Motor Vehicle Registration	2,212.87	3,253.05
Management Fee Paid	8,000.01	0.00
Meeting and Event Expenses	222,521.31	200,689.18
Other	65,823.01	80,042.42
Postage	12,616.18	15,727.42
Printing and Stationery	121,857.60	145,607.01
Publications and Info Resources	22,553.13	27,506.06
Rates and Taxes	3,932.69	1,320.05
Rent	777,676.81	533,678.21
Repairs and Maintenance	289,361.89	183,751.39
Salaries - Other	351,571.87	408,726.73
Meal Entertainment	0.00	163.32
Nursing Salaries	297,579.43	53,585.12
Night reception wages 50%	31,211.41	0.00
Security	4,510.89	6,633.85
Staff Training and Development	123,421.52	94,104.33
Staff Amenities	32,031.32	24,231.91
Subscriptions and Memberships	12,834.21	15,329.65
Sundry Expenses	11,115.50	24,562.27
Superannuation	685,800.17	621,508.58
Telephone	233,111.98	197,967.28
Travel and Accommodation	130,065.16	71,744.58
Utilities	94,378.20	80,517.43
Volunteer Costs	3,686.34	1,099.77
Wages	8,617,218.62	7,477,260.02
Recruitment Expense	1,620.00	3,930.00
WorkCover	151,985.54	139,099.77
TOTAL OVERHEAD EXPENSES	(14,847,881.82)	(12,565,816.14)
OTHER INCOME		
Profit on Sale of Non-Current Assets	0.00	14,772.72
TOTAL OTHER INCOME	(0.00)	14,772.72
NET PROFIT	21,788.66	11,301.33

ASSETS

CURRENT ASSETS	this year	last year
Cash and cash equivalents	3,072,370.37	3,385,871.83
Trade and other receivables	233,658.96	346,022.84
Current tax assets	0.00	1,589.68
Other current assets	60,019.84	20,541.97
TOTAL CURRENT ASSETS	3,366,049.17	3,754,026.32
NON-CURRENT ASSETS		
Property, plant and equipment	15,225.11	69,813.17
TOTAL NON-CURRENT ASSETS	15,225.11	69,813.17
TOTAL ASSETS	3,381,274.28	3,823,839.49

LIABILITIES

CURRENT LIABILITIES		
Bank overdrafts	2,297.96	220.19
Trade and other payables	750,109.66	890,157.66
Financial liabilities	9,804.46	8,170.77
Current tax liabilities	3,989.50	0.00
Provisions	1,368,881.42	970,660.33
Other current liabilities	773,754.18	1,618,729.43
TOTAL CURRENT LIABILITIES	2,908,837.18	3,487,938.38
NON-CURRENT LIABILITIES		
Financial liabilities	16,089.78	25,831.45
Provisions	281,463.80	156,974.80
TOTAL NON-CURRENT LIABILITIES	297,553.58	182,806.25
TOTAL LIABILITIES	3,206,390.76	3,670,744.63
NET ASSETS	174,883.52	153,094.86

EQUITY

Reserves	49,827.66	49,827.66
Retained earnings	125,055.86	103,267.20
TOTAL EQUITY	174,883.52	153,094.86

If you would like to view the full financial statements for the 2012/2013 financial year, please contact Micah Projects.

SUPPORT MICAH PROJECTS



Westy and Shelley in Micah Projects' Street to Home van.

It is easy to support Micah Projects and make a difference in Brisbane.

Poverty, social exclusion and isolation continue to impact on many people who live in Brisbane and the housing crisis shows no signs of abating. The high cost of living compounds the vulnerability of people subsisting on low incomes. Micah Projects is assisting people to not only have their basic needs met but to enjoy a quality of life that we in Australia expect and hope for each other.

You can assist Micah Projects to continue to provide support for people who are excluded or vulnerable by becoming a member or by giving a cash donation.

You can make a **secure online donation** at www.micahprojects.org.au/donate or **complete this form and return it to us.**

Yes, I wish to become a member of Micah Projects Inc.

\$5.50 (annual fee inc GST)

Also included is my tax-deductible donation for the amount of:

\$50

\$25

\$100

Other \$

Total amount \$

Name

Address

Phone

Email

Please make cheques payable to Micah Projects Inc or charge my credit card:

Visa Mastercard

Card Number _ _ _ _ / _ _ _ _ / _ _ _ _ / _ _ _ _

Exp Date _ _ / _ _

Name on Card

Signature

MICAH PROJECTS INC



Breaking Social Isolation
Building Community



CONTACT US

www.micahprojects.org.au

MICAH PROJECTS INC

Phone (07) 3029 7000 | Fax (07) 3029 7029
Ground Floor, 162 Boundary St, West End Q 4101
PO Box 3449 South Brisbane Q 4101
info@micahprojects.org.au
www.micahprojects.org.au
ABN 76 409 721 192

Twitter @micahprojects

Facebook www.facebook.com/micahprojects

YouTube www.youtube.com/user/micahprojects

Public Transport

Nearest stations:

- Train – South Brisbane or South Bank
- Bus – Cultural Centre Busway Station, South Bank
Bus route 199 to West End

BUTTERFLY PLACE & CATERPILLAR HOUSE

Young Mothers for Young Women (YMYW)

Phone (07) 3013 6000 | Fax (07) 3013 6013
Butterfly Place: 11 Sussex Street, West End, Q 4101
Caterpillar House: 111 Vulture St, West End, Q 4101
ymyw@micahprojects.org.au

WELLSPRING HUB

Working with Families, Women & Children

Phone (07) 3217 2544 | Fax (07) 3217 2679
PO Box 3449 South Brisbane Q 4101
wellspring@micahprojects.org.au

BRISBANE DOMESTIC VIOLENCE SERVICE

Working with Families, Women & Children

Phone (07) 3217 2544 | Fax (07) 3217 2679
PO Box 3278 South Brisbane BC, Q 4101
admin.bdvs@micahprojects.org.au
www.bdvs.org.au

BRISBANE HOMELESSNESS SERVICE CENTRE (BHSC)

Homelessness to Home Support Services

Phone (07) 3036 4444 | Fax (07) 3036 4400
62 Peel Street, South Brisbane Q 4101
info@micahprojects.org.au
www.bhsc.net.au

LOTUS PLACE

Working with Forgotten Australians

Phone (07) 3055 8500 or **Find & Connect 1800 16 11 09**
Fax (07) 3844 6706
56 Peel Street, South Brisbane Q 4101
lotus@micahprojects.org.au
www.lotusplace.org.au

LOTUS PLACE NQ

Working with Forgotten Australians

Phone (07) 4724 4410 or **Find & Connect 1800 16 11 09**
Fax (07) 4772 0011
312 Sturt Street, Townsville Q 4810
lotusnq@micahprojects.org.au
www.lotusplace.org.au

MICAH PROJECTS INC



Breaking Social Isolation
Building Community

MICAH PROJECTS INC

Phone (07) 3029 7000 | Fax (07) 3029 7029

Ground Floor, 162 Boundary Street, West End Q 4101

PO Box 3449, South Brisbane Q 4101

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Website



Facebook



Twitter

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